



ACO Quality Metric: Influenza Immunization

Encouraging annual flu vaccinations is the best way to help our patients protect themselves and their loved ones against the flu and its potentially serious complications. In addition to helping reduce avoidable utilization, influenza immunization is a quality performance metric for our Accountable Care Organization (ACO).

ACO 2021 Influenza Immunization Rates	
Johnson City Internal Medicine	62.05%
Kingsport Internal Medicine	69.08%
Johnson City Family Medicine	56.57%
Kingsport Family Medicine	62.14%
Bristol Family Medicine	44.64%

Measure Compliance: Patients aged 6 months and older who are seen for a visit between October 1 and March 31 will need to receive an influenza immunization. If a patient reports they have already received their annual influenza immunization, this will count as compliance for the measure if documented within the EHR.

- *Important Note:* Documentation of a patient's personal or medical reason for not receiving an influenza immunization (i.e. patient declined, patient allergy, etc.) will exclude them from the measure.
- Patients need to be asked every flu season if they would like a vaccination, even if they have previously declined.

There are two ways to document the refusal so that it will be captured by reporting:

1. Add an active problem (Refused influenza vaccine Z28.21).
 - If a patient refuses year-over-year, this will need to be reassessed annually.
2. If you want it to show up in the immunization grid, right click on the immunization and choose Edit. In the Status field, change to Permanent Deferral, and choose "Refusal of treatment by patient (or parents)," as applicable. This will then pull into the immunization grid as Permanently Deferred.