



Tips & Tricks Weekly



Rx Xmit Fail tasks

- ◆ Rx Xmit Fail Tasks are typically created when a new or refill script didn't transmit to the pharmacy.
- ◆ It will be delegated with a Y meaning that the provider doesn't see the task initially, only the nurse.
- ◆ If it is a prescription that was recently sent to the pharmacy, please review to see if it processed.

D	Task
Y	<u>Rx Xmit Fail</u>
Y	<u>Rx Xmit Fail</u>

- ◆ Look for the Verified Transmission to... message.
- ◆ If prescription did not go to the pharmacy, Reprint Rx/Resend Rx to resend it.

Comments:
 System - 22-Feb-2022 1:41 pm
 PHARMACY: CVS STORE 07639
 PHARMACY PHONE NUMBER: (423) 279-7430
 PATIENT: ██████████
 MEDICATION: OXYBUTYNIN 5 MG TABLET

Urogesic-Blue 81.6 MG Oral Tablet; 1 tablet 3 to 4 times per day as needed for bladder pain; Therapy: 08Oct2020 to (Last Rx:14Feb2022) Requested for: 14Feb2022; Status: ACTIVE Ordered

Rx By: Stire, Jennifer; Dispense: 0 Days ; #:30 Tablet; Refill: 6; For: Bladder pain; DAW = N Verified Transmission to CVS/PHARMACY #7639; Last Updated By: SureScripts; 14Feb2022 11:30AM

Valium 5 MG Oral Tablet (DiazePAM); Therapy: (Recorded:06May2016) to; Status: ACTIVE Recorded

Vitamin E 400 IU Vaginal Cream; Use 1 ml vaginally every evening at bedtime; Therapy: 07Dec2020 to (Last Rx:28Dec2021) Requested for: 28Dec2021; Status: ACTIVE Ordered

Vitamin E CAPS; Therapy: (Recorded:06May2016) to; Status: ACTIVE Recorded

InfoButton New Renew with changes Order D/C Record D/C **Reprint Rx/Resend Rx** Complete On Complete Today Reconcile

- ◆ If you have a blank one like the example on the right, it means another type of message to the pharmacy failed.
- ◆ It is typically that an old Rx Renew Task was denied or a medication not located on the patient's chart was denied.
- ◆ Just click Done on those.
- ◆ Please don't remove tasks.

Comments:
 Bunton,Katelyn - 23-Mar-2022 2:17 pm
 TASK REASSIGNED: Previously Assigned To Nickell Bradley,Alli
 System - 23-Mar-2022 1:15 pm
 PHARMACY:
 PHARMACY PHONE NUMBER: (423) 764-7105
 PATIENT: ,
 MEDICATION: