

So here is the recommended Call In workflow if the nurse enters it and needs to call it in immediately because the provider is unavailable.

1. Create a Script using the Call In Rx option.



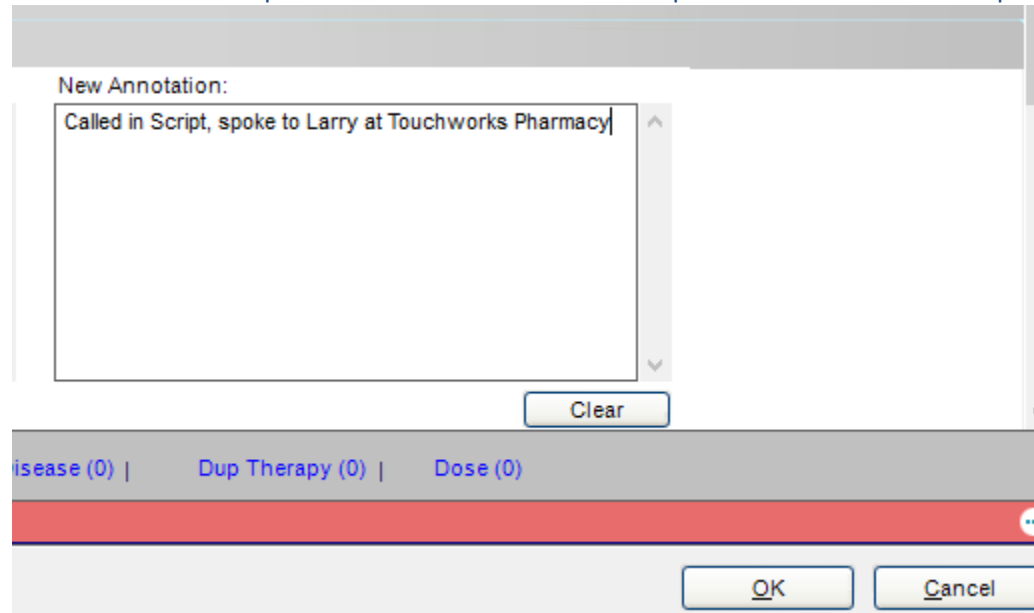
2. This creates an UNAUTHORIZED-Requires Signature medication.

Therapy: 31Jul2018 to (Evaluate:30Aug2018); Last Rx:31Jul2018; Status: ACTIVE Ordered
Chantix 0.5 MG Oral Tablet; TAKE 1 TABLET DAILY;
Therapy: 12Feb2019 to (Evaluate:14Mar2019); Last Rx:12Feb2019; Status:
UNAUTHORIZED - Requires Signature Ordered

3. It also creates an Authorize Order task for the Provider.

P ^ D	Task	Patient	Assigned To	Created By	Created On
	Authorize Order	ALLSCRIPTS,CHILD N	ALLSCRIPTS,Provider	ALLSCRIPTS,Provider	02/12/2019 08:21 AM

4. Nurse calls in scripts and Annotates that it was completed and who the nurse spoke to.



Annotations

Order Annotated 12Feb2019 08:24AM by Livingston, Amanda
Called in Script, spoke to Larry at Touchworks Pharmacy

5. Provider authorizes medication at earliest convenience. This creates a delegated Call In Rx task.

P	D	Task	Patient	Assigned To	Created By	Created On	St
Y		Call In Rx	ALLSCRIPTS,CHILD N	ALLSCRIPTS,Provider	System	02/12/2019 08:26 AM	Ac

6. Nurse just clicks the Done button because it is already called in. This can be verified because the above annotation.

Comments:

Livingston,Amanda - 12 Feb 2019 8:28 AM
TASK EDITED
Already called in
System - 12 Feb 2019 8:26 AM

