



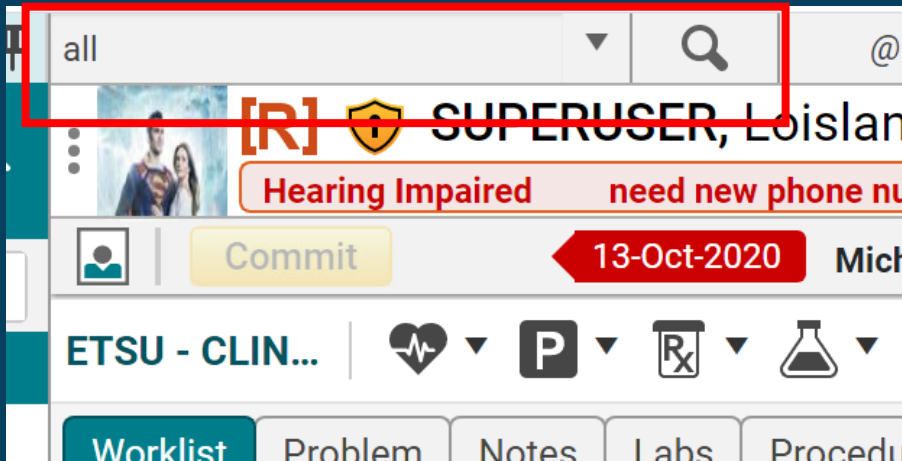
TouchWorks EHR Upgrade Version 20

Chart

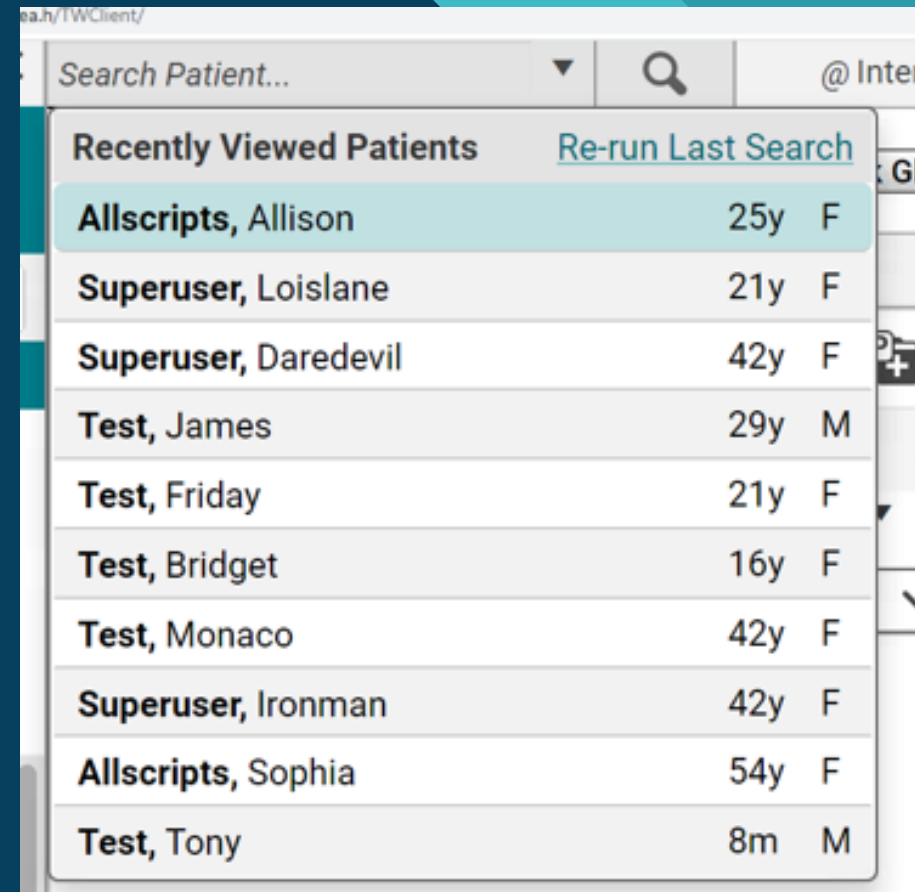
Go-Live Date 05/24/2021

Search Patient

- Search patient is still in the upper left corner but includes the magnifying glass and an inline search.



- The search dropdown now remember the last 10 patients you opened even after you log out and log back in.



Quick Appointments

- Quick Appointments icon is the only way to see the past, present, and future appointments for the patient in the patient banner.
- Appointments tab is gone.



13-Oct-2020 Michael, Gary Appointment Post

Vital Signs Meds Med Actions Orders Allergies Immunizations Flowsheets HMP/Reminders Growth Chart

Quick Appointments

SUPERUSER, Daredevil 01-Jan-1979 (42y) F (Declined) Appointment: 13-Oct-2020

Patient Appointments

Appt Date	Status	Provider	Department	Type	Appt No
17-Dec-2020 01:20 PM	Can	McCray, Sarah	ETSU Family Medicine Associates	BH60	13557230
13-Oct-2020 08:35 AM	Arr	ALLSCRIPTS, Provider	Pediatrics	AV15	12768050
07-Oct-2020 09:30 AM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	12707360
21-Sep-2020 07:00 AM	Can	Clarity, Gregory	Bristol ETSU Family Physicians	OV20	12495130
10-Sep-2020 02:00 PM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	12382040
10-Sep-2020 01:45 PM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	12381640
31-Aug-2020 09:25 AM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	12240730
27-Aug-2020 11:00 AM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	12223200
20-Aug-2020 01:00 PM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	12126830
28-Jul-2020 08:50 AM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	11844780
23-Jul-2020 10:00 AM	Can	Yao, Zhi	IM Infectious Disease	HP15	11789650
20-Jul-2020 08:35 AM	Can	ALLSCRIPTS, Provider	Pediatrics	AV15	11720520

Appt Details...

Chart Window

○ Current encounter/date of service

○ Current location

@ Internal Medicine - Johnson City

PROVIDER ALLSCRIPTS

SIGN OUT

Daredevil

01-Jan-1979 (42y) F (Declined)

Break Glass

PCP Mabry, Michael

Cell

MED & NONMED

ed new phone #

Goes by Michelle

Goes by "Meeee shell"

R

FYI

13-Oct-2020

Michael, Gary

Appointment

Post

P

Rx

P+

CC

CHARGE

Notes

Labs

Procedures/Pathology

Vital Signs

Meds

Med Actions

Orders

Allergies

Immunizations

Flow

None

VitalSigns/Findings

1m

6m

1y

5y

All

Make Default

Filtering: Last 1 year

valid and 486 Audit Items) - Filters Applied

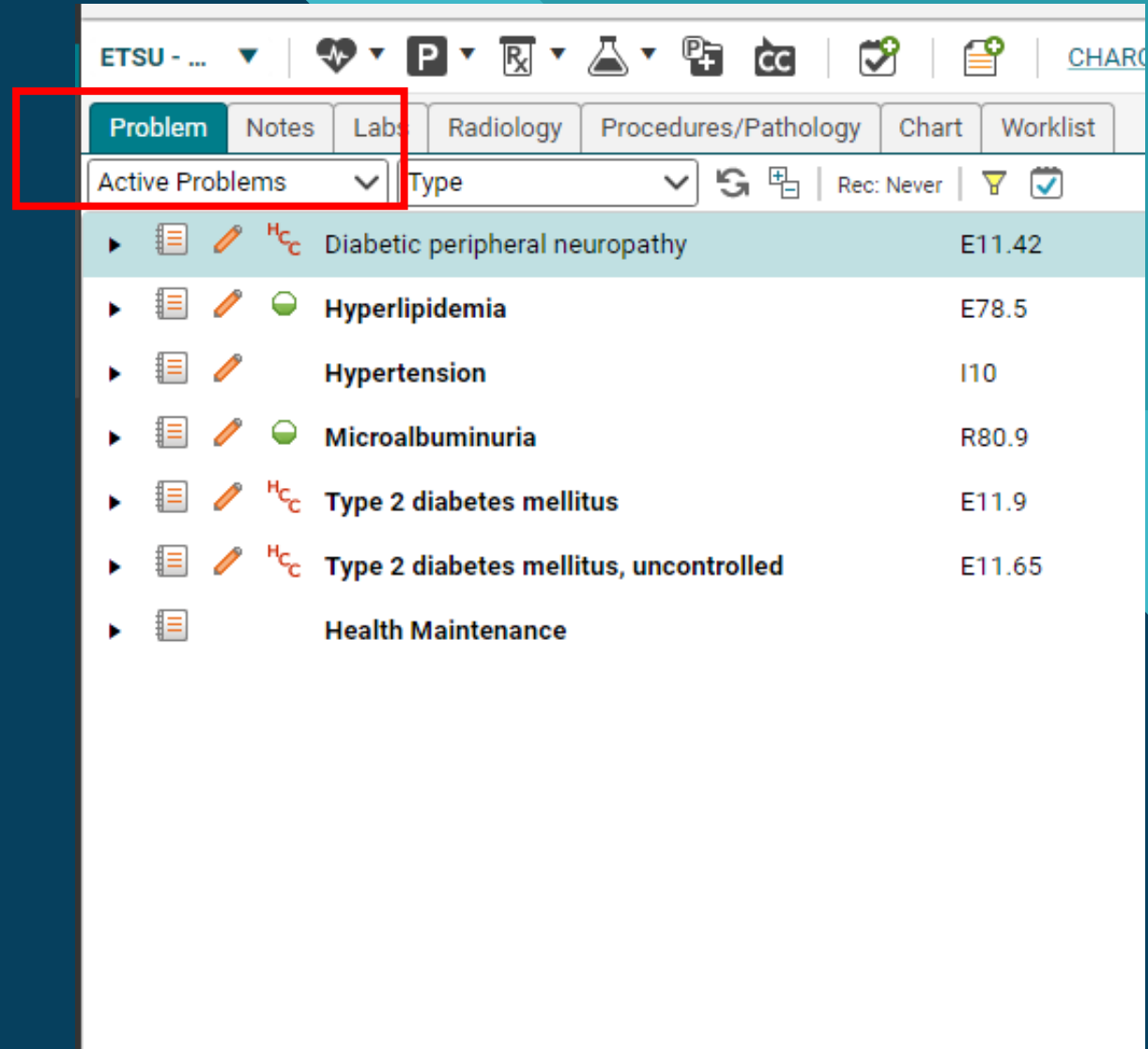
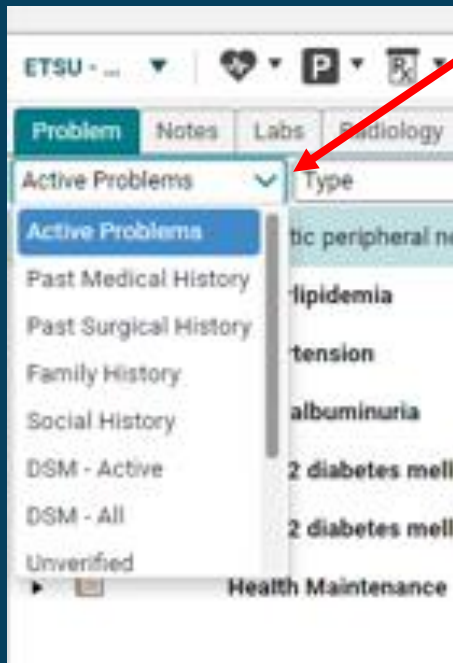
13 Oct 2020

31 Aug 2020

27 Aug 2020

Active Problems

- Problems tab will now default to only Active Problems.
- Use the dropdown arrow to show All Problems or to select a Problem list.



Problem Description and Impression

- Now available at a click in the Problem list.

Problem Notes Labs Radiology Procedures/Pathology CH

Past Surgical Hist... Alpha

History of Appendectomy

Description 2006-JCMC-Dr. Williamson

Impression Scar healed nicely

- Depending on your note configuration, these description comments will appear in your note output.

- If note output needs to be reconfigured, then have your Department Head contact the EHR team.

Surgical History

- History of Appendectomy
 - 2006-JCMC-Dr. Williamson
- History of Cervical Conization By Cold Knife
- History of Cervical Loop Electrosurgical Excision (LEEP)
- History of Complete Colonoscopy
 - 4/2015- negative per pt.
 - 2004.

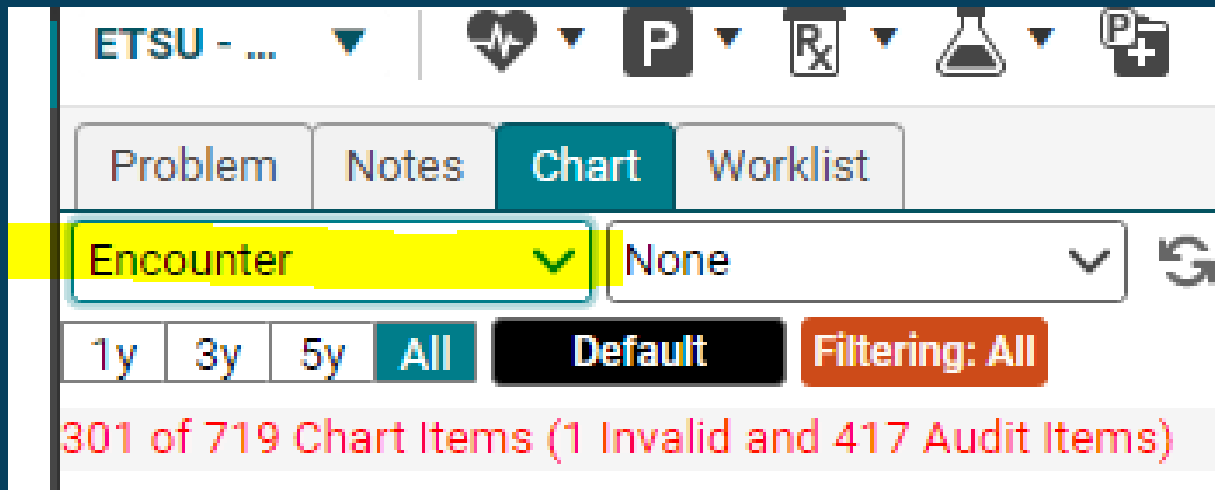
Chart View Filtering

- Notes, Labs, Radiology, Procedures/Pathology, Chart tabs now have the ability to show 1 year, 3 years, 5 years, All.
- 1 year is system default and allows for fastest loading times.
- You can toggle to alternate values and set your own default filter by clicking Make Default.




Chart tab sort by Encounter

- Non-clinical staff now have the ability to sort by Encounter on the Chart tab.



Med Actions - NEW TAB

- Med flowsheet has been updated to Med Actions.
- Green check mark indicates patient is taking medication.
- Red dash indicates patient is non-compliant, not taking medication.
- Red dash does not remove med from Current Meds to Past Meds.
- Dropdown box allows a not-taking reason.
- R D/C allows to record discontinue from this tab and does move med from Current Meds to Past Meds.
- 3 dots  opens additional menu.
- Can also right click for an additional menu.
- Changes must be Committed.
- This can be used as part of the medication reconciliation.
- Please work with nursing supervisors and medical directors for each specialty to determine best practices for your team.

Med Actions Screenshot

Vital Signs
Meds
Med Actions
Orders
Allergies
Immunizations
Flowsheets
HMP/Reminders
Growth Chart

Med Actions
Problem
Alpha
Rec: Done

Record PDMP Consult
Select non-consult reason
Type non-consult reason
History

137.16 cm 15-Dec-2020
45.36 Kg 15-Dec-2020
1.29 BSA
☐ Brand/Generic

Current Meds	Last Rx	Taking
Acute upper respiratory infection		
Hydrocod Polst-CPM Polst ER 10-8 MG/5...	26-Jun-2019 out	<input type="text"/> <input type="button" value="Renew"/> <input type="button" value="R D/C"/>
Costochondral pain		
Diclofenac Sodium 1 % GEL	14-Aug-2019 out	<input type="text"/> <input type="button" value="Renew"/>
Esophageal reflux		
Pantoprazole Sodium 40 MG Oral Tablet D...	30-Dec-2019 out	<input type="text"/> <input type="button" value="Renew"/>
Health Maintenance		
Shingrix 50 MCG Intramuscular Suspension...	13-Sep-2018 out	<input type="text"/> <input type="button" value="Renew"/>
Hypertension		
amLODIPine Besylate 5 MG Oral Tablet	06-Oct-2020 out	<input type="text"/> <input type="button" value="Renew"/>
cloNIDine HCl - 0.1 MG Oral Tablet	26-Jun-2019 out	<input type="text"/> <input type="button" value="Renew"/>
Losartan Potassium 50 MG Oral Tablet	14-Sep-2020 out in 5wk	<input type="text"/> <input type="button" value="Renew"/>
Metoprolol Succinate ER 50 MG Oral Tabl...	22-May-2020 out in 14d	<input type="text"/> <input type="button" value="Renew"/>
Spironolactone 25 MG Oral Tablet	15-Dec-2020 out	<input type="text"/> <input type="button" value="Renew"/>

New...
View
Edit
Renew
Renew with changes
Continue
Complete Today
Complete On
Order D/C
Record D/C
Temporary Deferral
Permanent Deferral
Enter in Error
Print Medication List

Charge is for billing from the system

- Charge is for billing from the EHR- Charge Entry.
- Only a small number of providers are currently billing from the system. (Thank you Dr. Smith and Dr. Michael!)
- We hope to roll out Charge in 2021.
- Until then, please ignore.

Menu

- TouchWorks
- Chart**
- Note
- Charge
- InfoButton
- CQS Patient
- Utilities
- Reporting
- Schedule
- Tasks
- Inbox 12
- Doc Tasks

SUPERUSER, Caveman P. 01-Jan-1979 (42y) M | PCP | Cell (423) 222-2222 | Home (423) 1

Blind Patient Goes by George USE TOC NOTE 7/2/20

ETSU - ... | **CHARGE**

Problem | Notes | Labs | Radiology | Procedures/Pathology | Chart | Worklist

All | Problem List | Rec: 20-Jul-2020

▶	Abdominal pain in male	R10.9	©14May2020 Livingston, Amanda
▶	Acute combined systolic and diastolic heart failure	I50.41	©07Jul2020 Colna, Matthew (Card...
▶	Acute systolic congestive heart failure	I50.21	©07Jul2020 Colna, Matthew (Card...
▶	Allergy to cow dander	Z91.09	
▶	Denied: History of Animal bite of buttock, unspec...		
▶	Autism spectrum disorder	F84.0	©14May2020 Livingston, Amanda
▶	Diverticulitis of intestine	K57.92	
▶	Dyslipidemia	E78.5	©17Jul2020 Livingston, Amanda
▶	Elevated random blood glucose level	R73.09	©14May2020 Livingston, Amanda
▶	Encounter for laboratory testing for COVID-19 virus	Z20.828	©20Jul2020 Bandarupalli, Tharun (...)

Post is for charge entry too.

- Until we roll out charge entry, please don't click Post in the upper right corner.

