



BCBS MHP Utilization Metric Changes

For our BCBS Commercial patients, the Medical Home Partnership (MHP) Program includes four utilization measures:

- Risk Adjusted Emergency Room Visits Per 1k
- Risk Adjusted Admits Per 1k
- Risk Adjusted Specialist Visits Per 1k
- Non-Preferred Brand Prescriptions Per 1k

Benchmarks for the MHP metrics will be determined using 2019 data due to the 2020 impacts of COVID. Based on feedback from Physician Advisory Board meetings in 2020, changes have been made to the **Specialist Visits Per 1k** and the **Non-Preferred Brand Prescriptions Per 1k** measures.

Guiding principles for Specialist Visits Per 1k changes:

- Refine specialist list to those with unwarranted clinical variation and preference sensitive care
- Focus on specialists that can be influenced and/or impacted by a PCP
- Limit visit counts to outpatient and exclude facility specialist visits
- Focus on four categories of specialists: Radiology, Cardiology, Orthopedic and Gastroenterology

Guiding principles for Non-Preferred Brand Per 1k changes:

- Include medications that have a preferred brand alternative (encourage Tier 2 medications over Tier 3 when possible)
- Exclude medications that require a pre-authorization
- MHP practices will only be responsible for the medications written by their PCPs
- Focus on five categories of medications: Asthma, Behavioral Health, Insulin, Pain Management, and GI.