



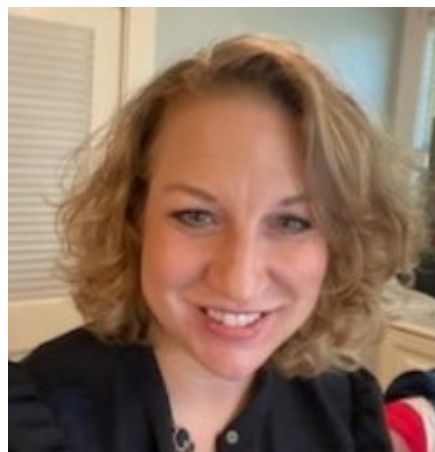
Upper Payment Limit (UPL) Program

The Upper Payment Limit is a value-based payment initiative between the state and the two academic medical centers in Tennessee; University Clinical Health (UCH) in Memphis and ETSU Health. The UPL is a multi-year project designed to promote healthcare transformation in three major domains:

- 1. Population Health**
- 2. The Opioid Epidemic**
- 3. Maternal and Pediatric Health**

In addition to standard PCMH quality measures, the UPL program consists of additional quality measures and performance activities, which are strategically structured to guide practice transformation for each of the three domains. The program provides supplementary payments to empower our practices to continue to create targeted and high-quality care delivery for some of our most vulnerable TennCare populations. Our UPL operational and advisory committees provide critical oversight for the development and implementation of the program's protocols and workflows. Although many performance activities are focused primarily in Pediatrics, Family Medicine, and OB-GYN, some UPL initiatives will impact all of ETSU Health. Additional QI Weeklies will be sent out to outline program goals for each of the three domains.

ETSU Health is excited to introduce our new UPL Project Manager, Erin Harvey.



harveye2@etsu.edu