



QUILLEN COLLEGE OF MEDICINE

Allscripts Touchworks - The Basics

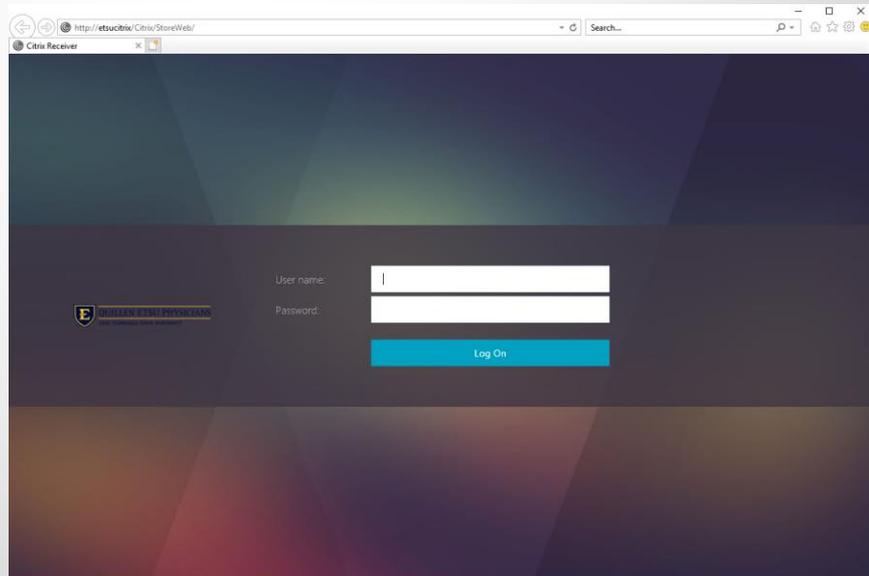
Medical Student EHR Training Module

ETSU Health EHR Team
Phone: (423) 282-6122, Option 1

May 2022

Logging In

- ❑ Logging into Allscripts is a two-step process, first into the server (Citrix), and then into Allscripts.
- ❑ Each clinic computer should have a shortcut set up for logging into Citrix. Double click on the icon to access the Citrix login screen.



Logging in from personal device

- ▣ If on a personal device, download Citrix Workspace from <https://www.citrix.com/downloads/workspace-app/>
- ▣ Once downloaded, go to <https://mea.allscriptscloud.com> on Chrome or Safari and log into Citrix

Citrix Gateway

Please log on

User name :

Password :

Log On

Logging In

- ▣ Click the TouchWorks EHR LIVE icon.



[Details](#)

TouchWorks EHR LIVE

East Tennessee State University

Sign in

etsuprovider@etsu.edu

....

Sign in

- ▣ This is called the federation page. Log into ETSU domain again using your full email address and password.

Schedule

The screenshot shows the EHR Schedule interface. At the top, the user is identified as SUPERUSER, Loislane. The patient information bar shows 'CPC+ Patient' and 'Needs labs done before next appt'. The main navigation menu on the left includes 'Schedule', 'Tasks', 'Inbox', and 'Worklist'. The 'Schedule' menu item is highlighted with a red box. The main content area displays a search bar for 'ALLSCRIPTS, Provider' and a date filter for '04-Jun-2021'. The schedule table lists appointments for various providers, including Allison, Kendra, and Mark Allscripts, as well as Superuser, Flash and Superuser, Loislane. Callouts explain that the magnifying glass icon in the search bar allows pulling up another provider's schedule, and that clicking on days of the week or the calendar icon navigates to another date, while the arrows allow jumping forward or backward a week at a time.

The magnifying glass allows you to pull up another provider's schedule

Click on days of the week or the calendar icon to navigate to another date

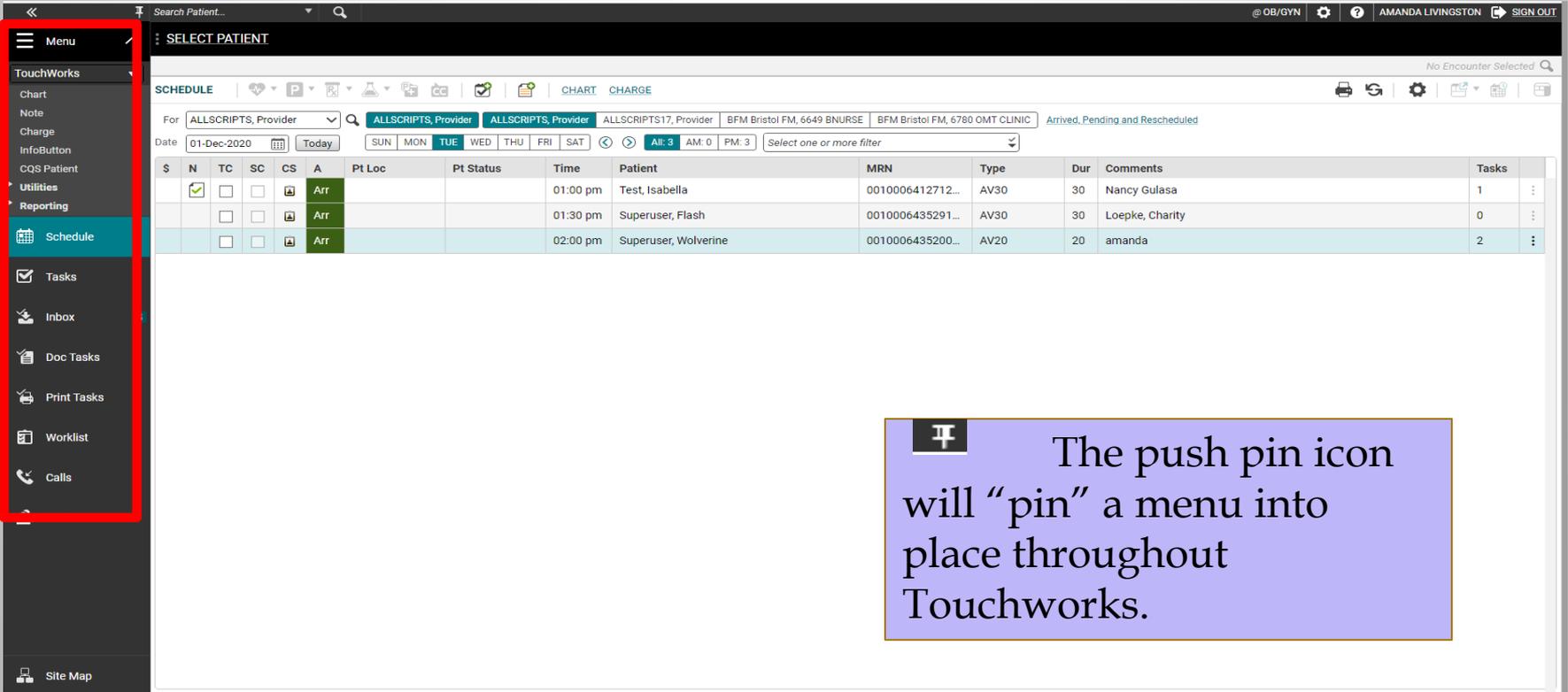
Jumps forward/backward a week at a time

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN	Type	Dur	Comments
					Arr			08:20 am	Allscripts, Allison	0010007746647...	OV20	20	dixonnr
					Arr			08:40 am	Allscripts, Kendra	0010007746431...	OV20	20	fosteran
					Arr			09:00 am	Allscripts, Mark	0010007746423...	OV20	20	
					Arr					06435176...	OV20	20	
					Arr	222 Exam Rm				08234825...	OV20	20	
					Arr			10:00 am	Superuser, Flash	0010006435291...	OV20	20	1tuckerwd
					Arr			10:20 am	Superuser, Loislane	0010006435259...	OV20	20	Amanda

When you first log in, you will land on the Schedule. You can pull in other providers' schedules by clicking on **magnifying glass** and searching by last name. The schedule defaults to the current date, but you can navigate to other dates by clicking on the days of the week, the calendar icon, or using the arrows to jump forward/backward a week at a time.

Action Bar

- ❑ The action bar is a menu-based navigational tool you use to access workspaces in Allscripts TouchWorks® EHR that are available to you. It is located on the left.
- ❑ You can minimize  or maximize .



The screenshot displays the Allscripts TouchWorks EHR interface. On the left, a vertical menu (the Action Bar) is highlighted with a red box. The menu items include: Menu, TouchWorks, Chart, Note, Charge, InfoButton, CQS Patient, Utilities, Reporting, Schedule (highlighted in teal), Tasks, Inbox, Doc Tasks, Print Tasks, Worklist, Calls, and Site Map. The main content area shows a patient selection screen for 'SELECT PATIENT' with a search bar and a list of providers. Below this is a 'SCHEDULE' section with a date filter set to '01-Dec-2020' and a time filter set to 'All: 3 AM: 0 PM: 3'. A table displays the schedule for the selected date and time range.

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN	Type	Dur	Comments	Tasks
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arr			01:00 pm	Test, Isabella	0010006412712...	AV30	30	Nancy Gulasa	1
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arr			01:30 pm	Superuser, Flash	0010006435291...	AV30	30	Loepke, Charity	0
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arr			02:00 pm	Superuser, Wolverine	0010006435200...	AV20	20	amanda	2

 The push pin icon will “pin” a menu into place throughout Touchworks.

Search for a Patient

Search Patient...

Menu

TouchWorks

Chart

Note

Charge

Prenatal

InfoButton

CQS Patient

Utilities

Reporting

Schedule

Tasks

Inbox

Doc Tasks

SELECT PATIENT

SCHEDULE

For ALLSCRIPTS, Provider

Date 02-Jun-2021 Today

SUN MON TUE WED THU FRI S

\$ N TC SC CS A Pt Loc Pt Status Tim

Patient Search

allscripts Search

Patient	S	Age	DOB	MRN	Other #	Other #2
▼ Allscripts, Allison	F	25y	18-Mar-1996	0010007746647...		
▼ Allscripts, Betsy	F	15y	18-Mar-2006			
▼ Allscripts, Brad	M	45y	13-Aug-1975			
▼ Allscripts, Chadis	M	3y	11-Feb-2018	0010008327561...		
▼ Allscripts, Child N	F	6y	28-Feb-2015	0010006489918...		
▼ Allscripts, Chris	M	45y	10-Mar-1976	ZZZAHS06	1234567	
▼ Allscripts, Diana	F	85y	20-Mar-1936	ZZZAHS08	1234567	
▼ Allscripts, Fiona	F	18y	12-Aug-2002	0010007746449...		

1 - 31 of 31 items

OK Cancel

If searching for a patient not on a schedule, click the magnifying glass.

Search by last name or date of birth. Select the correct patient and click OK.

Schedule

Search Patient... @Surgery AMANDA LIVINGSTON SIGN OUT

[R] TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP Cell (423) 445-6102 Home (423) 433-6003 Email TEST123@TEST123 Insurance MEDICARE PALMETTO GBA MRN 001000637456501 Directives Other MED & NONMED

QAF done - 2019

Commit MSK Pediatric Surgery Orders 02 Jun 2021 ALLSCRIPTS, Provider Appointment \$ Post

SCHEDULE CHART CHARGE

For ALLSCRIPTS, Provider Arrived, Pending and Rescheduled

Date 02-Jun-2021 Today SUN MON TUE WED THU FRI SAT All: 1 AM: 0 PM: 1 Select one or more filter sets

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN	Type	Dur	Comments	Tasks
					A			01:00 pm	TEST, Epic Female	0010006374565...	OV20	20	office visit	1

A double click on the patient's name takes you to their chart.

A single click on the patient's name pulls them into context and displays their name/demographic info in the Patient Banner.

Chart

The screenshot displays a medical charting interface for a patient named TEST, Epic Female. The interface is divided into several sections:

- Patient Banner:** Displays patient name, date of birth (26-Jan-1942), gender (F), and various identifiers like MRN (001000637456501) and insurance (MEDICARE PALMETTO GBA).
- Active Problems:** A list of chronic conditions including Hypertension, Infected hand, Infection, Overweight, Peripheral vascular disease, Receptive language disorder (mixed), and Sprain of left ankle, initial encounter.
- Vital Signs/Findings:** A table showing vital signs and findings over time, including Temperature, Systolic, Diastolic, Heart Rate, Respiration, Pain Scale, and LMP.

A red box highlights the Active Problems and Vital Signs/Findings sections. A grey callout box with the text "Patient's Chart" and "This is where you view information in the chart" points to these sections.

Item Name	11 Mar 2021	22 Jan 2021	31 Aug 2020	09 Jul 2020
Temperature	02:17 PM 36.72 C , Temporal	02:48 PM 37.11 C	10:02 AM 36.89 C	08:16 AM
Systolic	135			132
Diastolic	84			82
Heart Rate	85			
Respiration	17			
	165.1 cm		157.48 cm	157.48 cm
	81.65 kg		54.43 kg	75.3 kg
	29.95kg/m2		21.95kg/m2	30.36kg/m2
	1.89m2		1.54m2	1.77m2
Pain Scale	97			
	0-1 No Pain			
LMP	09Mar2021			

The two panels underneath the patient banner is where you can view the information that is already in the patient's chart.

Viewing the Chart

The screenshot shows a medical chart interface with several key areas highlighted by red boxes and annotated with text boxes:

- Top Navigation Tabs:** A red box highlights the tabs: Problem, Notes, Labs, Radiology, Procedures/Pathology, Chart, and Worklist. A text box below explains: "Click on the various *tabs* to view the patient's problem list, notes, labs, procedures, and radiology."
- Secondary Navigation Tabs:** A red box highlights the tabs: Vital Signs, Meds, Med Actions, Orders, Allergies, Immunizations, Flowsheets, HMP/Reminders, and Growth Chart. A text box to the right explains: "This side of the chart contains the vitals, medications, orders, allergies, immunizations, and growth chart."
- Toolbar:** A red box highlights the bottom toolbar with buttons: InfoButton, New, Renew with changes, Order D/C, Record D/C, Reprint Rx/Resend Rx, Complete On, Complete Today, and Reconcile. A text box above it explains: "The toolbar gives you options to resolve problems, print/fax notes, and view/print drug education, etc."

The main content area displays a list of chart items on the left and a detailed medication list on the right. The medication list includes items like Allopurinol 300 MG Oral Tablet, amLODIPine Besylate 5 MG Oral Tablet, Baclofen 10 MG Oral Tablet, Doxycycline Hyclate 100 MG Oral Tablet, Fluconazole 150 MG Oral Tablet, Lisinopril 10 MG Oral Tablet, Lisinopril 20 MG Oral Tablet, metFORMIN HCl - 500 MG Oral Tablet, Morphine Sulfate 10 MG Rectal Suppository, and Niacin ER (Anthyperlipidemic) 500 MG Oral Tablet.

Click on the tabs at the top of each section to view various parts of the chart: the Problem List, Notes, Labs, Procedures, Radiology, and the entire Chart, including administrative paperwork. The second panel has the Vital Signs, Medications, Orders, Allergies, and Immunizations.

Viewing the Chart

Problem Notes Labs Radiology Procedures/Pathology **Chart** Worklist

All by Section by S... None

1y 3y 5y All **Sort** Filtering: Last 3 years

Notes

- Office Notes
 - MSHA Pediatric Surgery Orders (MSHA Pediatric Surgery Orders) - Livingston, Amanda; Enc: 02-Jun-2021 - Appointment...
 - Follow-Up (Follow-Up) - Reese, Blair; Enc: 23-May-2021 - Chart Update - Hurd, Elizabeth (Internal Medicine)
 - Telehealth Visit (Telehealth Visit) - ALLSCRIPTS, Provider; Enc: 29-Mar-2021 - Chart Update - Barker, Morgan (Intern...
 - Office Visit (Office Visit) - Ingalls, Brian; Enc: 12-Feb-2021 - Chart Update - Ingalls, Brian (Family Medicine)
 - Ballad Health - Bristol Regional Medical Center Surgical Booking (Ballad Health - Bristol Regional Medical Center Sur...
 - Treatment Note (Treatment Note) - ALLSCRIPTS, Provider; Enc: 22-Jan-2021 - Appointment - ALLSCRIPTS, Provider...
 - Clinical Bedside Swallowing Evaluation (Clinical Bedside Swallowing Evaluation) - ALLSCRIPTS, Provider; Enc: 22-J...
 - Behavioral Health - Scheduled Visit (OB) (Behavioral Health - Scheduled Visit (OB)) - Livingston, Amanda; Enc: 13-Ja...
 - New Patient (New Patient) - Billington, Alicia; Enc: 12-Oct-2020 - Appointment - ALLSCRIPTS, Provider (Pediatrics)
 - Voice Assessment (Voice Assessment) - ALLSCRIPTS, Provider; Enc: 31-Aug-2020 - Appointment - ALLSCRIPTS, Pr...
 - Chronic Care Management (Chronic Care Management) - Dellinger, Betty Jo; Enc: 14-Jan-2020 - Chart Update - Delli...
 - ALS-Physical Therapy (ALS Physical Therapy) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, ...
 - ALS-Association Representative (ALS-Association Representative) - Livingston, Amanda; Enc: 10-May-2019 - Chart ...
 - ALS-Neurology (ALS-Neurology) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, Amanda (Una...
 - ALS-Nutrition (ALS-Nutrition) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, Amanda (Unassig...
 - ACOG Flowsheets - Carter, Ginger; Enc: 11-Apr-2019 - Chart Update - Carter, Ginger (Obstetrics/Gynecology)
 - ACOG Flowsheets - Carter, Ginger; Enc: 11-Apr-2019 - Chart Update - Carter, Ginger (Obstetrics/Gynecology)
 - ALS-Occupational Therapy (ALS-Occupational Therapy) - Livingston, Amanda; Enc: 11-Apr-2019 - Chart Update - Livi...
 - Transitional Care Note (Transitional Care Note) - Garland, Bridget; Enc: 21-Mar-2019 - Chart Update - Garland, Bridg...
 - Chronic Care Management (Chronic Care Management) - Logan, Jennifer; Enc: 27-Feb-2019 - Chart Update - Logan...
 - Office Visit (Office Visit) - ALLSCRIPTS, Provider; Enc: 03-Dec-2018 - Chart Update - ALLSCRIPTS, Provider (Pediatr...
 - Chronic Pain Management (Chronic Pain Management) - Sizemore, Dana; Enc: 15-Aug-2018 - Chart Update - Sizem...
 - sJCFM Psychology Documents - Livingston, Amanda; Enc: 10-Aug-2018 - Form Encounter - Livingston, Amanda (Un...
 - Medical Student Note (Medical Student Note) - Moore, Jason; Enc: 22-Jun-2018 - Chart Update - Williams, Janet (Inf...
 - UroGyn Note (UroGyn Note) - Huffaker, R Keith; Enc: 12-Jun-2018 - Chart Update - Huffaker, R Keith (Obstetrics/Gyn...
 - UroGyn Note (UroGyn Note) - Huffaker, R Keith; Enc: 12-Jun-2018 - Chart Update - Huffaker, R Keith (Obstetrics/Gyn...
- Consults
 - sOrthopedic - Livingston, Amanda; Enc: 18-Jan-2019 - Form Encounter - Livingston, Amanda (Unassigned)

View Note Edit Print Fax PainCAS Task

Vital Signs Meds Med Actions Orders **Allergies** Immunizations Flowsheets HMP/Reminders Growth Chart

All Type Rec: 11-Mar-2021

Medication

- Penicillins : Adverse Reaction : Anaphylaxis;
- Acetic Acid-Aluminum Acetate SOLN : Allergy
- Gabapentin TABS
- NSAIDs

Non-Medication

- Banana : Allergy : Swelling
- Corn
- Kiwi
- Latex
- Mango

New Edit View Print Allergy List Deny Reconcile Enter in Error Annotate View Annotation

Sorts/Filters: Most of the tabs also have a variety of sort options and filters from which you can choose, in order to find items more quickly. The sort options are underneath the main tab.

Generally, double clicking on an item allows you to view it. Single clicking (highlighting) an item activates the toolbar, which gives you options for printing, faxing, etc.

Each tab contains different items. Most of the tabs have a variety of sort options and filters from which you can choose in order to find items more quickly. Right clicking on an item opens a menu that expands the options available. This includes resolving problems, editing notes, annotating, and reviewing audit reports.

All Problems

The screenshot shows a medical software interface with a top navigation bar containing icons for various functions and a 'CHARGE' button. Below this is a tabbed interface with 'Problem', 'Notes', 'Labs', 'Radiology', 'Procedures/Pathology', 'Chart', and 'Worklist'. The 'Problem' tab is selected and highlighted with a red box. A dropdown menu is open under 'Problem', showing options: 'Active Problems', 'Past Surgical History', 'Family History', 'Social History', 'DSM - Active', 'DSM - All', 'Unverified', and 'All'. A red arrow points to the 'All' option. The main content area displays a table of medical problems with columns for description, ICD-10 code, and Last Assessed date.

	ICD-10	Last Assessed
	D64.9	30-Nov-2021 Brinson, Pa
spectrum disorder requiring very s...	F84.0	30-Nov-2021 Brinson, Pa
d and bottle fed infant	Z78.9	30-Nov-2021 Brinson, Pa
smear refused	Z53.20	
Earache	H92.09	
Encounter for screening involving social d...	Z13.9	

Your default Problem view is just Active Problems. You may want to see All problems. To do that use the dropdown to show All.

Default Time

The screenshot displays two tabs in a medical software interface. The 'Notes' tab is on the left, and the 'Vital Signs' tab is on the right. Both tabs have a red box around their filter controls. The 'Notes' tab shows a filter for 'All' with a 'Make Default' button. The 'Vital Signs' tab shows a filter for '1y' with a 'Make Default' button. A red arrow points from the 'Notes' filter to the 'Vital Signs' filter. A text box at the bottom explains that most tabs have a default time of 1 year, but it can be changed to 3 years, 5 years, or All.

Default Time: Most of the tabs also have a default time to 1 year. But you can change it to 3 years, 5 years, or All. Select the timeframe and click Make Default.

Starting A Note

TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP Cell (423) 445-6102 Home (423) 433-6003 Email TEST123

QAF done - 2019

Commit MSHA Pediatric Surgery Orders

SCHEDULE

For ALLSCRIPTS, Provider Arrived, Pending and Rescheduled

Date 02-Jun-2021 Today SUN MON TUE WED THU FRI SAT All: 1 AM: 0 PM: 1 Select one or more filter sets

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN
					Arr	Exam 123A	Provider Rea...	01:00 pm	Test, Epic Female	0010006374

To start a note, **ALWAYS** double click on the patient's name from the Schedule tab.

This links the note with the appointment date. *(If you do not double click from the schedule, your vitals (and possibly other items) will not pull into your note)*

TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP

QAF done - 2019

Commit MSHA Pediatric Surgery Orders

ETSU - ...

Problem Notes Labs Radiology Procedures/Pathology Chart Worklist

Active Problems Alpha Rec: 12-Oct-2020

Infected hand	L08.9	⊙11Mar2021	Henson, Amber (...)
Infection	B99.9	⊙11Mar2021	Henson, Amber (...)
Overweight	E66.3	⊙22Jan2021	Puryear, Sarah (S...)

Double clicking the patient's name takes you to the Chart.

Click on the paper with the plus to start a note.

Starting A Note- Medical Student

Note Selector

TEST, Bridget 08-Aug-2004 (17y) F Appointment: 12-Apr-2022

Note Unstructured

Specialty
Medical Student

Visit Type
Select a Visit Type

Medical Student Note
ALLSCRIPTS, Medical Student

Medical Student Note
Medical Student Acute USMLE Note

OK Cancel

Make sure you are own the correct date.

In the Note Selector box, make sure your name is in the Owner field. Click the drop-down arrow next to the Visit Type field. You only have one option - Medical Student Note. From there, choose Medical Student Note or Medical Student Acute USMLE Note, as appropriate. Click OK.

Notes

Table of Contents

- History of Present Illness
 - History of Present Illness**
 - Acne (Follow-Up)
- Review of Systems
 - Complete-Female
- Past Medical History
 - No new statement - PMH
- Social History
 - No new statement - SH
- Family History
 - No new statement - FH
- Surgical History
 - No new statement - Surgic...
- Current Meds
 - No new statement - Curre...
- Allergies
- Immunizations
- Vitals
- Physical Exam
 - General Multi-System Exa...
 - PHQ-9 Depression Questio...
- Procedure

Note Input (Forms)

HISTORY OF PRESENT ILLNESS

ACNE (FOLLOW-UP)

Acne Follow-up

Type: Type I: Mild Type II: Moderate Type III: Mod-Severe Type IV: Severe

Status: Well controlled Stable Poorly Controlled

Comorbid Illnesses: None Polycystic Ovarian Syndrome Adrenal Tumor Ovarian Tumor

Interval Events: None

Interval Symptoms:

	New	Denies	Resolved	Improved	Stable	Worse
Comedones	<input type="checkbox"/>					
Pimples	<input type="checkbox"/>					
Cysts	<input type="checkbox"/>					
Acne Face	<input type="checkbox"/>					
Acne Shoulders	<input type="checkbox"/>					
Acne Back	<input type="checkbox"/>					
Acne Chest	<input type="checkbox"/>					
Other	<input type="checkbox"/>					

Associated Symptoms: Dry Skin Skin Erythema Skin Irritation Oligomenorrhea

Medications: None Adherent Side Effects

Disease Management:

Info from Chart

- Office Notes
 - MSHA Pediatric Surgery Orders
 - Follow-Up
 - Telehealth
 - Office Visit
 - Ballad Health - Bristol Regional Medical Center - Appointment - ALLSCRIPTS, Provider;...
 - Clinical Behavioral
 - New Patient (New Patient) - Billington, Alicia; Enc: 12-Oct-2020 - Appointment - ALLSCRIPTS, Provider (Pe...
 - Voice Assessment (Voice Assessment) - ALLSCRIPTS, Provider; Enc: 31-Aug-2020 - Appointment - ALLSC...
 - Chronic Care Management (Chronic Care Management) - Dellinger, Betty Jo; Enc: 14-Jan-2020 - Chart Upd...
 - ALS-Physical Therapy (ALS Physical Therapy) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Li...
 - ALS-Association Representative (ALS-Association Representative) - Livingston, Amanda; Enc: 10-May-201...
 - ALS-Neurology (ALS-Neurology) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, Ama...
 - ALS-Nutrition (ALS-Nutrition) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, Amada...
 - ACOG Flowsheets - Carter, Ginger; Enc: 11-Apr-2019 - Chart Update - Carter, Ginger (Obstetrics/Gynecology
 - ACOG Flowsheets - Carter, Ginger; Enc: 11-Apr-2019 - Chart Update - Carter, Ginger (Obstetrics/Gynecology
 - ALS-Occupational Therapy (ALS-Occupational Therapy) - Livingston, Amanda; Enc: 11-Apr-2019 - Chart Up...
 - Transitional Care Note (Transitional Care Note) - Garland, Bridget; Enc: 21-Mar-2019 - Chart Update - Garla...
 - Chronic Care Management (Chronic Care Management) - Logan, Jennifer; Enc: 27-Feb-2019 - Chart Updat...
 - Office Visit (Office Visit) - ALLSCRIPTS, Provider; Enc: 03-Dec-2018 - Chart Update - ALLSCRIPTS, Provid...
 - Chronic Pain Management (Chronic Pain Management) - Sizemore, Dana; Enc: 15-Aug-2018 - Chart Updat...
 - sJCFM Psychology Documents - Livingston, Amanda; Enc: 10-Aug-2018 - Form Encounter - Livingston, Am...
 - Medical Student Note (Medical Student Note) - Moore, Jason; Enc: 22-Jun-2018 - Chart Update - Williams, ...
 - UroGyn Note (UroGyn Note) - Huffaker, R Keith; Enc: 12-Jun-2018 - Chart Update - Huffaker, R Keith (Obst...
 - UroGyn Note (UroGyn Note) - Huffaker, R Keith; Enc: 12-Jun-2018 - Chart Update - Huffaker, R Keith (Obst...
- Consults

Table of Contents – Navigate through the note by clicking on the headings and forms in this panel (the forms are indented underneath the section headers).

Chart– Patient’s chart – contains the same tabs as on the Chart page. Allows you to view items in the patient’s chart while in the note.

Note Input – As you click on section headings/forms in the Table of Contents, that section will open here, so you can document.

Notes - Autopopulation

Commit MSHA Pediatric Surgery Orders 02-Jun-2021 ALLSCRIPTS, P

NOTE ... CHART CHARGE

Allscripts notes are set to auto populate certain sections from the patient's chart. You can choose to hide/show specific items in these sections.

Preventive

Chief Complaint

Reason For Visit

Reason For Visit - IM

Active Problems

History of Present Illness

History of Present Illness

Acne (Follow-Up)

Review of Systems

Complete-Female

Past Medical History

No new statement - PMH

Social History

No new statement - SH

Family History

No new statement - FH

Surgical History

No new statement - Surgic...

Current Meds

No new statement - Curre...

Allergies

Type Rec: 12-Oct-2020 Lock

Name	ICD-10	Last Assessed	Managed By
Chronic			
Acne comedone	L70.0		
Hypertension	I10		
Infected hand	L08.		
Infection	B99.		
Overweight	E66.		
Peripheral vascular disease	I73.9		
Receptive language disorder (mixed)	F80.		
Sprain of left ankle, initial encounter	S93.		

New Edit CareGuide Resolve Show Show

History of Present Illness

Review of Systems

Past Medical History

All by Section by S... 1y 3y 5y All 74 of 2123 Chart Items (1) Notes

Sections which auto populate:

- Active Problems
- Past Medical History
- Social History
- Family History
- Surgical History
- Current Meds
- Allergies
- Immunizations
- Vitals
- Results/Data (Labs)
- Assessment

Notes – Hiding Autopopulated Items

Active Problems

Type [v] | [Refresh] [Copy] | Rec: 12-Oct-2020 | [Filter] [Lock] [More]

Name	ICD-10	Last Assessed	Managed By
Chronic			
Acne comedone	L70.0	07Jun2021 Livingston, Ama...	
Hypertension	I10	26Apr2021 ALLSCRIPTS, Cli...	
Infected hand	L08.9	11Mar2021 Henson, Amber (...)	
Infection	B99.9	11Mar2021 Henson, Amber (...)	
Overweight	E66.3	22Jan2021 Puryear, Sarah (S...	
Peripheral vascular disease	I73.9	28Jan2021 Livingston, Ama...	
Receptive language disorder (mixed)	F80.2	05Feb2021 Livingston, Ama...	
Sprain of left ankle, initial encounter	S93.402A	12Feb2021 Ingalls, Brian (Fa...	

New Edit CareGuide Resolve **Show** Show All Hide All Assessment Management

If you do not wish these items to appear in your note, you CAN hide them. On the toolbar below each section, you can choose to Hide All/Show All, or Hide/Show individual items.

Medical Student RFV

Chief Complaint

Reason For Visit

Medical Student RFV

History of Present Illness

HPI for Medical Student N...

Review of Systems

ROS for Medical Student ...

Past Medical History

PMH for Medical Student ...

Surgical History

PSH for Medical Student ...

Family History

FH for Medical Student No...

Social History

Social Hx for Medical Stud...

Allergies

Immunizations

Current Meds

Vitals

Physical Exam

PE for Medical Student No...

Discussion/Summary

MEDICAL STUDENT RFV

Reason for Visit

This note is for educational purposes only.

Med Students: You MUST click one of the buttons in this form in order to get the above statement to pull into the note! The above statement MUST appear in your note.

The patient is here for:

Routine Follow Up

Consultation

Annual visit

Initial evaluation

Acute exacerbation of a medical complaint

Hospital Follow Up

ER Follow Up

Comments

History of Present Illness

Review of Systems

Past Medical History

Surgical History

Family History

Medical Student RFV (Reason for Visit) is a required note section. **(Any field highlighted in yellow in Allscripts EHR is a required field.)** It is crucial that you click one of the buttons in the form, in order to get the medical student disclaimer note to pull in to the note.

Document in the other sections as needed.

Review of Systems

Review of Systems

ROS FOR MEDICAL STUDENT NOTE

Multiple Systems Review

Constitutional

Negative As Noted in HPI

Fever Feeling Poor Recent Wt Gain (__ Lbs)

Chills Feeling Tired Recent Wt Loss (__ Lbs)

Eyes

Negative As Noted in HPI

Eye Pain Eyesight Problems Dry Eyes

Red Eyes Discharge

ENT

Negative As Noted in HPI

Nausea Nasal Discharge

Chest Pain Palpitations

Cough SOB on Exertion

Nausea Diarrhea

Details

Feeling Tired

Onset Mode: Gradual Sudden

Severity: Mild Moderate Severe

Symptom/Episode Timing

Episode Pattern: Constant Intermittent Occasional Rare Daytime Nocturnal

Timing:

Symptom: about seconds

Onset: Episodes: Number: Frequency: Duration: minutes hours days weeks months years

1 2 3
4 5 6
7 8 9
- 0

Clear All currently experiencing

Modifying Factors: Rest Analgesics Asthma Medication

Clear OK Cancel

You can choose Y/N on the sections that you review with the patient. For further details, click the small radio button next to the option (where available). This brings up a box where you can add details.

Note Output

To read your note, click Save. Then review it in the Note Output tab.

The screenshot displays a medical note interface. At the top, a navigation bar includes tabs for 'Note Output' (highlighted with a red box), 'Health Management/Reminders', 'Problem', 'Medications', 'Orders', 'Labs', 'Imaging and Procedures', 'Allergies', 'Chart Viewer', 'Flowsheets', 'Vitals', and 'Immunizations'. Below this, a status bar shows '19-Apr-2022 11:36 am' and 'Status: Needs Input'. The main content area is titled 'Medical Student Note' and contains a 'Review of Systems' section. The 'Constitutional' section is expanded, showing symptoms like 'feeling poorly' and 'feeling tired'. Below this are sections for 'Past Medical History' and 'Surgical History'. At the bottom, a toolbar contains buttons for 'Final', 'Author', 'Recompile', 'Copy Forward', 'Save & Close', 'Save' (highlighted with a red box), and 'Close'.

ROS FOR MEDICAL STUDENT NOTE All Normal Previous Exam

Multiple Systems Review

^ Constitutional ○

Negative As Noted in HPI

Fever Feeling Poorly Recent Wt Gain (___ Lbs)

Chills Feeling Tired Recent Wt Loss (___ Lbs) ○

^ Eyes ○

Negative As Noted in HPI

Eye Pain ○ Eyesight Problems ○ Dry Eyes ○

Red Eyes ○ Discharge From Eyes ○ Eyes Itch ○

^ ENT ○

Negative As Noted in HPI

Earache ○ Nosebleeds ○ Sore Throat ○

Loss Of Hearing ○ Nasal Discharge ○ Hoarseness

^ Cardiovascular ○

Negative As Noted in HPI

Heart Rate Is Slow ○ Chest Pain Leg Claudication ○

Heart Rate Is Fast Palpitations ○ Lower Ext Edema

^ Respiratory ○

Negative As Noted in HPI

Shortness Of Breath Cough ○ Orthopnea

Wheezing ○ SOB on Exertion PND

^ Gastrointestinal ○

Negative As Noted in HPI

Abdominal Pain ○ Nausea ○ Vomiting ○

Constipation ○ Diarrhea ○ Bloody Stools

^ Genitourinary ○

Final Recompile Copy Forward Save & Close Save Close

Note Details (1/1)

19-Apr-2022 11:36 am

Status: Needs Input

Medical Student Note

Review of Systems

Constitutional: feeling poorly
The patient presents with complaints of gradual onset of constant episodes of mild feeling tired. Episodes started 2 days ago. Symptoms are not improved by rest. Symptoms are made worse by walking, but not by walking up stairs.

Past Medical History

1. History of Abnormal results of cardiovascular function studies (R94.30)
2. History of Anemia, Mediterranean (D56.9)
3. History of Bitten by duck, initial encounter (W61.61XA)
4. Cough (R05.9)
5. History of anemia (Z86.2)
6. History of drainage from ear (Z86.69)
7. History of ear pain (Z86.69)
8. History of urinary tract infection (Z87.440)
9. History of Knee pain, bilateral (M25.561,M25.562)
10. History of On mechanically assisted ventilation (Z99.11)
11. Pneumonia (J18.9)
12. History of Strep tonsillitis (J03.00)
13. History of Acute epiglottitis with airway obstruction (J05.11)

Surgical History

1. History of Exploratory laparoscopy

Annotate

Audit Document Hx Task Attach As Result Print Fax

Notes - Signing

TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP Call (423) 445-6102 Home (423) 433-6003 Email TEST123@TEST123

QAF done - 2019

Commit MSHA Pediatric Surgery Orders

NOTE ... CHART CHARGE

Add Note Form Add Text Entry Add Image Note Details (1/3)

Preventive

- Chief Complaint
- Reason For Visit
- Active Problems**
- History of Present Illness
- Review of Systems
- Past Medical History
- Social History
- Family History
- Surgical History
- Current Meds
- Allergies
- Immunizations
- Vitals
- Physical Exam
- Procedure

Active Problems

Type Rec: 12-Oct-2020 Lock

Name	ICD-10	Last Assessed	Managed By
Chronic			
Acne comedone	L70.0	07Jun2021 Livingston, Ama...	
Hypertension	I10	26Apr2021 ALLSCRIPTS, Cli...	
Infected hand	L08.9	11Mar2021 Henson, Amber (...)	
Infection	B99.9	11Mar2021 Henson, Amber (...)	
Overweight	E66.3	22Jan2021 Puryear, Sarah (S...	
Peripheral vascular disease	I73.9	28Jan2021 Livingston, Ama...	
Receptive language disorder (mixed)	F80.2	05Feb2021 Livingston, Ama...	
Sprain of left ankle, initial encounter	S93.402A	12Feb2021 Ingalls, Brian (Fa...	

New Edit CareGuide Resolve Show Show All Hide All Assessment Management

History of Present Illness

Review of Systems

Past Medical History

Social History

Family History

Surgical History

Current Meds

View Output << **Sign** Final Author Recompile Copy Forward Show Uncopied Form Data Save & Close Save Close View Ed

To sign your note, click the "Sign" button.

Notes – Co-Sign Note Task

Task Details ✕

Task Filters 📄 📅 📧

1 - Not about a patient 2 - Concerning patient: Test, Epic Female

Assign To User Team Task ▼

🔍 📅 Priority ▼ Status

Comment: TT

You will get a Co-Sign Note task box which prompts you to send the note to the co-signer for a final signature.

Activate 📅 ⌚ Overdue 📅 ⌚

Create Notify Task When Complete When Overdue

Notify 🔍 Priority ▼

Delegate Reactivate OK Cancel

Notes – Co-Sign Note Task

Task Details

Task Filters

1 - Not about a patient 2 - Concerning patient: Test, Epic Female

Assign To User Team

Task Co-Sign Note

ALLSCRIPTS, Pediatrician Priority Routine Status Active

Comment: TT

Switch the radio button from *Team* to *User*, and if your co-signer is not in the drop-down list, click the magnifying glass button and search by their last name. Once you have pulled their name in, just click OK to send the task. You do not have to type anything in the Comment field.

Activate 07-Jun-2021 03:47 PM Overdue 14-Jun-2021 03:47 PM

Create Notify Task When Complete When Overdue

Notify Livingston, Amanda Priority Routine

Delegate

Tasks

Search Patient... [R] TEST, Bobby 03-Mar-2013 (8y) F Break Glass PCP Cell (423) 333-3333 Home (423) 111-1111 Email BRIGGS@ETSU.EDU Insurance MRN 001000647052001 Directives Signature On File Other MED & NONMED R FYI

My Active Tasks [v] 11 of 11 showing Total Active Tasks: 11 Last Updated: 07-Jun-2021 3:53 pm

P	D	Task	Patient	MRN	Assigned To	Created By	Created On	Status...	D...	I...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	02-Jun-2021 4:15 pm	Active		9435...
		Sign-Note	Superuser, Loislane	001000643525901	Livingston,Amanda	System	04-Jun-2021 9:04 am	Active		9440...
		Sign-Note	Allscripts, Allison	001000774664701	Livingston,Amanda	System	04-Jun-2021 10:20 am	Active		9440...
		Sign-Note	Test, Bobby	001000647052001	Livingston,Amanda	System	07-Jun-2021 11:56 am	Active		9454...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	07-Jun-2021 3:48 pm	Active		9456...

Comments: System - 07-Jun-2021 11:56 am Note needs finalization signature.

Task About: Note Date: 06/07/2021 11:56 AM Note Type: New Patient Note Owner: Livingston, Amanda

Go To... In Progress Done New... Reply... Reassign... Remove... Copy To Note Undelegate Reactivate... Details... Original... Print List... Print Task...

Tasks are how we communicate with each other about patient care. Tasks can be generated by the system, by a colleague, or by a patient.

Make sure to check your tasks **every** time you log into the system. Ideally, it should be checked when you first log in and again before you log out, to make sure that all issues have been handled before leaving the clinic.

Tasking

D	Task	Patient	MRN	Assigned To	Created By	Created On	Status...
Y	FMH Patient Message	Allscripts, Allison	001000774664701		System	04-Jun-2021 10:20 am	Active
	Test Results	Superuser, Batman	001000643525901	Livingston, Amanda	Kazen, Katherine	04-Jun-2021 9:12 am	Active
	Review Document	Superuser, Batman	001000643525901	Livingston, Amanda	Dixon, Natalie	04-Jun-2021 9:13 am	Active
	Home Health	Superuser, Loislane	001000643525901	Livingston, Amanda	System	04-Jun-2021 9:04 am	Active
Y	Overdue Order	Superuser, Loislane	001000643525901	Livingston, Amanda	Livingston, Amanda	04-Jun-2021 10:01 am	Active
	Finish Note	Test, Bobby	001000643525901	Livingston, Amanda	System	07-Jun-2021 11:56 am	Active
	Finish Note	Test, Epic Female	001000643525901	Livingston, Amanda	System	02-Jun-2021 4:15 pm	Active
	Finish Note	Test, Epic Female	00100637456501	Livingston, Amanda	System	07-Jun-2021 3:48 pm	Active

FMH Tasks

Manually Created

System Generated

- 1. System-generated tasks:** These tasks pop in when workflows require completion; signing a note, renewing a medication, etc.
- 2. Manually created tasks:** These tasks are sent by other employees in the office and are usually related to patient care – inquiries regarding test results, requests to return phone calls, etc.
- 3. FMH (Follow My Health) tasks:** These are tasks sent by patients via the Patient Portal (Follow My Health™).

Tasking

SUPERUSER, Loislane 01-Jan-2000 (21y) F | PCP | Cell | Home (423) 123-4567 | Email | Insurance ALL SAVERS | MRN 001000643525901 | Directives | Other | MED & NONMED | R | FYI

CPC+ Patient Needs labs done before next appt

No Encounter Selected

TASKS | CHART | CHARGE

My Active Tasks | View Desc... 6 of 6 showing Total Active Tasks: 6 | Last Updated: 08-Jun-2021 2:00 pm

P	D	Task	Patient	MRN	Assigned To	Created By	Created On	Status	D...	I...
		Sign-Note	Allscripts, Allison	001000774664701	Livingston,Amanda	System	04-Jun-2021 10:20 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Kazen, Katherine	04-Jun-2021 9:12 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Dixon, Natalie	04-Jun-2021 9:13 am	Active		9440...
		Call Back	Superuser, Loislane	001000643525901	Livingston,Amanda	Livingston, Amanda	04-Jun-2021 10:01 am	Active		9440...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	07-Jun-2021 3:48 pm	Active		9456...
		Co-Sign Note	Test, Friday	001000823482501	Livingston,Amanda	Schuh, Alissa	04-Jun-2021 9:12 am	Active		9440...

Comments:
Livingston,Amanda - 04-Jun-2021 10:01 am
TASK CREATED
53545646465

Task About:
No information available.

Go To... | In Progress | Done | Undelegate | New... | Reply... | Reassign... | Remove... | Copy To Note | Reactivate... | Details... | Original... | Print List... | Print Task...

Single click on a task to read the comments.

Double click to take you to the area where the task needs to be performed.

Tasking

SUPERUSER, Loislane 01-Jan-2000 (21y) F | PCP | Cell | Home (423) 123-4567 | Email | Insurance ALL SAVERS | MRN 001000643525901 | Directives | Other | **MED & NONMED** | **R** | **FYI**

CPC+ Patient Needs labs done before next appt

No Encounter Selected

TASKS | [Icons] | CHART CHARGE | [Icons]

My Active Tasks | View Desc... | 6 of 6 showing | Total Active Tasks: 6 | Last Updated: 08-Jun-2021 2:02 pm

P.	D.	Task	Patient	MRN	Assigned To	Created By	Created On	Status...	D...	I...
		Sign-Note	Allscripts, Allison	001000774664701	Livingston,Amanda	System	04-Jun-2021 10:20 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Kazen, Katherine	04-Jun-2021 9:12 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Dixon, Natalie	04-Jun-2021 9:13 am	Active		9440...
		Follow Up	Superuser, Loislane	001000643525901	Livingston,Amanda	Livingston, Amanda	08-Jun-2021 2:02 pm	Active		9458...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	07-Jun-2021 3:48 pm	Active		9456...
		Co-Sign Note	Test, Friday	001000823482501	Livingston,Amanda	Schuh, Alissa	04-Jun-2021 9:12 am	Active		9440...

Comments:
Livingston,Amanda - 08-Jun-2021 2:02 pm
TASK CREATED
Call the patient.

Task About:
No information available.

[Reply...] [Reassign...]

[Go To...] [In Progress] [Done] [Undelegate] [New...] [Reassign...] [Remove...] [Copy To Note] [Reactivate...] [Details] [Print List...] [Print Task...]

If you need to reply to a task, or reassign it to another person, highlight the task by single clicking on it, and then click the appropriate button.

Task - Customize

Tasks - Customize

Default Assigned To: User Team

Automatic Refresh: minutes

Always Show Note Selector When Copy Task to Note

Default Assigned To User

Default Assigned To:

Default Task Type:

Default Assigned To Team

Default Assigned To:

Default Task Type:

Default User Assigned To CoSign and Co-Sign Task

Assigned To:

Default User Assigned To FMH Patient Message Task

Assigned To:

Out of Office

Turn on Out of Office replies

Start Date End Date

Out of Office Contact

140 chars remaining

Student MEDICAL STUDENT ALLSCRIPTS

edu Insurance OPTIMA HEALTH 54154

\$

Last Updated: 19-Apr-2022 11:41 am

Created On Status... D... I...

- From the Tasks page, click the gray **gear box** under the patient banner.
- On the Tasks – Customize box, change **Default Assigned To: User**
- **Change Default Task Type: to Co-Sign Note**
 - Click **Ok**

Creating a New Task

The screenshot shows a medical software interface with a 'Task Details' dialog box open. The dialog has several sections: 'Task' with radio buttons for '1 - Not about a patient' and '2 - Concerning patient: Superuser, Loislane'; 'Assign To' with 'User' selected and a dropdown for 'ALLSCRIPTS, Provider'; 'Task' dropdown set to 'Home Health'; 'Priority' dropdown set to 'Routine'; 'Status' dropdown set to 'Active'; and a 'Comment' text area containing 'Home Health called. Needs new orders for PT.'. At the bottom of the dialog are 'Activate', 'Overdue', 'Create Notify Task' checkboxes, 'Notify' dropdown, 'Priority' dropdown, and 'Delegate', 'Reactivate', 'OK', and 'Cancel' buttons. A yellow callout box on the right explains the steps for creating a task. Another yellow callout box at the bottom left explains the steps for opening the dialog. A red box highlights the 'New...' button at the bottom of the interface.

On the Tasks page, click "New."
The Task Detail box will open. Change the radio button to User or Team, as appropriate. Pull in the name of the recipient by searching the drop down, or, if not there, clicking the magnifying glass to search by last name.

In the Task type box, choose the appropriate option, then type your comment in the Comment field. Click **OK**. It will go to the user in the Assign to: field.

Completing Tasks

TASKS | | | | | | | | | CHART CHARGE

My Active Tasks View Desc... 6 of 6 showing Total Active Tasks: 6

P.	D.	Task	Patient	MRN
		Sign-Note	Allscripts, Allison	001000774
		Sign-Note	Test, Epic Female	001000637
		Follow Up	Superuser, Loislane	001000643
		Co-Sign Note	Test, Friday	001000823
		Co-Sign Note	Superuser, Batman	001000643
		Co-Sign Note	Superuser, Batman	001000643

Comments:

Livingston,Amanda - 08-Jun-2021 2:07 pm
TASK EDITED

Livingston,Amanda - 08-Jun-2021 2:07 pm
TASK EDITED

Livingston,Amanda - 08-Jun-2021 2:02 pm
TASK CREATED
Call the patient.

Go To... In Progress **Done** Undelegate

Note: This applies to manually created tasks. System-generated tasks will drop off your list automatically once you have completed the action (signed the note, renewed the medications, etc.) **Never, never REMOVE a task.**

When you have finished a task, click the "Done" button.

Remove

Done

Appointments

My Active Tasks

P	D	Task	Patient	MRN...	Assigned T...	Created B...	Created On	Status...	D...	I...
		Sign-Note	Allscripts, Allison	0010007...	Livingston,Ama...	System	04-Jun-2021 10:20 am	Active		9440...
		Sign-Note	Test, Epic Female	0010006...	Livingston,Ama...	System	07-Jun-2021 3:48 pm	Active		9456...
		Follow Up	Superuser, Loislane	0010006...	Livingston,Ama...	Livingston, A...	08-Jun-2021 2:02 pm	Active		9458...
		Co-Sign Note	Test, Friday	0010008...	Livingston,Ama...	Schuh, Alissa	04-Jun-2021 9:12 am	Active		9440...

Comments: Task About:

Buttons: Go To..., In Progress, Done, New..., Reply..., Reassign..., Remove..., Copy To Note, Undelegate, Reactivate..., Details..., Original..., Print List..., Print Task...



Search Patient... @ Internal Medicine - Johnson City AMANDA LIVINGSTON SIGN OUT

SUPERUSER, Loislane 01-Jan-2000 (21y) F | PCP Cell Home (423) 123-4567 Email Insurance ALL SAVERS MED & NONMED R FYI

ETSU ... CHARGE

Problem Notes Labs Radiology Procedures/Pathology Chart Worklist

Active Problems Alpha Rec: 04-Jun-2021

Name	ICD-10	Last Assessed	Managed By
Chronic			
Abdominal pain, epigastric	R10.13	04Jun2021 Livingston, Amanda	
Bilateral malignant neoplasm of nipple in fem...	+C50.011	04Jun2021 Livingston, Amanda	

Vital Signs Meds Med Actions Orders Allergies Immunizations Flowsheets HMP/Reminders Growth Chart

VitalSigns/Findings 1m 6m 1y 5y All Make Default Filtering: Last 1 year

Item Name	08 Jun 2021	02 Mar 2021	13 Oct 2020	30 Sep 2020	29 Sep 202
Temperature	09:51 AM 36.94 C	09:37 AM 36.94 C	09:39 AM 36.94 C	10:31 AM 36.89 C	09:36 AM 37.06 C
Systolic	135	145	142	134, RUE, SI...	125

To see a patient's appointments, click the appointments (looks like a calendar) icon and see past and future appointments that are scheduled with any provider in the MEAC/Family Medicine system.



Takeaways

- ❑ Drop-down lists are populated by searching for users. If a user is NOT in your drop-down list, click the  button next to the search field and search by last name.
- ❑ Right-clicking on an item will often give you more menu options.
- ❑ **Double click** on the patient's name from the Schedule before starting your note.
- ❑ Make sure you check your tasks EVERY time you log into the system and as often as required by your clinic.
- ❑ **Save Often!** When saving in a note, save at least after each section.

Remote Access

- ▣ To log in from anywhere not in clinic or on a personal device:
 - Download Citrix Workspace (<https://www.citrix.com/downloads/workspace-app/>)
 - ETSU Health devices will have Citrix installed.
 - Open your browser (Chrome, Internet Explorer, Safari) and type in the following:
<https://mea.allscriptscloud.com>

Call the Helpdesk 423-282-6122, Option 1 for assistance.

Troubleshooting tips and instructions for installing Allscripts on your tablet/phone are available on our website at

<https://getsu.com/etsu-health%3A-citrix-setup>

Quillen ETSU Physicians Clinics

- ▣ Internal Medicine – Johnson City & Kingsport
- ▣ Infectious Disease
- ▣ Surgery
- ▣ OB-GYN and Urogynecology
- ▣ General Pediatrics
- ▣ Pediatric Specialties: Adolescent Medicine, Cardiology, Infectious Disease, Nephrology
- ▣ Genetics
- ▣ Cardiology
- ▣ Endocrinology
- ▣ Fertility
- ▣ Rheumatology
- ▣ Hematology
- ▣ Psychiatry
- ▣ Osteoporosis
- ▣ Ophthalmology
- ▣ Sports Medicine
- ▣ Family Medicine – Johnson City, Bristol & Kingsport

ETSU Health Clinics

- ▣ Speech Language Pathology at the Nave Center
- ▣ Audiology at the Nave Center
- ▣ Gary E. Shealy Memorial ALS Clinic
- ▣ NICU Follow-up Clinic at ETSU Pediatrics
- ▣ Baby Steps Clinic at ETSU Pediatrics
- ▣ Sports Medicine and Physical Therapy integrated into some Family Medicine locations

Quillen ETSU Physicians



The Clinical Education Building (CEB) at 325 N. State of Franklin Rd.

Surgery, Ophthalmology – Third Floor

Internal Medicine, Endocrinology, Rheumatology– Second Floor

Lab – Second Floor

OB-GYN – First Floor

Pediatrics and Genetics – Ground Floor

CEB 2



**Located behind the main Clinical Education Building (CEB) is CEB2.
This building is home to Cardiology.**

Other Specialties and Locations

Psychiatry – Located on the VA campus (Building 52)

Behavioral Health– integrated into Internal Medicine, OB-Gyn, Pediatrics, and Family Medicine

Addiction Care – integrated into Family Medicine and OB-Gyn.

Fertility & Urogynecology -Women's Services - Located at 1319 Sunset Drive, Suite 103, Johnson City

Elizabethton OB/GYN – 1505 West Elk Avenue, Suite 1, Elizabethton

Elizabethton Pediatrics – 1505 West Elk Avenue, Suite 1, Elizabethton

Osteoporosis Center – Located in the ETSU Innovation Lab – 2109 West Market Street, Room 143, Johnson City

BucSports –Sports Medicine – ETSU Mini-Dome, John Bell Dr, Johnson City

Infectious Diseases – 615 North State of Franklin, Johnson City

Nave Center– 1000 Jason Witten Way, Elizabethton

Family Medicine



Johnson
City



Bristol



Kingsport

**ETSU Family Medicine has three locations
- Johnson City, Bristol, and Kingsport**