



QUILLEN COLLEGE OF MEDICINE

Allscripts Touchworks - The Basics

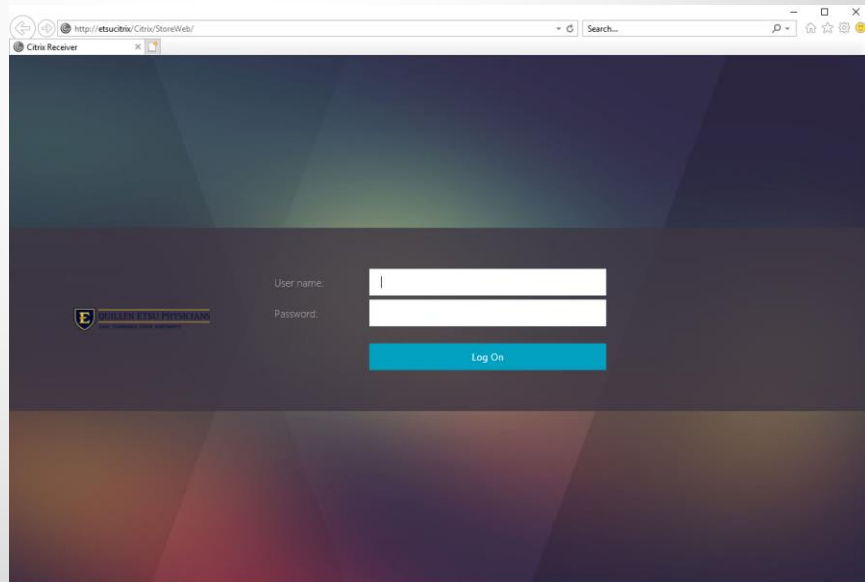
Medical Student EHR Training Module

ETSU Health EHR Team
Phone: (423) 282-6122, Option 1

May 2022

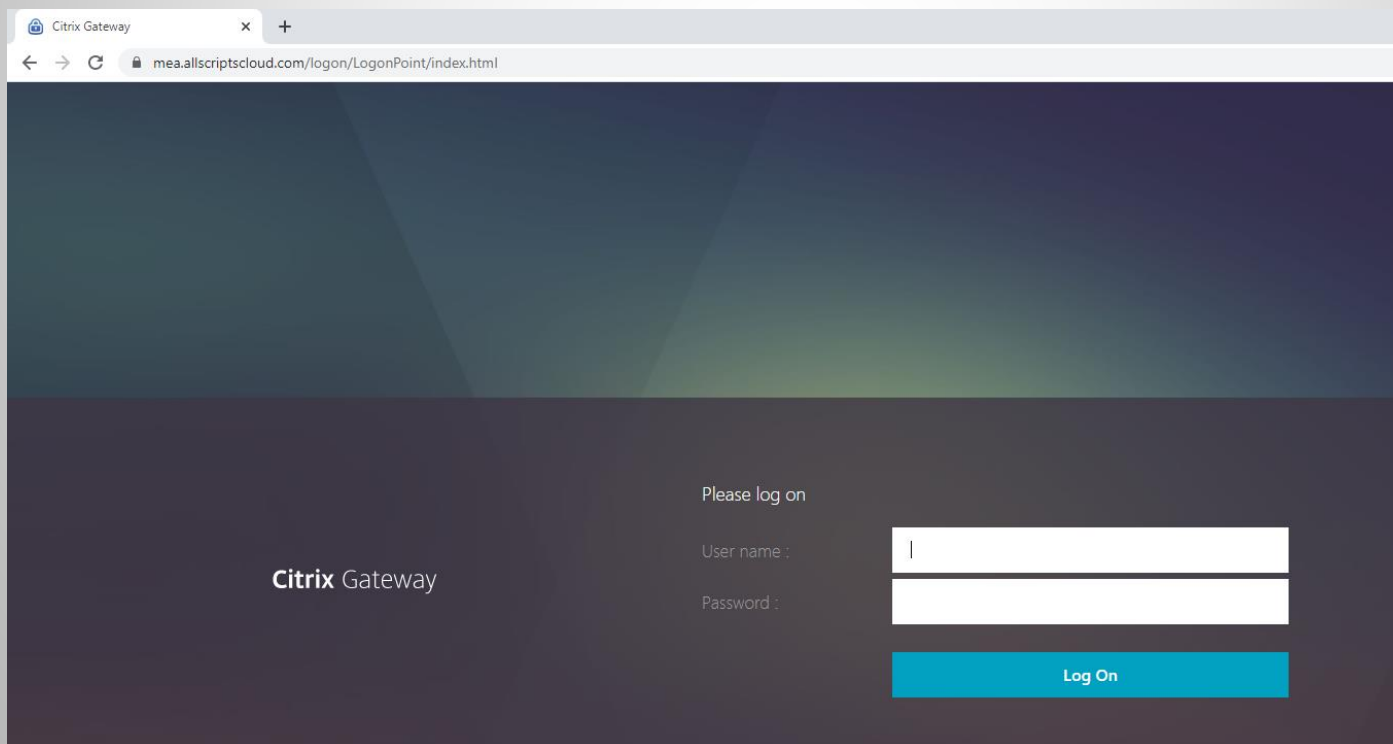
Logging In

- ❑ Logging into Allscripts is a two-step process, first into the server (Citrix), and then into Allscripts.
- ❑ Each clinic computer should have a shortcut set up for logging into Citrix. Double click on the icon to access the Citrix login screen.



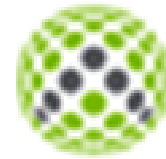
Logging in from personal device

- ▣ If on a personal device, download Citrix Workspace from <https://www.citrix.com/downloads/workspace-app/>
- ▣ Once downloaded, go to <https://mea.allscriptscloud.com> on Chrome or Safari and log into Citrix



Logging In

- Click the TouchWorks EHR LIVE icon.



[Details](#)

TouchWorks EHR LIVE

East Tennessee State University

Sign in

etsuprovider@etsu.edu

....

Sign in

- This is called the federation page. Log into ETSU domain again using your full email address and password.

Schedule

The screenshot shows the EHR Schedule interface. At the top, a patient header for SUPERUSER, Loislane is visible. Below this, a search bar for providers is highlighted with a red box and a magnifying glass icon. A text box explains that the magnifying glass allows pulling up another provider's schedule. The interface includes a sidebar with a 'Schedule' button highlighted in red. The main area displays a weekly schedule grid for 04-Jun-2021. A blue box highlights the day navigation controls (SUN-SAT, arrows, and time filter). A text box explains that clicking on days of the week or the calendar icon navigates to another date. Another text box explains that the arrows jump forward/backward a week at a time. The schedule table lists appointments with columns for time, patient name, MRN, type, duration, and comments.

The magnifying glass allows you to pull up another provider's schedule



Click on days of the week or the calendar icon to navigate to another date

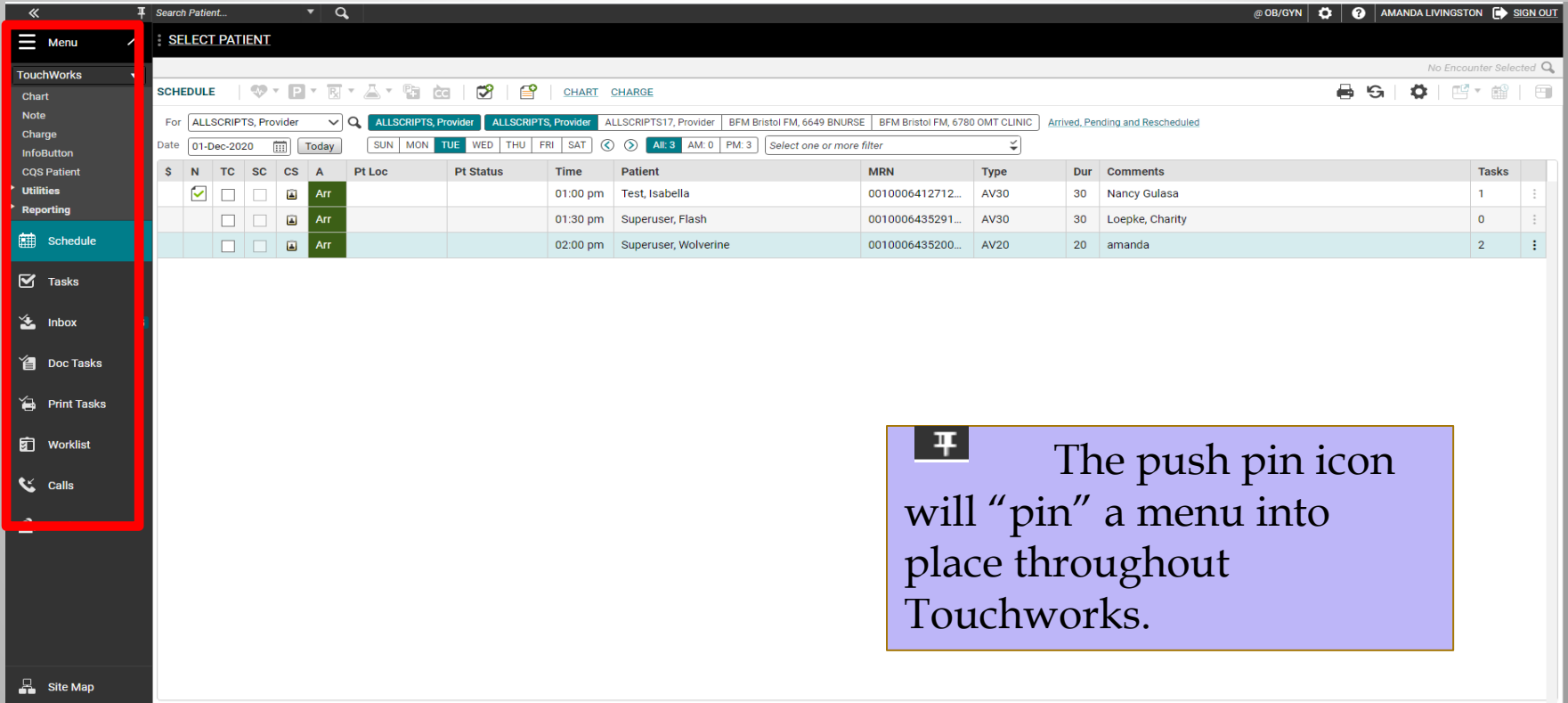
Jumps forward/backward a week at a time

\$	N	TC	SC	CS	A	Pt Loc	Pt States	Time	Patient	MRN	Type	Dur	Comments
					Arr			08:20 am	Allscripts, Allison	0010007746647...	OV20	20	dixonnr
					Arr			08:40 am	Allscripts, Kendra	0010007746431...	OV20	20	fosteran
					Arr			09:00 am	Allscripts, Mark	0010007746423...			
					Arr					06435176...			
					Arr	222 Exam Rm				08234825...			
					Arr			10:00 am	Superuser, Loislane	0010006435291...	OV20	20	1tuckerwd
					Arr			10:20 am	Superuser, Loislane	0010006435259...	OV20	20	Amanda

When you first log in, you will land on the Schedule. You can pull in other providers' schedules by clicking on **magnifying glass** and searching by last name. The schedule defaults to the current date, but you can navigate to other dates by clicking on the days of the week, the calendar icon, or using the arrows to jump forward/backward a week at a time.

Action Bar

- ❑ The action bar is a menu-based navigational tool you use to access workspaces in Allscripts TouchWorks® EHR that are available to you. It is located on the left.
- ❑ You can minimize  or maximize  .



The screenshot displays the Allscripts TouchWorks EHR interface. On the left, the Action Bar (Menu) is highlighted with a red rectangle. It contains the following items: Menu, TouchWorks, Chart, Note, Charge, InfoButton, CQS Patient, Utilities, Reporting, Schedule (highlighted in teal), Tasks, Inbox, Doc Tasks, Print Tasks, Worklist, Calls, and Site Map. The main area shows a patient schedule for 'Test, Isabella' on 01-Dec-2020. The schedule table is as follows:

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN	Type	Dur	Comments	Tasks
	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arr			01:00 pm	Test, Isabella	0010006412712...	AV30	30	Nancy Gulasa	1
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arr			01:30 pm	Superuser, Flash	0010006435291...	AV30	30	Loepke, Charity	0
		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Arr			02:00 pm	Superuser, Wolverine	0010006435200...	AV20	20	amanda	2

At the bottom right, a purple box contains the text: "The push pin icon will 'pin' a menu into place throughout Touchworks." with a push pin icon above the text.

Search for a Patient

If searching for a patient not on a schedule, click the magnifying glass.

Search by last name or date of birth. Select the correct patient and click OK.

TouchWorks

- Chart
- Note
- Charge
- Prenatal
- InfoButton
- CQS Patient
- Utilities
- Reporting
- Schedule**
- Tasks
- Inbox
- Doc Tasks

SELECT PATIENT

SCHEDULE

For: ALLSCRIPTS, Provider

Date: 02-Jun-2021

SUN MON TUE WED THU FRI S

\$ N TC SC CS A Pt Loc Pt Status Tim

Patient Search

allscripts Search

Patient	S	Age	DOB	MRN	Other #	Other #2
▼ Allscripts, Allison	F	25y	18-Mar-1996	0010007746647...		
▼ Allscripts, Betsy	F	15y	18-Mar-2006			
▼ Allscripts, Brad	M	45y	13-Aug-1975			
▼ Allscripts, Chadis	M	3y	11-Feb-2018	0010008327561...		
▼ Allscripts, Child N	F	6y	28-Feb-2015	0010006489918...		
▼ Allscripts, Chris	M	45y	10-Mar-1976	ZZZAH06	1234567	
▼ Allscripts, Diana	F	85y	20-Mar-1936	ZZZAH08	1234567	
▼ Allscripts, Fiona	F	18y	12-Aug-2002	0010007746449...		

1 - 31 of 31 items

OK Cancel

Schedule

The screenshot shows a medical scheduling software interface. A red box highlights the 'Schedule' button in the left sidebar. A red arrow points from this button to the patient's name 'TEST, Epic Female' in the schedule table. Another red arrow points from the patient's name to the 'Patient Banner' area at the top of the screen, which displays patient demographics and insurance information. A third red arrow points from the patient's name to a text box explaining the double-click action.

Schedule

Patient Banner

A double click on the patient's name takes you to their chart.

A single click on the patient's name pulls them into context and displays their name/demographic info in the Patient Banner.

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN	Type	Dur	Comments	Tasks
								01:00 pm	Test, Epic Female	0010006374565...	OV20	20	office visit	1

Chart

Search Patient... QAF done - 2019 Commit MSHA Pediatric Surgery Orders 02-Jun-2021 ALLSCRIPTS, Provider Appointment Post

ETSU - ... CHARGE

Problem Notes Labs Radiology Procedures/Pathology Chart Worklist

Active Problems Alpha Rec: 12-Oct-2020

Name	ICD-10	Last Assessed	Managed By
Chronic			
Hypertension	I10	26Apr2021 ALLSCRIPTS, Cli...	
Infected hand	L08.9	11Mar2021 Henson, Amber (...)	
Infection	B99.9	11Mar2021 Henson, Amber (...)	
Overweight	E66.3	22Jan2021 Puryear, Sarah (S...	
Peripheral vascular disease	I73.9	28Jan2021 Livingston, Ama...	
Receptive language disorder (mixed)	F80.2	05Feb2021 Livingston, Ama...	
Sprain of left ankle, initial encounter	S93.402A	12Feb2021 Ingalls, Brian (Fa...	
Health Maintenance/Risks			
Health Maintenance		23Mar2021 Hurd, Elizabeth (...)	

Vital Signs Meds Med Actions Orders Allergies Immunizations Flowsheets HMP/Reminders Growth Chart

VitalSigns/Findings 1m 6m 1y 5y All Make Default Filtering: Last 1 year

Item Name	11 Mar 2021	22 Jan 2021	31 Aug 2020	09 Jul 2020
Temperature	02:17 PM 36.72 C , Temporal	02:48 PM 37.11 C	10:02 AM 36.89 C	08:16 AM
Systolic	135			132
Diastolic	84			82
Heart Rate	85			
Respiration	17			
	165.1 cm		157.48 cm	157.48 cm
	81.65 kg		54.43 kg	75.3 kg
	29.95kg/m2		21.95kg/m2	30.36kg/m2
	1.89m2		1.54m2	1.77m2
	97			
Pain Scale	0-1 No Pain			
LMP	09Mar2021			

“Patient’s Chart”
This is where you view information in the chart

InfoButton New Edit Resolve Impression Reconcile Reconcile Hx

New Edit Enter Result Print

The two panels underneath the patient banner is where you can view the information that is already in the patient’s chart.

Viewing the Chart

The screenshot shows a medical charting application. At the top, there's a header with 'Commit', 'MSHA Pediatric Surgery Orders', and a date '02-Jun-2021'. Below this is a toolbar with icons for various functions. The main interface is divided into two panels. The left panel has tabs for 'Problem', 'Notes', 'Labs', 'Radiology', 'Procedures/Pathology', 'Chart', and 'Worklist'. The right panel has tabs for 'Vital Signs', 'Meds', 'Med Actions', 'Orders', 'Allergies', 'Immunizations', 'Flowsheets', 'HMP/Reminders', and 'Growth Chart'. A list of chart items is visible on the left, with a filter set to 'Last 3 years'. A list of medications and orders is visible on the right. A red box highlights the top tabs of both panels. A red arrow points from a text box to the toolbar. Another red box highlights the bottom toolbar.

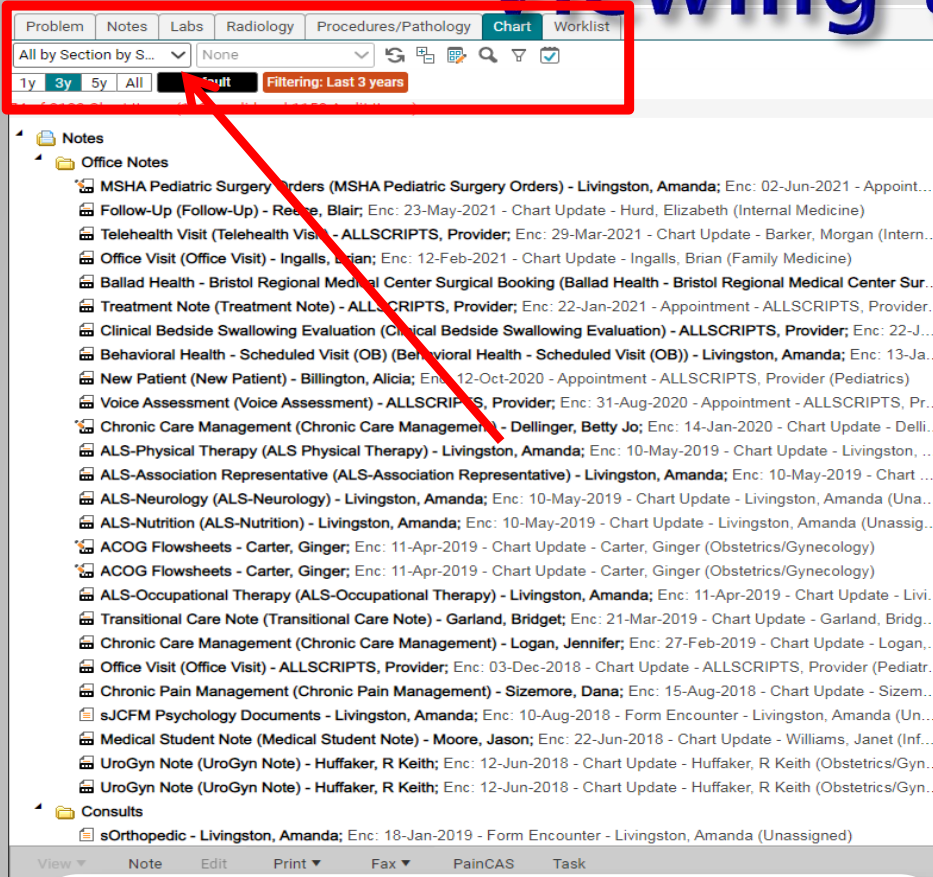
Click on the various *tabs* to view the patient's problem list, notes, labs, procedures, and radiology.

This side of the chart contains the vitals, medications, orders, allergies, immunizations, and growth chart.

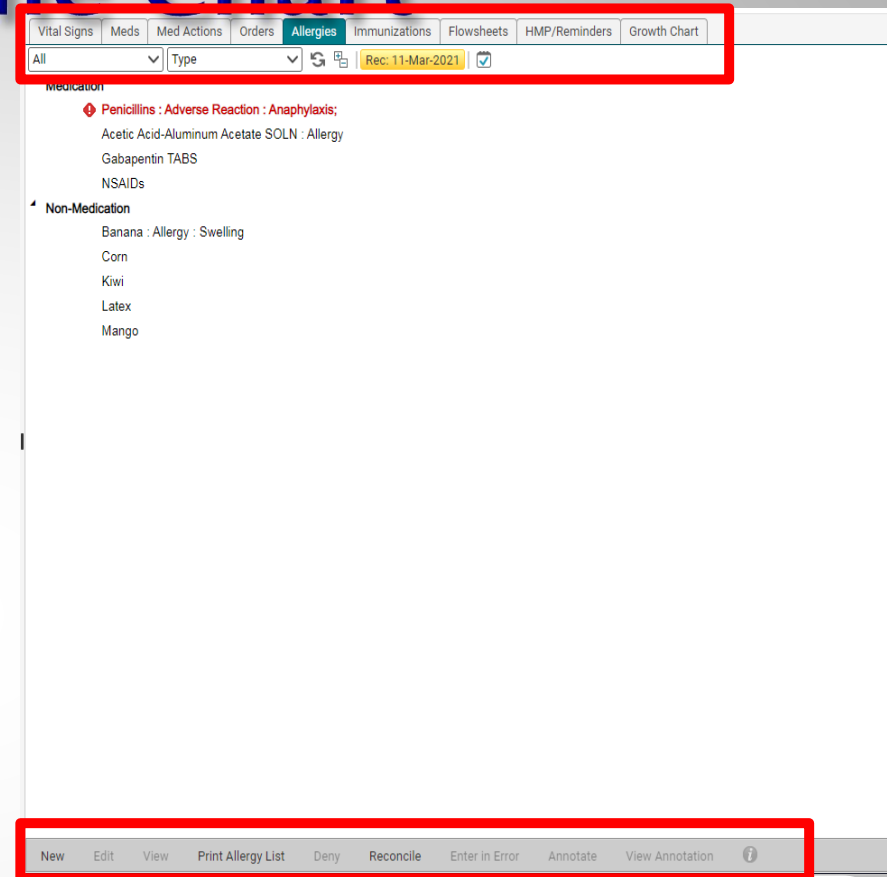
The toolbar gives you options to resolve problems, print/fax notes, and view/print drug education, etc.

Click on the tabs at the top of each section to view various parts of the chart: the Problem List, Notes, Labs, Procedures, Radiology, and the entire Chart, including administrative paperwork. The second panel has the Vital Signs, Medications, Orders, Allergies, and Immunizations.

Viewing the Chart



Sorts/Filters: Most of the tabs also have a variety of sort options and filters from which you can choose, in order to find items more quickly. The sort options are underneath the main tab.



Generally, double clicking on an item allows you to view it. Single clicking (highlighting) an item activates the toolbar, which gives you options for printing, faxing, etc.

Each tab contains different items. Most of the tabs have a variety of sort options and filters from which you can choose in order to find items more quickly. Right clicking on an item opens a menu that expands the options available. This includes resolving problems, editing notes, annotating, and reviewing audit reports.

All Problems

The screenshot shows a medical software interface. At the top, there is a navigation bar with various icons and a 'CHARGE' button. Below this is a tabbed interface with 'Problem', 'Notes', 'Labs', 'Radiology', 'Procedures/Pathology', 'Chart', and 'Worklist'. The 'Problem' tab is selected and highlighted with a red box. Below the tabs, there is a dropdown menu for 'Active Problems' with a red box around it. A red arrow points to the 'All' option in this dropdown menu. The main area displays a table of medical problems with columns for 'ICD-10' and 'Last Assessed'.

	ICD-10	Last Assessed
Past Surgical History		
Family History		
Social History		
DSM - Active		
DSM - All		
Unverified		
All		
Earache	H92.09	
Encounter for screening involving social d...	Z13.9	

Your default Problem view is just Active Problems. You may want to see All problems. To do that use the dropdown to show All.

Default Time

Problem Notes Labs Radiology Procedures/Pathology Chart Worklist

All Notes by Speci... None

1y 3y 5y All Make Default Filtering: All

57 of 208 Chart Items (9 Invalid and 94 Audit Items) - Filters Applied

- Cardiology
 - 14Apr2022 - Appointment
 - ALS-Nutrition (ALS-Nutrition) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, P...
 - 13Apr2022 - Appointment
 - ALS-Nutrition (ALS-Nutrition) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, P...
 - 12Apr2022 - Non-Appointment
 - ALS-Nutrition (ALS-Nutrition) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, P...
 - 11Apr2022 - Appointment
 - ALS-Nutrition (ALS-Nutrition) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, P...
 - 31Mar2022 - Non-Appointment
 - Acute (Acute) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, Provider (Cardiol...
 - Asthma Action Plan (Acute) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, Pro...
 - 25Mar2022 - Non-Appointment
 - Test Output (Test Output) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, Provi...
 - Test Output 2 (Test Output) - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, Pro...
 - 02Feb2022 - Appointment
 - Dx Prenatal - ALLSCRIPTS, Provider; Enc: ALLSCRIPTS, Provider (Cardiology
 - 29Sep2021 - Non-Appointment
 - Physical Therapy Evaluation
 - Physical Therapy Progress I

Vital Signs/Findings

1m 6m 1y 5y All Make Default Filtering: Last 1 year

Item Name		13 Apr 2022
Temperature	<input type="checkbox"/>	02:05 PM
Systolic	<input type="checkbox"/>	55 F
Diastolic	<input type="checkbox"/>	155
Heart Rate	<input type="checkbox"/>	55
Respiration	<input type="checkbox"/>	55
Height	<input type="checkbox"/>	5 ft 5 in
Weight	<input type="checkbox"/>	155 lb
EMI Calculated	<input type="checkbox"/>	25.79kg/m2
BSA Calculated	<input type="checkbox"/>	1.78m2
O2 Saturation	<input type="checkbox"/>	
LMP	<input type="checkbox"/>	

Default Time: Most of the tabs also have a default time to 1 year. But you can change it to 3 years, 5 years, or All. Select the timeframe and click Make Default.

Starting A Note

[R] TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP Cell (423) 445-6102 Home (423) 433-6003 Email TEST123

QAF done - 2019

Commit MSHA Pediatric Surgery Orders

SCHEDULE

For ALLSCRIPTS, Provider Arrived, Pending and Rescheduled

Date 02-Jun-2021 Today SUN MON TUE WED THU FRI SAT All: 1 AM: 0 PM: 1 Select one or more filter sets

\$	N	TC	SC	CS	A	Pt Loc	Pt Status	Time	Patient	MRN
					Arr	Exam 123A	Provider Rea...	01:00 pm	Test, Epic Female	0010006374

To start a note, ALWAYS double click on the patient's name from the Schedule tab.

This links the note with the appointment date. *(If you do not double click from the schedule, your vitals (and possibly other items) will not pull into your note)*

Double clicking the patient's name takes you to the Chart.

Click on the paper with the plus to start a note.

[R] TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP

QAF done - 2019

Commit MSHA Pediatric Surgery Orders

ETSU - ...

Problem Notes Labs Radiology Procedures/Pathology Chart **Worklist**

Active Problems Alpha Rec: 12-Oct-2020

Infected hand	L08.9	11Mar2021 Henson, Amber (...)
Infection	B99.9	11Mar2021 Henson, Amber (...)
Overweight	E66.3	22Jan2021 Puryear, Sarah (S...)

Starting A Note- Medical Student

The screenshot shows a 'Note Selector' window. At the top, it displays patient information: 'TEST, Bridget 08-Aug-2004 (17y) F' and the appointment date: 'Appointment: 12-Apr-2022'. Below this, there are two tabs: 'Note' (selected) and 'Unstructured'. The 'Specialty' field is set to 'Medical Student'. The 'Visit Type' field is highlighted in yellow and shows a dropdown menu with the following options: 'Select a Visit Type', 'Medical Student Note', and 'ALLSCRIPTS, Medical Student'. A red arrow points to the 'Medical Student Note' option in the dropdown. At the bottom right, there are 'OK' and 'Cancel' buttons.

*Make sure
you are
own the
correct
date.*

In the Note Selector box, make sure your name is in the Owner field. Click the drop-down arrow next to the Visit Type field. You only have one option – Medical Student Note. From there, choose Medical Student Note or Medical Student Acute USMLE Note, as appropriate. Click OK.

Notes

[R] TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP Cell (423) 445-6102 Home (423) 433-6003 Email TEST123@TEST123 Insurance MEDICARE PALMETTO GBA MRN 001000637456501 Directives Other MED & NONMED R FYI

QAF done - 2019

Commit MSHA Pediatric Surgery Orders 02-Jun-2021 ALLSCRIPTS, Provider Appointment \$ Exam 123A Provider Ready Post

NOTE ... CHART CHARGE

Table of Contents

- History of Present Illness
 - History of Present Illness
 - Acne (Follow-Up)
- Review of Systems
 - Complete-Female
- Past Medical History
 - No new statement - PMH
- Social History
 - No new statement - SH
- Family History
 - No new statement - FH
- Surgical History
 - No new statement - Surgic...
- Current Meds
 - No new statement - Curre...
- Allergies
- Immunizations
- Vitals
- Physical Exam
 - General Multi-System Exa...
 - PHQ-9 Depression Questio...
- Procedure

History of Present Illness

Previous History

ACNE (FOLLOW-UP)

All Normal Previous History

Acne Follow-up

Type:
☐ Type I: Mild ☐ Type II: Moderate ☐ Type III: Mod-Severe
☐ Type IV: Severe

Status:
☐ Well controlled ☐ Stable ☐ Poorly Controlled

Comorbid Illnesses:
☐ None ☐ Polycystic Ovarian Syndrome ☐ Adrenal Tumor
☐ Ovarian Tumor

Interval Events:
☐ None

Interval Symptoms:

	New	Denies	Resolved	Improved	Stable	Worse
<input type="checkbox"/> None						
<input type="checkbox"/> Comedones						
<input type="checkbox"/> Pimples						
<input type="checkbox"/> Cysts						
<input type="checkbox"/> Acne Face						
<input type="checkbox"/> Acne Shoulders						
<input type="checkbox"/> Acne Back						
<input type="checkbox"/> Acne Chest						
<input type="checkbox"/> Other						

Associated Symptoms:
☒ Dry Skin ☒ Skin Erythema ☒ Skin Irritation
☒ Oligomenorrhea

Medications:
☐ None ☒ Adherent ☒ Side Effects

Disease Management:

Note Input (Forms)

Info from Chart

74 of 2123 Chart Items (162 Invalid and 1150 Audit Items)

- Office Notes
 - MSHA Pediatric Surgery Orders - Livingston, Amanda; Enc: 02-Jun-2021 - ...
 - Follow-Up - Elizabeth (Internal Medicine)
 - Telehealth - Chart Update - Barker, Morg...
 - Office Visit - galls, Brian (Family Medicine)
 - Ballad Health - Bristol Regional Medical C...
 - Treatment - Appointment - ALLSCRIPTS...
 - Clinical Behavior - on) - ALLSCRIPTS, Provider; ...
 - Behavioral - it (OB)) - Livingston, Amanda; E...
 - New Patient (New Patient) - Billington, Alicia; Enc: 12-Oct-2020 - Appointment - ALLSCRIPTS, Provider (Pe...
 - Voice Assessment (Voice Assessment) - ALLSCRIPTS, Provider; Enc: 31-Aug-2020 - Appointment - ALLSC...
 - Chronic Care Management (Chronic Care Management) - Dellinger, Betty Jo; Enc: 14-Jan-2020 - Chart Upd...
 - ALS-Physical Therapy (ALS Physical Therapy) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Li...
 - ALS-Association Representative (ALS-Association Representative) - Livingston, Amanda; Enc: 10-May-201...
 - ALS-Neurology (ALS-Neurology) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, Ama...
 - ALS-Nutrition (ALS-Nutrition) - Livingston, Amanda; Enc: 10-May-2019 - Chart Update - Livingston, Ama...
 - ACOG Flowsheets - Carter, Ginger; Enc: 11-Apr-2019 - Chart Update - Carter, Ginger (Obstetrics/Gynecology)
 - ACOG Flowsheets - Carter, Ginger; Enc: 11-Apr-2019 - Chart Update - Carter, Ginger (Obstetrics/Gynecology)
 - ALS-Occupational Therapy (ALS-Occupational Therapy) - Livingston, Amanda; Enc: 11-Apr-2019 - Chart Up...
 - Transitional Care Note (Transitional Care Note) - Garland, Bridget; Enc: 21-Mar-2019 - Chart Update - Garla...
 - Chronic Care Management (Chronic Care Management) - Logan, Jennifer; Enc: 27-Feb-2019 - Chart Updat...
 - Office Visit (Office Visit) - ALLSCRIPTS, Provider; Enc: 03-Dec-2018 - Chart Update - ALLSCRIPTS, Provid...
 - Chronic Pain Management (Chronic Pain Management) - Sizemore, Dana; Enc: 15-Aug-2018 - Chart Updat...
 - sJCFM Psychology Documents - Livingston, Amanda; Enc: 10-Aug-2018 - Form Encounter - Livingston, Am...
 - Medical Student Note (Medical Student Note) - Moore, Jason; Enc: 22-Jun-2018 - Chart Update - Williams, ...
 - UroGyn Note (UroGyn Note) - Huffaker, R Keith; Enc: 12-Jun-2018 - Chart Update - Huffaker, R Keith (Obst...
 - UroGyn Note (UroGyn Note) - Huffaker, R Keith; Enc: 12-Jun-2018 - Chart Update - Huffaker, R Keith (Obst...
- Consults

View Output << Sign Final Author Recompile Copy Forward Show Uncopied Form Data Save & Close Save Close View Edit New Print Clinical Exchange Document Personalize Fax

Table of Contents – Navigate through the note by clicking on the headings and forms in this panel (the forms are indented underneath the section headers).

Chart– Patient’s chart – contains the same tabs as on the Chart page. Allows you to view items in the patient’s chart while in the note.

Note Input – As you click on section headings/forms in the Table of Contents, that section will open here, so you can document.

Notes - Autopopulation

Commit MSHA Pediatric Surgery Orders 02-Jun-2021 ALLSCRIPTS, P

NOTE ... CHART CHARGE

Allscripts notes are set to auto populate certain sections from the patient's chart. You can choose to hide/show specific items in these sections.

Preventive

Chief Complaint

Reason For Visit

Reason For Visit - IM

Active Problems

History of Present Illness

History of Present Illness

Acne (Follow-Up)

Review of Systems

Complete-Female

Past Medical History

No new statement - PMH

Social History

No new statement - SH

Family History

No new statement - FH

Surgical History

No new statement - Surgic...

Current Meds

No new statement - Curre...

Allergies

Type Rec: 12-Oct-2020 Lock

Name	ICD-10	Last Assessed	Managed By
Chronic			
Acne comedone	L70.0		
Hypertension	I10		
Infected hand	L08.0		
Infection	B99.0		
Overweight	E66.0		
Peripheral vascular disease	I73.0		
Receptive language disorder (mixed)	F80.0		
Sprain of left ankle, initial encounter	S93.0		

New Edit CareGuide Resolve Show Show

History of Present Illness

Review of Systems

Past Medical History

All by Section by S... 1y 3y 5y All 74 of 2123 Chart Items (1)

Notes

Sections which auto populate:

- Active Problems
- Past Medical History
- Social History
- Family History
- Surgical History
- Current Meds
- Allergies
- Immunizations
- Vitals
- Results/Data (Labs)
- Assessment

Notes – Hiding Autopopulated Items

Active Problems

Type [v] [Refresh] [Copy] | Rec: 12-Oct-2020 | [Filter] [Check] Lock [More]

		Name	ICD-10	Last Assessed	Managed By
Chronic					
		Acne comedone	L70.0	07Jun2021 Livingston, Ama...	
		Hypertension	I10	26Apr2021 ALLSCRIPTS, Cli...	
		Infected hand	L08.9	11Mar2021 Henson, Amber (...)	
		Infection	B99.9	11Mar2021 Henson, Amber (...)	
		Overweight	E66.3	22Jan2021 Puryear, Sarah (S...	
		Peripheral vascular disease	I73.9	28Jan2021 Livingston, Ama...	
		Receptive language disorder (mixed)	F80.2	05Feb2021 Livingston, Ama...	
		Sprain of left ankle, initial encounter	S93.402A	12Feb2021 Ingalls, Brian (Fa...	

New Edit CareGuide Resolve **Show** Show All Hide All Assessment Management

If you do not wish these items to appear in your note, you CAN hide them. On the toolbar below each section, you can choose to Hide All/Show All, or Hide/Show individual items.

Medical Student RFV

Chief Complaint

Reason For Visit

Medical Student RFV

History of Present Illness

HPI for Medical Student N...

Review of Systems

ROS for Medical Student ...

Past Medical History

PMH for Medical Student ...

Surgical History

PSH for Medical Student ...

Family History

FH for Medical Student No...

Social History

Social Hx for Medical Stud...

Allergies

Immunizations

Current Meds

Vitals

Physical Exam

PE for Medical Student No...

Discussion/Summary

MEDICAL STUDENT RFV

Reason for Visit

This note is for educational purposes only.

Med Students: You MUST click one of the buttons in this form in order to get the above statement to pull into the note! The above statement MUST appear in your note.

The patient is here for:

☐ Routine Follow Up

☐ Consultation

☐ Annual visit

☐ Initial evaluation

☐ Acute exacerbation of a medical complaint

☐ Hospital Follow Up

☐ ER Follow Up

Comments

History of Present Illness

Review of Systems

Past Medical History

Surgical History

Family History

Medical Student RFV (Reason for Visit) is a required note section. **(Any field highlighted in yellow in Allscripts EHR is a required field.)** It is crucial that you click one of the buttons in the form, in order to get the medical student disclaimer note to pull in to the note.

Document in the other sections as needed.

Review of Systems

Review of Systems

ROS FOR MEDICAL STUDENT NOTE

Multiple Systems Review

Constitutional

☐ Negative ☐ As Noted in HPI

☐ Y ☐ N Fever ☐ Y ☐ N Feeling Poor ☐ Y ☐ N Recent Wt Gain (__ Lbs)

☐ Y ☐ N Chills ☐ Y ☐ N Feeling Tired ☐ Y ☐ N Recent Wt Loss (__ Lbs)

Eyes

☐ Negative ☐ As Noted in HPI

☐ Y ☐ N Eye Pain ☐ Y ☐ N Eyesight Problems ☐ Y ☐ N Dry Eyes

ENT

☐ Negative ☐ As Noted in HPI

☐ Y ☐ N Nosebleeds ☐ Y ☐ N Nasal Discharge

Chest

☐ Y ☐ N Chest Pain ☐ Y ☐ N Palpitations

Cough

☐ Y ☐ N Cough ☐ Y ☐ N SOB on exertion

Nausea

☐ Y ☐ N Nausea ☐ Y ☐ N Diarrhea

Details

Feeling Tired

Onset Mode: ☐ Gradual ☐ Sudden

Severity: ☐ Mild ☐ Moderate ☐ Severe

Symptom/Episode Timing: ☐ Constant ☐ Intermittent ☐ Occasional ☐ Rare ☐ Daytime ☐ Nocturnal

Timing: ☐ about ☐ seconds ☐ minutes ☐ hours ☐ days ☐ weeks ☐ months ☐ years

Onset: ☐ Number: ☐ Frequency: ☐ Duration: ☐ currently experiencing

Modifying Factors: ☐ Rest ☐ Analgesics ☐ Asthma Medication

Clear All Clear OK Cancel

You can choose Y/N on the sections that you review with the patient. For further details, click the small radio button next to the option (where available). This brings up a box where you can add details.

Note Output

To read your note, click Save. Then review it in the Note Output tab.

Note Details (1/1)

Note Output

Health Management/Reminders

Problem

Medications

Orders

Labs

Imaging and Procedures

Allergies

Chart Viewer

Flowsheets

Vitals

Immunizations

19-Apr-2022 11:36 am

Status: Needs Input

Find...

Medical Student Note

Review of Systems

Constitutional: feeling poorly
The patient presents with complaints of gradual onset of constant episodes of mild feeling tired. Episodes started 2 days ago. Symptoms are not improved by rest. Symptoms are made worse by walking, but not by walking up stairs.

Past Medical History

1. History of Abnormal results of cardiovascular function studies (R94.30)
2. History of Anemia, Mediterranean (D56.9)
3. History of Bitten by duck, initial encounter (W61.61XA)
4. Cough (R05.9)
5. History of anemia (Z86.2)
6. History of drainage from ear (Z86.69)
7. History of ear pain (Z86.69)
8. History of urinary tract infection (Z87.440)
9. History of Knee pain, bilateral (M25.561,M25.562)
10. History of On mechanically assisted ventilation (Z99.11)
11. Pneumonia (J18.9)
12. History of Strep tonsillitis (J03.00)
13. History of Acute epiglottitis with airway obstruction (J05.11)

Surgical History

1. History of Exploratory laparoscopy

Annotate

Audit

Document Hx

Task

Attach As Result

Print

Fax

ROS FOR MEDICAL STUDENT NOTE

All Normal

Previous Exam

Multiple Systems Review

Constitutional

☐ Negative

☐ As Noted in HPI

☐ Fever

☐ Feeling Poorly

☐ Recent Wt Gain (___ Lbs)

☐ Chills

☐ Feeling Tired

☐ Recent Wt Loss (___ Lbs)

Eyes

☐ Negative

☐ As Noted in HPI

☐ Eye Pain

☐ Eyesight Problems

☐ Dry Eyes

☐ Red Eyes

☐ Discharge From Eyes

☐ Eyes Itch

ENT

☐ Negative

☐ As Noted in HPI

☐ Earache

☐ Nosebleeds

☐ Sore Throat

☐ Loss Of Hearing

☐ Nasal Discharge

☐ Hoarseness

Cardiovascular

☐ Negative

☐ As Noted in HPI

☐ Heart Rate Is Slow

☐ Chest Pain

☐ Leg Claudication

☐ Heart Rate Is Fast

☐ Palpitations

☐ Lower Ext Edema

Respiratory

☐ Negative

☐ As Noted in HPI

☐ Shortness Of Breath

☐ Cough

☐ Orthopnea

☐ Wheezing

☐ SOB on Exertion

☐ PND

Gastrointestinal

☐ Negative

☐ As Noted in HPI

☐ Abdominal Pain

☐ Nausea

☐ Vomiting

☐ Constipation

☐ Diarrhea

☐ Bloody Stools

Genitourinary

☐ Final

Author

Recompile

Copy Forward

Save & Close

Save

Close

Notes - Signing

[R] TEST, Epic Female 26-Jan-1942 (79y) F | Break Glass PCP Cell (423) 445-6102 Home (423) 433-6003 Email TEST123@TEST123

QAF done - 2019

Commit MSHA Pediatric Surgery Orders

NOTE ... CHART CHARGE

Add Note Form Add Text Entry Add Image Note Details (1/3)

Preventive

- Chief Complaint
- Reason For Visit
- Active Problems
- History of Present Illness
- Review of Systems
- Past Medical History
- Social History
- Family History
- Surgical History
- Current Meds
- Allergies
- Immunizations
- Vitals
- Physical Exam
- Procedure

Active Problems

Type Rec: 12-Oct-2020 Lock

Name	ICD-10	Last Assessed	Managed By
Chronic			
Acne comedone	L70.0	07Jun2021 Livingston, Ama...	
Hypertension	I10	26Apr2021 ALLSCRIPTS, Cli...	
Infected hand	L08.9	11Mar2021 Henson, Amber (...)	
Infection	B99.9	11Mar2021 Henson, Amber (...)	
Overweight	E66.3	22Jan2021 Puryear, Sarah (S...	
Peripheral vascular disease	I73.9	28Jan2021 Livingston, Ama...	
Receptive language disorder (mixed)	F80.2	05Feb2021 Livingston, Ama...	
Sprain of left ankle, initial encounter	S93.402A	12Feb2021 Ingalls, Brian (Fa...	

New Edit CareGuide Resolve Show Show All Hide All Assessment Management

History of Present Illness

Review of Systems

Past Medical History

Social History

Family History

Surgical History

Current Meds

View Output << **Sign** Final Author Recompile Copy Forward Show Uncopied Form Data Save & Close Save Close View Ed

To sign your note, click the "Sign" button.

Notes – Co-Sign Note Task

Task Details

Task

Filters

☐ 1 - Not about a patient

☒ 2 - Concerning patient: Test, Epic Female

Assign To

☒ User ☐ Team

Task

Co-Sign Note

ALLSCRIPTS, Pediatriciar

Priority

Routine

Status

Active

Comment:

TT

You will get a Co-Sign
Note task box which
prompts you to send
the note to the co-
signer for a final
signature.

Activate

07-Jun-2021 03:47 PM

Overdue

14-Jun-2021 03:47 PM

Create Notify Task

☐ When Complete

☐ When Overdue

Notify

Livingston, Amanda

Priority

Routine

☐ Delegate

Reactivate

OK

Cancel

Notes – Co-Sign Note Task

Task Details [X]

Task | Filters

☐ 1 - Not about a patient ☒ 2 - Concerning patient: Test, Epic Female

Assign To ☒ User ☐ Team

Task: Co-Sign Note

ALLSCRIPTS, Pediatrician [v] [Q] [✓] Priority: Routine Status: Active

Comment: [TT]

Switch the radio button from *Team* to *User*, and if your co-signer is not in the drop-down list, click the magnifying glass button and search by their last name. Once you have pulled their name in, just click OK to send the task. You do not have to type anything in the Comment field.

Activate: 07-Jun-2021 03:47 PM [calendar] [clock] Overdue: 14-Jun-2021 03:47 PM [calendar] [clock]

Create Notify Task ☐ When Complete ☐ When Overdue

Notify: Livingston, Amanda [v] [Q] Priority: Routine [v]

☐ Delegate [Reactivate] [OK] [Cancel]

Tasks

Search Patient... OB/GYN AMANDA LIVINGSTON SIGN OUT

[R] TEST, Bobby 03-Mar-2013 (8y) F | Break Glass PCP Cell (423) 333-3333 Home (423) 111-1111 Email BRIGGS@ETSU.EDU Insurance MRN 001000647052001 Directives Signature On File Other MED & NONMED R FYI

PQRS Complete- Family Medicine Review before release of medical records +SBIRT f/u AUDIT due 10/2021 BH needs to check with this patient today Needs U/S appt

No Encounter Selected

TASKS My Active Tasks View Desc... 11 of 11 showing Total Active Tasks: 11 Last Updated: 07-Jun-2021 3:53 pm

P	D	Task	Patient	MRN	Assigned To	Created By	Created On	Status...	D...	I...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	02-Jun-2021 4:15 pm	Active		9435...
		Sign-Note	Superuser, Loislane	001000643525901	Livingston,Amanda	System	04-Jun-2021 9:04 am	Active		9440...
		Sign-Note	Allscripts, Allison	001000774664701	Livingston,Amanda	System	04-Jun-2021 10:20 am	Active		9440...
		Sign-Note	Test, Bobby	001000647052001	Livingston,Amanda	System	07-Jun-2021 11:56 am	Active		9454...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	07-Jun-2021 3:48 pm	Active		9456...

Comments:
System - 07-Jun-2021 11:56 am
Note needs finalization signature.

Task About:
Note Date: 06/07/2021 11:56 AM
Note Type: New Patient
Note Owner: Livingston, Amanda

Go To... In Progress Done Undelegate New... Reply... Reassign... Remove... Copy To Note Reactivate... Details... Original... Print List... Print Task...

Tasks are how we communicate with each other about patient care. Tasks can be generated by the system, by a colleague, or by a patient.

Make sure to check your tasks **every** time you log into the system. Ideally, it should be checked when you first log in and again before you log out, to make sure that all issues have been handled before leaving the clinic.

Tasking

D	Task	Patient	MRN	Assigned To	Created By	Created On	Status	
Y	FMH Patient Message	Allscripts, Allison	001000774664701	FMH Tasks		System	04-Jun-2021 10:20 am	Active
	Test Results	Superuser, Batman	001000643525901	Livingston, Amanda	Kazen, Katherine	04-Jun-2021 9:12 am	Active	
	Review Document	Superuser, Batman	001000643525901	Manually Created		Dixon, Natalie	04-Jun-2021 9:13 am	Active
	Home Health	Superuser, Loislane	001000643525901	Livingston, Amanda	System	04-Jun-2021 9:04 am	Active	
Y	Overdue Order	Superuser, Loislane	001000643525901	Livingston, Amanda	Livingston, Amanda	04-Jun-2021 10:01 am	Active	
	Finish Note	Test, Bobby	001000643525901	System Generated		System	07-Jun-2021 11:56 am	Active
	Finish Note	Test, Epic Female	001000643525901	Livingston, Amanda	System	02-Jun-2021 4:15 pm	Active	
	Finish Note	Test, Epic Female	001000637456501	Livingston, Amanda	System	07-Jun-2021 3:48 pm	Active	

- System-generated tasks:** These tasks pop in when workflows require completion; signing a note, renewing a medication, etc.
- Manually created tasks:** These tasks are sent by other employees in the office and are usually related to patient care – inquiries regarding test results, requests to return phone calls, etc.
- FMH (Follow My Health) tasks:** These are tasks sent by patients via the Patient Portal (Follow My Health™).

Tasking

SUPERUSER, Loislane 01-Jan-2000 (21y) F
 PCP
Cell
Home (423) 123-4567
Email
Insurance ALL SAVERS
MRN 001000643525901
Directives
Other
MED & NONMED

CPC+ Patient
Needs labs done before next appt

No Encounter Selected

TASKS
CHART
CHARGE

My Active Tasks
View Desc...
6 of 6 showing
Total Active Tasks: 6
Last Updated: 08-Jun-2021 2:00 pm

P	D	Task	Patient	MRN	Assigned To	Created By	Created On	Status...	D...	I...
		Sign-Note	Allscripts, Allison	001000774664701	Livingston,Amanda	System	04-Jun-2021 10:20 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Kazen, Katherine	04-Jun-2021 9:12 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Dixon, Natalie	04-Jun-2021 9:13 am	Active		9440...
		Call Back	Superuser, Loislane	001000643525901	Livingston,Amanda	Livingston, Amanda	04-Jun-2021 10:01 am	Active		9440...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	07-Jun-2021 3:48 pm	Active		9456...
		Co-Sign Note	Test, Friday	001000823482501	Livingston,Amanda	Schuh, Alissa	04-Jun-2021 9:12 am	Active		9440...

Comments:
Livingston,Amanda - 04-Jun-2021 10:01 am
TASK CREATED
53545646465

Task About:
No information available.

Go To...
In Progress
Done
Undelegate
New...
Reply...
Reassign...
Remove...
Copy To Note
Reactivate...
Details...
Original...
Print List...
Print Task...

Single click on a task to read the comments.

Double click to take you to the area where the task needs to be performed.

Tasking

SUPERUSER, Loislane 01-Jan-2000 (21y) F | **CPC+ Patient** Needs labs done before next appt

Cell Home (423) 123-4567 Email Insurance ALL SAVERS MRN 001000643525901 Directives Other MED & NONMED R FYI

No Encounter Selected

TASKS

My Active Tasks View Desc... 6 of 6 showing Total Active Tasks: 6 Last Updated: 08-Jun-2021 2:02 pm

P	D	Task	Patient	MRN	Assigned To	Created By	Created On	Status...	D...	I...
		Sign-Note	Allscripts, Allison	001000774664701	Livingston,Amanda	System	04-Jun-2021 10:20 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Kazen, Katherine	04-Jun-2021 9:12 am	Active		9440...
		Co-Sign Note	Superuser, Batman	001000643517601	Livingston,Amanda	Dixon, Natalie	04-Jun-2021 9:13 am	Active		9440...
		Follow Up	Superuser, Loislane	001000643525901	Livingston,Amanda	Livingston, Amanda	08-Jun-2021 2:02 pm	Active		9458...
		Sign-Note	Test, Epic Female	001000637456501	Livingston,Amanda	System	07-Jun-2021 3:48 pm	Active		9456...
		Co-Sign Note	Test, Friday	001000823482501	Livingston,Amanda	Schuh, Alissa	04-Jun-2021 9:12 am	Active		9440...

Comments:

Livingston,Amanda - 08-Jun-2021 2:02 pm
TASK CREATED
Call the patient.

Task About

No information available.

Reply... Reassign...

New... Reply... Reassign... Remove... Copy To Note
Reactivate... Details... Print List... Print Task...

If you need to reply to a task, or reassign it to another person, highlight the task by single clicking on it, and then click the appropriate button.

Task - Customize

Tasks - Customize

Default Assigned To: ☒ User ☐ Team

Automatic Refresh: minutes

☒ Always Show Note Selector When Copy Task to Note

Default Assigned To User

Default Assigned To:

Default Task Type:

Default Assigned To Team

Default Assigned To:

Default Task Type:

Default User Assigned To CoSign and Co-Sign Task

Assigned To:

Default User Assigned To FMH Patient Message Task

Assigned To:

Out of Office

☐ Turn on Out of Office replies

Start Date End Date

Out of Office Contact

140 chars remaining

Student MEDICAL STUDENT ALLSCRIPTS SIGN OUT

edu Insurance OPTIMA HEALTH 54154 MED & NONMED

Last Updated: 19-Apr-2022 11:41 am

Created On Status... D... I...

- From the Tasks page, click the gray **gear box** under the patient banner.
- On the Tasks – Customize box, change **Default Assigned To: User**
- **Change Default Task Type:** to *Co-Sign Note*
 - Click **Ok**

Creating a New Task

Task Details

☐ 1 - Not about a patient ☒ 2 - Concerning patient: Superuser, Loislane

Assign To ☒ User ☐ Team Task **Home Health**

☒ Priority **Routine** Status **Active**

Comment:

Home Health called. Needs new orders for PT.

Activate Overdue

Create Notify Task ☐ When Complete ☐ When Overdue

Notify Priority **Routine**

☐ Delegate

New...

On the Tasks page, click “New.”
The Task Detail box will open. Change the radio button to User or Team, as appropriate. Pull in the name of the recipient by searching the drop down, or, if not there, clicking the magnifying glass to search by last name.

In the Task type box, choose the appropriate option, then type your comment in the Comment field. Click **OK**. It will go to the user in the Assign to: field.

Completing Tasks

TASKS | | | | | | | | | [CHART](#) | [CHARGE](#)

My Active Tasks [View Desc...](#) 6 of 6 showing Total Active Tasks: 6

P.	D.	Task	Patient	MRN
		Sign-Note	Allscripts, Allison	001000774
		Sign-Note	Test, Epic Female	001000637
		Follow Up	Superuser, Loislane	001000643
		Co-Sign Note	Test, Friday	001000823
		Co-Sign Note	Superuser, Batman	001000643
		Co-Sign Note	Superuser, Batman	001000643

Comments:
Livingston,Amanda - 08-Jun-2021 2:07 pm
TASK EDITED
Livingston,Amanda - 08-Jun-2021 2:07 pm
TASK EDITED
Livingston,Amanda - 08-Jun-2021 2:02 pm
TASK CREATED
Call the patient.





Go To... In Progress **Done** Undelegate






Note: This applies to manually created tasks. System-generated tasks will drop off your list automatically once you have completed the action (signed the note, renewed the medications, etc.) **Never, never REMOVE a task.**

When you have finished a task, click the "Done" button.




Appointments

Search Patient...  @ Internal Medicine - Johnson City   AMANDA LIVINGSTON  SIGN OUT

SUPERUSER, Loislane 01-Jan-2000 (21y) F |   PCP Cell Home (423) 123-4567 Email Insurance ALL SAVERS  MED & NONMED  R  FYI

CPC+ Patient Needs labs done before next appt





My Active Tasks  View Desc... 6 of 6 showing Total Active Tasks: 6 Last Updated: 08-Jun-2021 2:10 pm






P	D	Task	Patient	MRN...	Assigned T...	Created B...	Created On	Status...	D...	I...
		Sign-Note	Allscripts, Allison	0010007...	Livingston,Ama...	System	04-Jun-2021 10:20 am	Active		9440...
		Sign-Note	Test, Epic Female	0010006...	Livingston,Ama...	System	07-Jun-2021 3:48 pm	Active		9456...
		Follow Up	Superuser, Loislane	0010006...	Livingston,Ama...	Livingston, A...	08-Jun-2021 2:02 pm	Active		9458...
		Co-Sign Note	Test, Friday	0010008...	Livingston,Ama...	Schuh, Alissa	04-Jun-2021 9:12 am	Active		9440...

Comments: Task About:













Go To... In Progress Done New... Reply... Reassign... Remove... Copy To Note Undelegate Reactivate... Details... Original... Print List... Print Task...





Search Patient...  @ Internal Medicine - Johnson City   AMANDA LIVINGSTON  SIGN OUT

SUPERUSER, Loislane 01-Jan-2000 (21y) F |   PCP Cell Home (423) 123-4567 Email Insurance ALL SAVERS MRN 001000643525901 Directives Other  MED & NONMED  R  FYI

CPC+ Patient Needs labs done before next appt



ETSU - ...        CHARGE     

Problem Notes Labs Radiology Procedures/Pathology Chart Worklist

Active Problems Alpha Rec: 04-Jun-2021  

Name	ICD-10	Last Assessed	Managed By
Chronic			
Abdominal pain, epigastric	R10.13	04Jun2021 Livingston, Amanda	
Bilateral malignant neoplasm of nipple in fem...	+C50.011	04Jun2021 Livingston, Amanda	

Vital Signs Meds Med Actions Orders Allergies Immunizations Flowsheets HMP/Reminders Growth Chart


VitalSigns/Findings   1m 6m 1y 5y All Make Default Filtering: Last 1 year

	08 Jun 2021	02 Mar 2021	13 Oct 2020	30 Sep 2020	29 Sep 202
Item Name	09:51 AM	09:37 AM	09:39 AM	10:31 AM	09:36 AM
Temperature	36.94 C	36.94 C	36.94 C	36.89 C	37.06 C
Systolic	135	145	142	134, RUE, SI...	125

To see a patient's appointments, click the appointments (looks like a calendar) icon and see past and future appointments that are scheduled with any provider in the MEAC/Family Medicine system.



Takeaways

- ❑ Drop-down lists are populated by searching for users. If a user is NOT in your drop-down list, click the  button next to the search field and search by last name.
- ❑ Right-clicking on an item will often give you more menu options.
- ❑ **Double click** on the patient's name from the Schedule before starting your note.
- ❑ Make sure you check your tasks EVERY time you log into the system and as often as required by your clinic.
- ❑ **Save Often!** When saving in a note, save at least after each section.

Remote Access

- ▣ To log in from anywhere not in clinic or on a personal device:
 - Download Citrix Workspace
(<https://www.citrix.com/downloads/workspace-app/>)
 - ETSU Health devices will have Citrix installed.
 - Open your browser (Chrome, Internet Explorer, Safari) and type in the following:
<https://mea.allscriptscloud.com>

Call the Helpdesk 423-282-6122, Option 1 for assistance.

Troubleshooting tips and instructions for installing Allscripts on your tablet/phone are available on our website at

<https://getsu.com/etsu-health%3A-citrix-setup>

Quillen ETSU Physicians Clinics

- ▣ Internal Medicine – Johnson City & Kingsport
- ▣ Infectious Disease
- ▣ Surgery
- ▣ OB-GYN and Urogynecology
- ▣ General Pediatrics
- ▣ Pediatric Specialties: Adolescent Medicine, Cardiology, Infectious Disease, Nephrology
- ▣ Genetics
- ▣ Cardiology
- ▣ Endocrinology
- ▣ Fertility
- ▣ Rheumatology
- ▣ Hematology
- ▣ Psychiatry
- ▣ Osteoporosis
- ▣ Ophthalmology
- ▣ Sports Medicine
- ▣ Family Medicine – Johnson City, Bristol & Kingsport

ETSU Health Clinics

- ▣ Speech Language Pathology at the Nave Center
- ▣ Audiology at the Nave Center
- ▣ Gary E. Shealy Memorial ALS Clinic
- ▣ NICU Follow-up Clinic at ETSU Pediatrics
- ▣ Baby Steps Clinic at ETSU Pediatrics
- ▣ Sports Medicine and Physical Therapy integrated into some Family Medicine locations

Quillen ETSU Physicians



The Clinical Education Building (CEB) at 325 N. State of Franklin Rd.

Surgery, Ophthalmology – Third Floor

Internal Medicine, Endocrinology, Rheumatology– Second Floor

Lab – Second Floor

OB-GYN – First Floor

Pediatrics and Genetics – Ground Floor

CEB 2



**Located behind the main Clinical Education Building (CEB) is CEB2.
This building is home to Cardiology.**

Other Specialties and Locations

Psychiatry – Located on the VA campus (Building 52)

Behavioral Health– integrated into Internal Medicine, OB-Gyn, Pediatrics, and Family Medicine

Addiction Care – integrated into Family Medicine and OB-Gyn.

Fertility & Urogynecology -Women's Services - Located at 1319 Sunset Drive, Suite 103, Johnson City

Elizabethton OB/GYN – 1505 West Elk Avenue, Suite 1, Elizabethton

Elizabethton Pediatrics – 1505 West Elk Avenue, Suite 1, Elizabethton

Osteoporosis Center – Located in the ETSU Innovation Lab – 2109 West Market Street, Room 143, Johnson City

BucSports –Sports Medicine – ETSU Mini-Dome, John Bell Dr, Johnson City

Infectious Diseases – 615 North State of Franklin, Johnson City

Nave Center– 1000 Jason Witten Way, Elizabethton

Family Medicine



Johnson
City



Bristol



Kingsport

**ETSU Family Medicine has three locations
– Johnson City, Bristol, and Kingsport**