



Medication Adherence



- Medication Adherence is a heavily weighted quality measure among our various payers.
- We have three medication adherence measures for 2019. It is very important to patient health and program success that patients receive education on the importance of taking medications as prescribed.
- Everyone on the care team can help patients with medication adherence by providing education and addressing barriers.

Cholesterol (Statins): Percentage for members 18 years and older with a prescription for a statin drug who fill their prescription often enough to cover 80 percent or more of the time they are supposed to be taking the medication.

Hypertension (RASA): Percentage of members 18 years and older with a prescription for a blood pressure medication who fill their prescription often enough to cover 80 percent or more of the time they are supposed to be taking the medication. (ACEI, ARB, Direct renin inhibitor)

Oral Diabetes Medications: Percentage of members 18 years and older with a prescription for a diabetes medication who fill their prescription often enough to cover 80 percent or more of the time they are supposed to be taking the medication. (This excludes insulin dependent diabetics)

Helpful Tips

- Prescriptions should be written to accurately reflect the regimen the prescriber and patient have agreed upon.
- Avoid prescribing 30 pills to be taken every other day or half a pill per day. This will cause a patient to appear noncompliant with their claims.
- If a patient is unable to afford their medications encourage them to use the mail order pharmacy through their insurance. This will ensure we get credit for their compliance.
- Give patients a 90 day prescription with 3 refills when appropriate
- If you are concerned your patient is having trouble taking or filling their prescriptions refer them to case management