

Once you have prescribed a controlled substance electronically, if the transmission failed, you will receive the CS Transmit Failed task, where you can view the error for the failure in Task Comments.

Depending on the failure reason, either print the prescription or void the prescription and create a new Rx order.

1. Go to the Clinical Desktop, then Meds tab.
2. Find the medication that failed and **Right Click** on it.
3. Choose *Print CS after transmit failure* or *Void Failed CS and Order New Rx*.

