



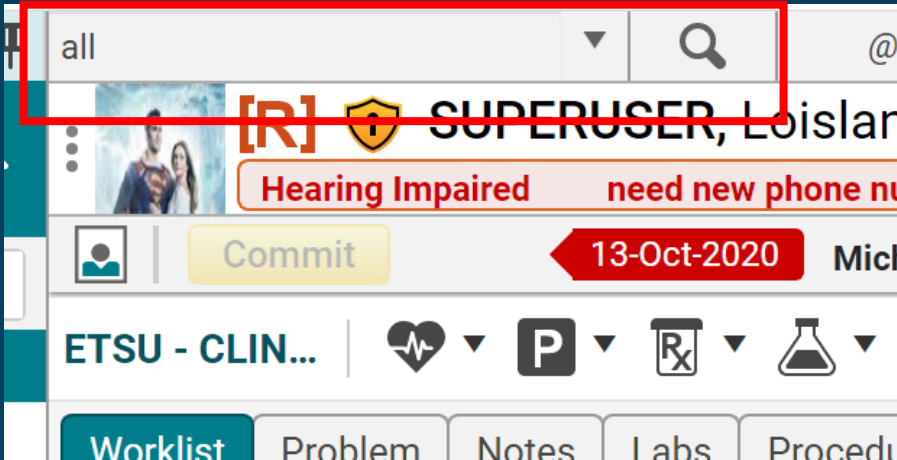
TouchWorks EHR Upgrade Version 20

Chart

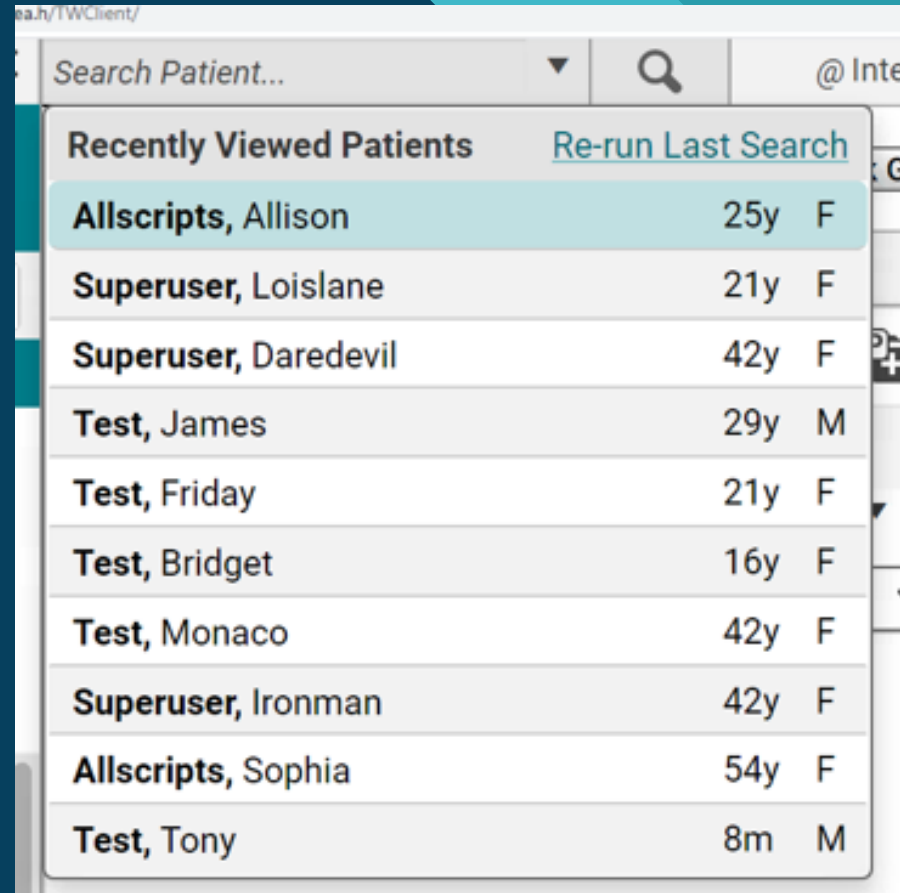
Go-Live Date 05/24/2021

Search Patient

- Search patient is still in the upper left corner but includes the magnifying glass and an inline search.

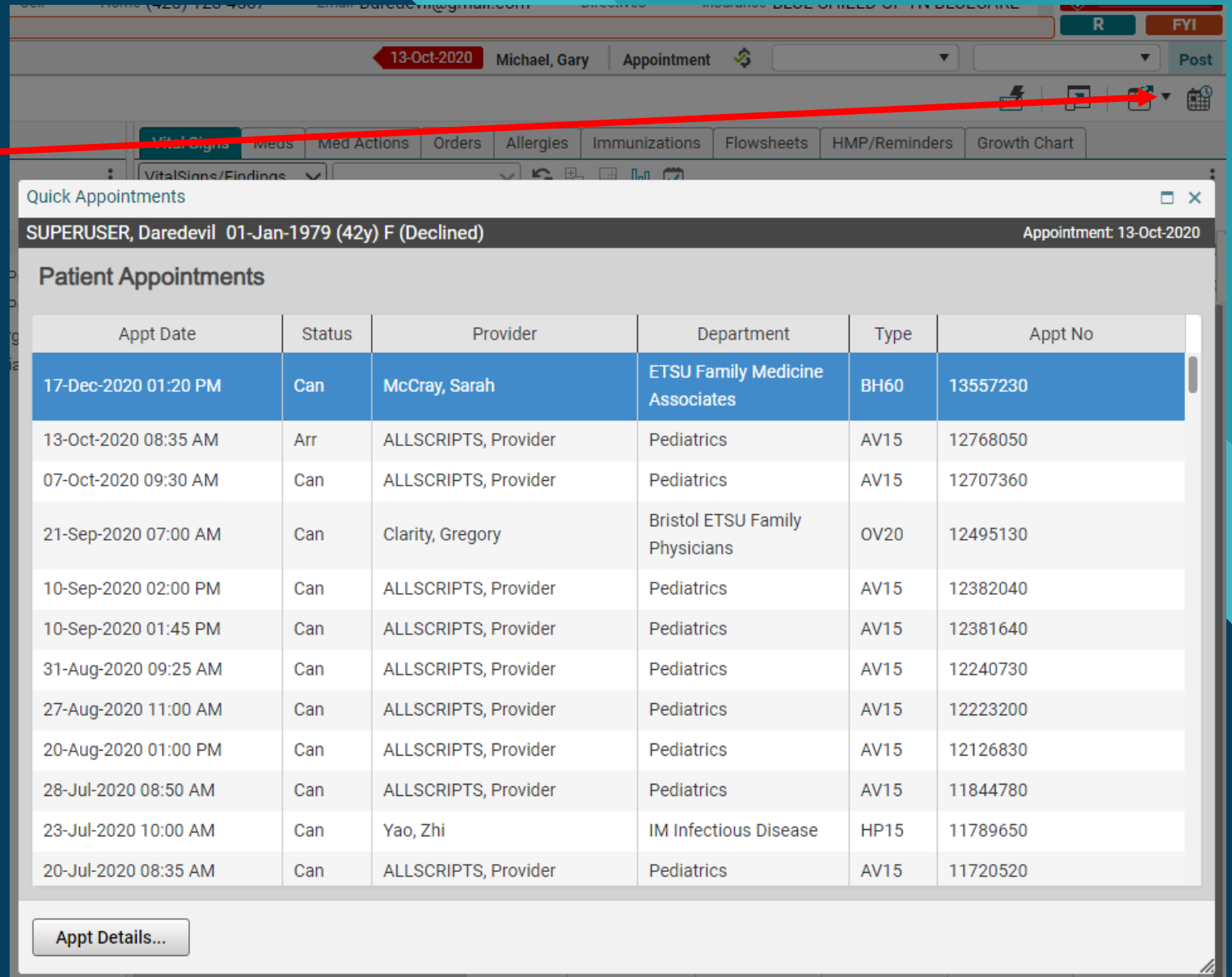


- The search dropdown now remember the last 10 patients you opened even after you log out and log back in.



Quick Appointments

- Quick Appointments icon is the only way to see the past, present, and future appointments for the patient in the patient banner.
- Appointments tab is gone.



13-Oct-2020 Michael, Gary Appointment Post

Vital Signs Meds Med Actions Orders Allergies Immunizations Flowsheets HMP/Reminders Growth Chart

Quick Appointments

SUPERUSER, Daredevil 01-Jan-1979 (42y) F (Declined) Appointment: 13-Oct-2020

Patient Appointments

| Appt Date | Status | Provider | Department | Type | Appt No |
|----------------------|--------|----------------------|---------------------------------|------|----------|
| 17-Dec-2020 01:20 PM | Can | McCray, Sarah | ETSU Family Medicine Associates | BH60 | 13557230 |
| 13-Oct-2020 08:35 AM | Arr | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12768050 |
| 07-Oct-2020 09:30 AM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12707360 |
| 21-Sep-2020 07:00 AM | Can | Clarity, Gregory | Bristol ETSU Family Physicians | OV20 | 12495130 |
| 10-Sep-2020 02:00 PM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12382040 |
| 10-Sep-2020 01:45 PM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12381640 |
| 31-Aug-2020 09:25 AM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12240730 |
| 27-Aug-2020 11:00 AM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12223200 |
| 20-Aug-2020 01:00 PM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 12126830 |
| 28-Jul-2020 08:50 AM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 11844780 |
| 23-Jul-2020 10:00 AM | Can | Yao, Zhi | IM Infectious Disease | HP15 | 11789650 |
| 20-Jul-2020 08:35 AM | Can | ALLSCRIPTS, Provider | Pediatrics | AV15 | 11720520 |

Appt Details...

Chart Window

○ Current encounter/date of service

○ Current location

The screenshot displays a medical chart window for a patient named Daredevil, born 01-Jan-1979 (42y), Female (Declined). The current encounter is dated 13-Oct-2020, with the provider Michael, Gary. The location is Johnson City, Internal Medicine. The chart includes various tabs such as Notes, Labs, Procedures/Pathology, Vital Signs, Meds, Med Actions, Orders, Allergies, Immunizations, and Flow. The Vital Signs tab is active, showing a table with columns for date and values. The table includes dates like 13 Oct 2020, 31 Aug 2020, and 27 Aug 2020. There are also filters for 'Filtering: Last 1 year' and a 'Make Default' button.

Problem Description and Impression

- Now available at a click in the Problem list.

Problem | Notes | Labs | Radiology | Procedures/Pathology | CH

Past Surgical Hist... | Alpha

History of Appendectomy

Description: 2006-JCMC-Dr. Williamson

Impression: Scar healed nicely

- Depending on your note configuration, these description comments will appear in your note output.

Surgical History

- History of Appendectomy
 - 2006-JCMC-Dr. Williamson
- History of Cervical Conization By Cold Knife
- History of Cervical Loop Electrosurgical Excision (LEEP)
- History of Complete Colonoscopy
 - 4/2015- negative per pt.
 - 2004.

○ *If note output needs to be reconfigured, then have your Department Head contact the EHR team.*

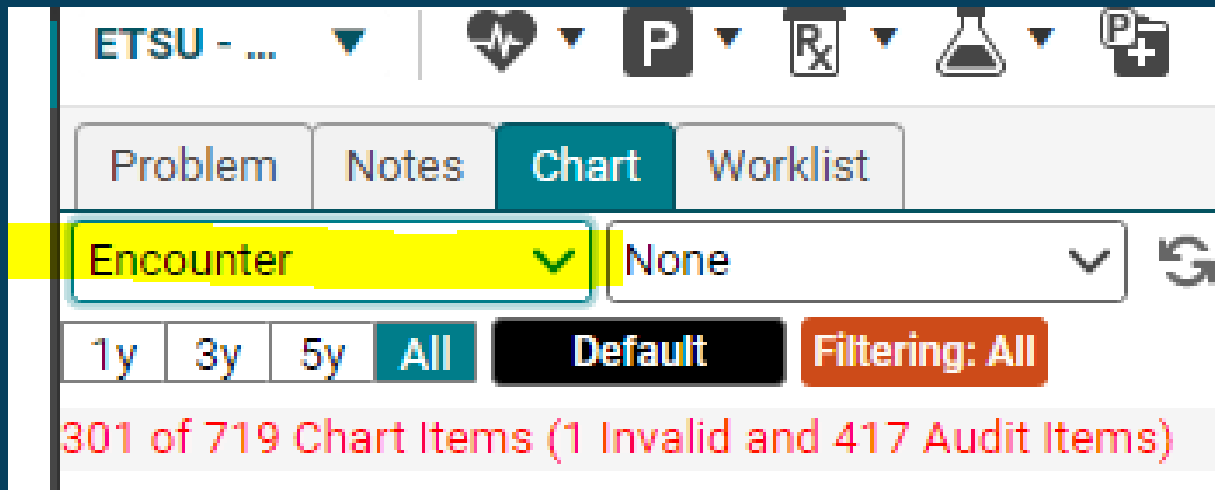
Chart View Filtering

- Notes, Labs, Radiology, Procedures/Pathology, Chart tabs now have the ability to show 1 year, 3 years, 5 years, All.
- 1 year is system default and allows for fastest loading times.
- You can toggle to alternate values and set your own default filter by clicking Make Default.




Chart tab sort by Encounter

- Non-clinical staff now have the ability to sort by Encounter on the Chart tab.



Med Actions - NEW TAB

- Med flowsheet has been updated to Med Actions.
- Green check mark indicates patient is taking medication.
- Red dash indicates patient is non-compliant, not taking medication.
- Red dash **does not** remove med from Current Meds to Past Meds.
- Dropdown box allows a not-taking reason.
- R D/C allows to record discontinue from this tab and **does** move med from Current Meds to Past Meds.
- 3 dots  opens additional menu.
- Can also right click for an additional menu.
- Changes must be Committed.
- This can be used as part of the medication reconciliation.
- Please work with nursing supervisors and medical directors for each specialty to determine best practices for your team.

Med Actions Screenshot

Vital Signs | Meds | **Med Actions** | Orders | Allergies | Immunizations | Flowsheets | HMP/Reminders | Growth Chart

Med Actions | Problem | Alpha | Rec: Done

Record PDMP Consult | Select non-consult reason | Type non-consult reason | History

137.16 cm 15-Dec-2020 | 45.36 Kg 15-Dec-2020 | 1.29 BSA | Brand/Generic

| Current Meds | Last Rx | Taking | | |
|---|---------------------------|--------|--------------------|-------------|
| Acute upper respiratory infection | | | | |
| ▶ Hydrocod Polst-CPM Polst ER 10-8 MG/5... | 26-Jun-2019 <u>out</u> | ⊘ | | Renew R D/C |
| Costochondral pain | | | | |
| ▶ Diclofenac Sodium 1 % GEL | 14-Aug-2019 <u>out</u> | ✔ | | Renew |
| Esophageal reflux | | | | |
| ▶ Pantoprazole Sodium 40 MG Oral Tablet D... | 30-Dec-2019 <u>out</u> | ⊘ | Problem Swallowing | Renew |
| Health Maintenance | | | | |
| ▶ Shingrix 50 MCG Intramuscular Suspension... | 13-Sep-2018 <u>out</u> | ⊘ | | Renew |
| Hypertension | | | | |
| ▶ amLODIPine Besylate 5 MG Oral Tablet | 06-Oct-2020 <u>out</u> | ⊘ | | Renew |
| ▶ cloNIDine HCl - 0.1 MG Oral Tablet | 26-Jun-2019 <u>out</u> | ⊘ | | Renew |
| ▶ Losartan Potassium 50 MG Oral Tablet | 14-Sep-2020 out in 5wk | ⊘ | | Renew |
| ▶ Metoprolol Succinate ER 50 MG Oral Tabl... | 22-May-2020 out in 14d | ⊘ | | Renew |
| ▶ Spironolactone 25 MG Oral Tablet | 15-Dec-2020 <u>out</u> | ⊘ | | Renew |

PMH: History of cough