



Frequently Asked Questions

- 7. I have already registered! Why is it asking me for my information again?** You have arrived at the registration screen again because you are attempting to create a new FollowMyHealth™ Universal Health Record through a different authentication method (Facebook, Google, Yahoo, or LiveID) than your original account. Try another known login to see if that will pass you through to your existing FollowMyHealth™ Universal Health Record. Once into your record, you can add a new authentication method so that you can log in with any of your known username/passwords.

[Return to FAQs](#)