



Frequently Asked Questions

10. Is the portal secure? Maintaining your privacy is our top priority, and we have taken the necessary steps to ensure we meet your expectations as well as all federal and state privacy laws.

In order to allow people to simply sign into FollowMyHealth™ Universal Health Record without needing to create a new email address, we offer the use of existing accounts with Facebook, Google, Yahoo, and Microsoft Account (formerly known as "Windows Live ID") through Open Authentication, using a standard protocol to securely authorize users. We will not utilize any additional information from these third party organizations other than what is required to help you gain access to your FollowMyHealth™ record through their username and password for you. FollowMyHealth™ does not store your username and password for these particular authentication providers, and your credentials will continue to be maintained by them as well.

In compliance with federal patient privacy regulations, all transmitted data is encrypted during this process. The data storage is also encrypted for protection. Your login occurs over Secure Socket Layer (SSL, shown as *https* in your browser's address bar), which is an industry standard providing secure communication over the internet used by sites such as online marketplaces or financial institutions.

The first time that you create a FollowMyHealth™ record using one of the Open Authentication accounts (Facebook, Yahoo, Google, and Microsoft Account), you will be asked to share some basic information from your connecting account so that FollowMyHealth™ will be allowed to use them for authorization. Please be mindful that each provider has a different authentication confirmation request. For example, using your Microsoft Account to login will ask to grant access to view your profile info and contact list. While approval of this step is necessary, rest assured that the only information obtained from this request is your username.

FollowMyHealth™ will NOT be utilizing the potential public

information contained in your authenticating accounts pictures, contacts, friends, etc. and will NOT release and/or sell your identifiable information to other organizations, people, etc. To be clear, the authentication provider with which you choose to use as your login will NOT have access to your FollowMyHealth™ record or its information.

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