



Tips & Tricks Weekly



E-script failures

Creating Electronic Prescriptions

- ◆ Sometimes electronic prescriptions fail and do not cross to the pharmacy.
- ◆ Failed prescriptions create a task.
- ◆ We have identified some common reasons for failure.

CS Transmit Failed	Sys
Finish Note	Sys
Sign-Note	Sys
Co-Sign Note	Mill
Sign-Note	Sys
Finish Note	Sys

MEDICATION: traMADol HCl - 50 MG Oral Tablet

Electronic Transmission Failed. Take action to make sure the patient receives the script:

- 1) Send electronically using Void Failed CS and Order New Rx.
- 2) Print prescription using Print CS after Transmit Failure.
- 3) Resign Failed EPCS Signature.

- ◆ Do not type **2 or more spaces** between words in the Sig field.
- ◆ Do not add a **2nd line** (by typing Enter to go down a line).
- ◆ Please note: The required words "Exempt," "Surgery," or "Medical Necessity" can go in the **Pharmacy Instructions** section.

Wt: 81.65 Kg 09 Dec 2020 Ht: 177.80 cm BSA: 2.00

SIG: ☐ Personal ☐ New Structured ☒ New Free Text Dosage Calculator

(102 Chars) Maximum Daily Dose: Total Daily Dose:

3/4 tablet sublingual per day
Exempt

Days: Qty: Tablet Refill: Evaluate 04Feb2021 ☐ DAW

☒ Save as default for selected SIG

Send To Retail WALGREENS DRUG STORE 12934 ☐ Spl

Additional Details

Pharmacy Exempt

Instructions: (204 chars)