



## ACO - Comprehensive Medication Management Program

Our ACO, AnewCare, is debuting a new Comprehensive Medication Management Program. The program will be managed by Lindsey Jennings, PharmD.



The ACO's goal is to extend these services to patients who may be at risk of unnecessary utilization due to medication interactions, improper medication use, and/or other medication-related issues. The focus population for these services is **Traditional Medicare (Palmetto) patients** with five or more medications **and** one or more of the following diagnoses: CHF, Diabetes, Hypertension, and COPD.

Enrolled patients will connect with a clinical pharmacist and receive personalized services, including:

- Comprehensive medication reconciliation
- Additional medication reconciliation after an inpatient visit
- Patient education and support
- Ongoing monitoring (quarterly assessments at a minimum) as patients experience changes in their care and associated medications

### **Enrollment:**

The ACO will reach out to the respective clinic's case manager prior to enrolling patients to gather pertinent information. The ACO team will provide documentation back to the clinic detailing the work completed. If significant changes are made or issues uncovered, they will reach out directly—ensuring the PCP is aware of the situation and endorses any necessary changes.

- PCPs are also welcome to refer patients by contacting Lindsey Jennings at 423-251-4038. (lindsey.jennings@balladhealth.org)