Dec. 20, 2021

ETSU Population Health: QI Weekly

Please review the following information from the Division of TennCare.

What You Need to Know About TennCare Connect

What is TennCare Connect?

TennCare Connect is a self-service website where Tennesseans can apply for TennCare. Our 1.6 million TennCare members can also use TennCare Connect to renew and manage their coverage.



What can you do on TennCare Connect?

On TennCare Connect you can:

- Complete and submit an application
 - You can also call TennCare Connect to apply.
- Complete and submit your renewal every year.
 - You can also call TennCare Connect to renew.
- Read notices about your coverage
- · Upload information such as:
 - · Copy of your paystubs
 - · Copy of your driver's license
- Update information such as:
 - Your address
 - Your phone number
 - The number of people in your house

How do you sign up for TennCare Connect? If you have a computer or smart phone, go to www.tenncareconnect.tn.gov.

The first time you visit you will need to create an account.

- You will need to have an email address.
- You will use your email and password to sign in each time you visit TennCare Connect online.

You can also download the mobile application to your smart phone, if you have one. Go to the Apple App Store or Google Play to download the FREE TennCare Connect app.







If you do not have a computer or smart phone you can go to your local Department of Human Services office to sign up. Or you can call the TennCare Connect call center at 855-259-0701.

What if I need help applying for TennCare?

- If you have a disability, someone can come to your house to help.
- Call your local Area Agency on Aging and Disability (AAAD).

You can also get help by calling TennCare Connect at 855-259-0701.