



## Rx Renew Requests V22

- ◆ EHR Touchworks V22 Upgrade Go Live 8/28!
- ◆ Tasks View is going away.
- ◆ Inbox only in V22.

- ◆ Rx Renew Requests are from the pharmacy.
- ◆ They can be useful and also annoying.
- ◆ They must be answered, Approved or Denied.
- ◆ Will appear inline on the Inbox view in V22.
- ◆ Otherwise, the pharmacy will keep sending them.

Rx Renew Request tasks can be worked from the Inbox screen.

Click Approve or Deny at the bottom right.

◆ Rx Renew Change Requests are message from the pharmacy indicating why the prescription wasn't filled such as out of stock, needs PA, or needs clarification.

**DO NOT ENTER TASKS AS ENTERED IN ERROR, PLEASE SEND TO ALLSCRIPTS HELP TEAM.**