



TouchWorks EHR Upgrade Version 20

Rx Changes

Go-Live Date 05/24/2021

Generic over brand

- TouchWorks will automatically switch brand name drugs to generic drugs.
 - In this example, Zoloft (brand) was selected, but Sertraline (generic) was placed in order.
- To order brand name, use the dropdown arrow to select the brand name and click the DAW button on the order after the Sig is entered.

History Builder Orders

Problem-Based Rx Med Admin Immun Lab Rad Procs Findings FU/Ref Instruct Supplies

Send To Retail

Entering For Livingston, Ar

zoloft

☐ Zoloft 100 MG Oral Tab

☐ Zoloft 20 MG/ML Oral C

☒ Zoloft 25 MG Oral Tab

☐ Zoloft 50 MG Oral Tab

☐ Sertraline HCl - 100 MG

☐ Sertraline HCl - 20 MG/

☐ Sertraline HCl - 25 MG C

☐ Sertraline HCl - 50 MG C

Details Dialog

TEST, Friday 17-May-1999 (21y) F

Sertraline HCl - 25 MG Oral Tablet (Zoloft) For

175.26 cm 100.70 Kg 2.16 Personal Structured Free Text Calculate Dose

ALL ☐ TAKE 1 TABLET BY MOUTH DAILY Days: 7; Qty: 30 X Tablet

other ☐ take 1 tablet by mouth daily as directed Days: 30; Qty: 1 X 30 Tablet Bottle

OTHER ☐ TAKE 1 TABLET EVERY DAY Days: 30; Qty: 30 X Tablet; Refill: 1

QD ☐ TAKE 1 AND 1/2 TABLETS DAILY.

☐ TAKE 1 TABLET DAILY AS DIRECTED.

☐ TAKE 1 TABLET DAILY.

Days Qty Tablet Refill 0 Prescribe Once

Send To Retail Test01

Pharmacy Instructions

DAW

Details Dialog

TEST, Friday 17-May-1999 (21y) F

Zoloft 25 MG Oral Tablet (Sertraline HCl) For [1] Other depression

175.26 cm 100.70 Kg 2.16 Personal Structured Free Text Calculate Dose

ALL ☐ TAKE 1 AND 1/2 TABLETS DAILY.

QD ☐ TAKE 1 TABLET DAILY AS DIRECTED.

☒ TAKE 1 TABLET DAILY.

☐ TAKE 1/2 TABLET DAILY.

Days Qty Tablet Refill 0 Prescribe Once

Send To Retail Test01

Pharmacy

DAW

Easier to delete unwanted Sigs

- If you have a Sig that you don't want to keep as a default choice, click the X to remove it.

Details Dialog

TEST, Friday 17-May-1999 (21y) F Chart Update: TODAY MED & NONMED

Zoloft 25 MG Oral Tablet (Sertraline HCl) For [1] Other depression

ClassicRx

175.26 cm 100.70 Kg 2.16 **Personal** Structured Free Text Calculate Dose

Daily Dose

ALL	<input type="checkbox"/> TAKE 1 AND 1/2 TABLETS DAILY.	<input checked="" type="checkbox"/>
QD	<input type="checkbox"/> TAKE 1 TABLET DAILY AS DIRECTED.	<input checked="" type="checkbox"/>
	<input checked="" type="checkbox"/> TAKE 1 TABLET DAILY.	<input checked="" type="checkbox"/>
	<input type="checkbox"/> TAKE 1/2 TABLET DAILY.	<input checked="" type="checkbox"/>

Classic Rx vs. Quick Rx

- Quick Rx should be fine for most prescription orders.
- Automatically opens for non-controlled meds.
- To dispense a sample, must use Classic Rx.
- Edit and Record w/o ordering is done with Classic Rx.

- Some specialty meds, pharmacies, or ePA's will route to Classic Rx.
- If you need to add Education Details, Annotations, or to view Order and Renewal History, use Classic Rx.
- Click Classic Rx in blue on the top right to switch.
- Some details may need to be revalidated when switching to Classic Rx if they are already entered on Quick Rx.

The screenshot shows a medical software interface for a patient named Friday, 17-May-1999 (21y) F. The chart update is TODAY. The medication is Zoloft (Sertraline HCl - 25 MG Oral Tablet). The indication is [1] Other depression. The patient's weight is 100.70 Kg and height is 2.16. The interface includes tabs for Personal, Structured, Free Text, and Calculate Dose. The 'ClassicRx' link is highlighted with a red box. Below the medication information, there are four checkboxes for different dosing instructions:

- ☐ TAKE 1 TABLET BY MOUTH DAILY Days: 7; Qty: 30 X Tablet
- ☐ take 1 tablet by mouth daily as directed Days: 30; Qty: 1 X 30 Tablet Bottle
- ☐ TAKE 1 TABLET EVERY DAY Days: 30; Qty: 30 X Tablet; Refill: 1
- ☐ TAKE 1 AND 1/2 TABLETS DAILY.

Classic Rx vs. Quick Rx

- Classic Rx is the window that is in previous versions of Touchworks.

Medication Details

TEST, Friday 17-May-1999 (21y) F Chart Update: 06-May-2021

Zoloft 25 MG Oral Tablet (Sertraline HCl) For [0]

Order Entry

Status... Active; Record w/o Ordering

175.26 cm 100.70 Kg 2.16 Personal Structured Free Text Calculate Dose

ALL ☐ TAKE 1 AND 1/2 TABLETS DAILY.

QD ☐ TAKE 1 TABLET DAILY AS DIRECTED.

☐ TAKE 1 TABLET DAILY.

☐ TAKE 1/2 TABLET DAILY.

Days Qty Tablet Refill 0 Prescribe Once DAW ☒ Save as Default SIG

Send To Retail Test01

Pharmacy Instructions (210 chars)

Cite Result

Ordered By

Managed By Livingston, Amanda Supervised By

Replaced Auth Prospective

Rx Date 06-May-2021 Expires 06-May-2022 Don't Fill Before Therapy Start 06-May-2021 End

Order and Renewal History

Education Details

Annotations

DUR Alerts: Drug-Drug (3) | Prior Adverse Reactions (0) | Disease (0) | Duplicate Therapy (0) | Dose (0)

Allergic To: Bactrim TABS, Heparins, Septra TABS, Benzodiazepines, Penicillins, Septra TABS, Sulfa Drugs | Beef, Corn, Strawberry

Save and Return to ACI Save and Close ACI Cancel

Details Dialog

TEST, Friday 17-May-1999 (21y) F Chart Update: TODAY MED & NONMED

Zoloft 25 MG Oral Tablet (Sertraline HCl) For [1] Other depression

175.26 cm 100.70 Kg 2.16 Personal Structured Free Text Calculate Dose

ALL ☐ TAKE 1 AND 1/2 TABLETS DAILY.

QD ☐ TAKE 1 TABLET DAILY AS DIRECTED.

☒ TAKE 1 TABLET DAILY.

☐ TAKE 1/2 TABLET DAILY.

Days Qty Tablet Refill 0 Prescribe Once DAW ☒ Save as Default SIG

Send To Retail Test01

Pharmacy Instructions (210 chars)

Cite Result

Ordered By

Managed By Livingston, Amanda Supervised By

Auth Prospective

Rx Date 06-May-2021 Expires 06-May-2022 Don't Fill Before Therapy Start 06-May-2021 End

DUR Alerts: Drug-Drug (3) | Prior Adverse Reactions (0) | Disease (0) | Duplicate Therapy (0) | Dose (0)

Save and Return to ACI Save and Close ACI Cancel

Dosage Calculator improvements

- Ability to select a Rounding button to default dose and frequency into sig.
- Calculation Steps Available.

Details Dialog

TEST, Friday 17-May-1999 (21y) F Chart Update: TODAY MED & NONMED

Sertraline HCl - 25 MG Oral Tablet (Zoloft) For [1] Other depression

175.26 cm 100.70 Kg 2.16 Personal Structured Free Text Calculate Dose Daily Dose Max Total

Height 175.26 cm (30-Sep-2020) Weight 100.70 Kg (30-Sep-2020) BSA 2.16 m²

cm ☒ cm ☐ in kg ☒ kg ☐ lb

Dose MG kg Interval day Frequency

As you select options above, your equation will build here.

Rounding Increments 0.5 ↓ Suggested Dose Suggested Dose ↑ Suggested Dose Show calculation steps

TAKE TABLET

☐ PRN Reason...

Additional Instructions...

(126 chars)

Days Qty Tablet Refill 0 ☐ Prescribe Once ☐ DAW ☒ Save as Default SIG

DUR Alerts: Drug-Drug (3) Prior Adverse Reactions (0) Disease (0) Duplicate Therapy (0) Dose (0)

Save and Return to ACI Save and Close ACI Cancel

○ To add a new problem, click the + plus sign in a circle.

Prescribe Once

- Complete, Evaluate, Renew dropdown no longer an option.
- Replaced with Prescribe Once click box.

Details Dialog

TEST, Courtney 19-Jun-2010 (10y) F Chart Update: TODAY MED & NONMED

Amoxicillin 500 MG Oral Tablet For [1] Acute bacterial sinusitis

165.10 cm 54.89 Kg 1.60 Personal Structured Free Text Calculate Dose

ALL ☐ TAKE 1 TABLET 3 TIMES DAILY UNTIL GONE. Days: 4; Qty: 12 X Tablet

TID ☒ TAKE 1 TABLET 3 TIMES DAILY. Days: 30; Qty: 90

Q12H ☐ TAKE 1 TABLET EVERY 12 HOURS DAILY. Days: 1; Qty: 1

Q8H ☐ TAKE 1 TABLET EVERY 8 HOURS UNTIL ALL TAKEN. Days: 7; Qty: 21 X Tablet

Days 30 Qty 90 Tablet Refill 0 ☒ Prescribe Once 05-Jun-2021 ☐ DAW ☒ Save as Default SIG

Send To Retail WAL-MART NEIGHBORHOOD MARKET 5734

Pharmacy Instructions (210 chars)

Ordered By ALLSCRIPTS, Provider

Managed By ALLSCRIPTS, Provider Supervised By

Auth Not Required

Rx Date 06-May-2021 Expires 06-May-2022 Don't Fill Before Therapy Start 06-May-2021 End 05-Jun-2021

DUR Alerts: Drug-Drug (0) Prior Adverse Reactions (2) Disease (0) Duplicate Therapy (0) Dose (0)

Save and Return to ACI Save and Close ACI Cancel

TEST, Courtney 19-Jun-2010 (10 years) F Chart Upd:

Order Entry Sertraline HCl - 25 MG Oral Tablet For: [0]

Co-Pay and Coverage Detail

Sig Status... Active;

Wt: 55.34 Kg 17 Mar 2021 Ht: 165.10 cm 17 Mar 2021 BSA: 1.60

SIG: Personal New Structured New Free Text Dosage Calculator

Maximum Daily Dose: Total Daily Dose:

ALL ☐ TAKE 1 TABLET BY MOUTH DAILY Days: 7; Qty: 30 X Tablet

OTHER ☐ take 1 tablet by mouth daily as directed Days: 30; Qty: 1 X 30 Tablet Bottle

QD ☐ TAKE 1 TABLET EVERY DAY Days: 30 Qty: 30 X Tablet; Refill: 1

Days: Qty: Tablet Refill: 0 Evaluate Complete Evaluate Renew

Send To Retail WALGREENS DRUG STORE 1113

Additional Details

Pharmacy Instructions: (210 chars)

Cite Result

- Prescribe Once acts like Complete and automatically updates meds list by moving medication from Current Meds list to Past Meds list on date patient should be out of meds.
- Prescribe Once can be used for short term meds like antibiotics, steroids.
- Not checked is default** and works like previous Evaluate, keeps medication on Current Meds list even when patient is due to be out of medication and possibly needs refill.

Rx True Price

- Rx True Price is a new feature in Touchworks.
- The EHR team is currently testing the functionality.

Pricing Information Displayed on Summary Screen

Medication Details

Simvastatin 40 MG Oral Tablet

Order Entry

Status: Active

WT/HIT Unknown ☒ Personal ☐ Structured ☐ Free Text

ALL ☐ TAKE 1 TABLET AT BEDTIME.
HS ☐ TAKE 1 TABLET DAILY AS DIRECTED.
QD ☒ TAKE 1 TABLET DAILY.
☐ TAKE 1/2 TABLET DAILY.

Days: 30 Qty: 1 30 Tablet Pack Refill: 0 Evaluate 29-Apr-2019 DAW: Save as Default SIG: XXXXXXXXXXXXXXXXXX

Send To: Retail SUNSHINE PHARMACY

Pharmacy Instructions (210 chars):

Ordered By: Allscripts.Provider Managed By: Allscripts.Provider Replaced: Auth: Not Required

Rx Date: 29-Apr-2019 Expires: 29-Apr-2020 Don't Fill Before: Therapy Start: 29-Apr-2019 End:

Order and Renewal History

Fill History: No History Available.

Education Details

DUR Alerts: Drug-Drug (0) | Prior Adverse Reactions (0) | Disease (0) | Duplicate Therapy (0) | Dose (0)

No Known Drug Allergies

Save and Return to ACI Save and Close ACI Cancel

Rx True Price

Clicking on Summary Screen will open Details Window

The screenshot shows a 'Medication Details' window for 'Simvastatin 40 MG Oral Tablet'. The patient information is 'Renfro, Jacquelyn | 13-Jul-1972 (46 Y) | Female | XXXXXXXXXXXXXXXXXXXX'. The medication is 'Simvastatin, 40 MG' and is 'Active'. The window displays pricing information for various pharmacies, including Sunshine Pharmacy, CVS Caremark Inc, Relphs, and Ahf Pharmacy. A tooltip indicates that the cash price is available for cash-paying patients.

Pharmacy	Insurance Price	Cash with Discount Offer
Sunshine Pharmacy 357 N. Fairfax Ave., Los Angeles, CA 90036	\$26.62 30 day \$73.85 90 day	\$4.98 30 day
CVS Caremark Inc (Mail Order) 9501 E Shea Blvd, Scottsdale, AZ 85260	\$75.58 30 day	
Relphs 10861 WEYBURN AVE, WESTWOOD, CA 90024		\$2.65 30 day
Ahf Pharmacy 8212 Santa Monica Blvd, West Hollywood, CA 90069		\$4.98 30 day

Source: GoodRx - Discounted price
Cash with Discount Offer prices can be used for cash paying patients instead of insurance.

- The idea is that you would be able to see the actual price for the Rx at local pharmacies.
- This will help you help the patient make the right decision regarding drugs and cost.
- Sometimes you are even offered a cash price.

Rx True Price

Price Transparency – Actionable Data

Baptista, Albert | 20-July-1973 (45y) | Male | CIGNA PHARMACY SERVICES

Lipitor (Atorvastatin Calcium), 20MG Tablet Ins Covered

One-time 30 day fill of this medication is covered

Prices are for generic Insurance Cash with Discount Offer

Walgreens 540 N SCHMALE RD, CAROL STREAM, IL 60188	\$27.40 30 day \$55.00 90 day	\$18.37 30 day
CIGNA HOME DELIVERY PHARMACY 4901 N 4TH AVE, SIOUX FALLS, SD 57104 PA Required	\$0.00 90 day	
Jewel-Osco 760 ARMY TRAIL RD, CAROL STREAM, IL 60188		\$12.59 30 day with free membership
Walmart 314 WEST ARMY TRAIL ROAD, BLOOMINGDALE, IL 60108		\$14.93 30 day
Target (CVS) 175 W. ARMY TRAIL, GLENDALE HGTS, IL 60139		\$16.38 30 day

[show more pharmacies](#)

3 Patient specific **therapeutic alternatives** for Lipitor (Atorvastatin Calcium) as low as **\$0.00**

Simvastatin, 20MG Tablet

Walgreens 540 N SCHMALE RD, CAROL STREAM, IL 60188	\$10.00 30 day \$22.00 90 day	
CIGNA HOME DELIVERY PHARMACY 4901 N 4TH AVE, SIOUX FALLS, SD 57104	\$0.00 90 day	

OK Cancel

Rx True Price

Choose method for distribution

Medication Details

RENFRQ, Jacquelyn 13-Jul-1972 (46y) F Non-Appointment: 29-Apr-2019

Simvastatin 40 MG Oral Tablet For [30]

Order Entry

Status: Active

WT/HT Unknown ☒ Personal ☐ Structured ☐ Free Text

Record w/o Ordering ☐

Daily Dose: Max Total Dose Calc

ALL ☐ TAKE 1 TABLET AT BEDTIME
HS ☐ TAKE 1 TABLET DAILY AS DIRECTED.
QD ☐ TAKE 1 TABLET DAILY IN THE EVENING
☒ TAKE 1 TABLET DAILY
☐ TAKE 1/2 TABLET DAILY

Simvastatin, 40 MG

Insurance	Est \$26.62
Ins. 90-day	\$73.85
Cash w/ Offer (Ralphs)	\$2.65
Low Ac (Ralphs)	\$2.65

Send offer to pharmacy elect View Offer

29-May-2019 Patient understands insurance will not be used

Days: 30 Qty: 1 30 Tablet Pack Refill: 0 Evaluate 29-May-2019 DAW Save as Default SIG

Send To Retail RALPHS PHARMACY #703759 XXXXXXXXXXXXXXXXXXXX

Pharmacy Instructions (210 chars) Cite Result

Ordered By Allscripts Provider

Managed By Allscripts Provider

Replaced

Supervised By

Auth: Not Required

Rx Date: 29-Apr-2019 Expires: 29-Apr-2020 Don't Fill Before Therapy Start: 29-Apr-2019 End

Order and Renewal History

Fill History No History Available

Education Details

DUR Alerts: Drug-Drug (0) Prior Adverse Reactions (0) Disease (0) Duplicate Therapy (0) Dose (0)

No Known Drug Allergies

Save and Return to ACI Save and Close ACI Cancel

When entering problems- the Select Clinical Qualifier tool

- The Select Clinical Qualifier tool (used to help narrow down to a more specific diagnosis code) is now on the right side and not the top.

The screenshot shows the 'Select Clinical Qualifier' window for 'Depression'. The left pane contains filter categories with buttons for selection. The right pane displays a list of specific clinical qualifiers with their corresponding ICD-10 codes.

Select Clinical Qualifier

Depression Type

Major Depression Recurrence

Active/Remission Status

Major Depression Episode Severity

Psychotic Features

Trimester

Depression

	Name	ICD-10
All		
	Depression	F32.9
	Current severe episode of major depressive disorder with psychotic features without prior episode	F32.3
	Current severe episode of major depressive disorder without psychotic features without prior episode	F32.2
	Current mild episode of major depressive disorder without prior episode	F32.0
	Current moderate episode of major depressive disorder without prior episode	F32.1
	Current episode of major depressive disorder without prior episode, unspecified depression episode severity	F32.9
	Current mild episode of major depressive disorder, unspecified whether recurrent	F32.0
	Current moderate episode of major depressive disorder, unspecified whether recurrent	F32.1
	Current severe episode of major depressive disorder with psychotic features, unspecified whether recurrent	F32.3
	Current severe episode of major depressive disorder without psychotic features, unspecified whether	F32.2