



## TennCare's PCP Lock-In Requirement - Effective 4/1/2022

TennCare's PCP lock-in requirement, which was temporarily suspended due to the COVID-19 pandemic, will be reinstated April 1, 2022.

- Previously, the MCOs suspended the practice of denying service claims submitted by providers who were not the assigned PCP of the members they were serving; however, following 4/1/2022, PCP offices will need to ensure all service claims submitted for TennCare patients match their PCP assignment.

If a patient will be seeing a PCP they are not assigned to, the office will need to submit a PCP change form to the appropriate MCO so the claim can be reimbursed.

- For the date of the visit to be the effective date of the PCP change, the PCP change form must be submitted on or before the date of service.
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