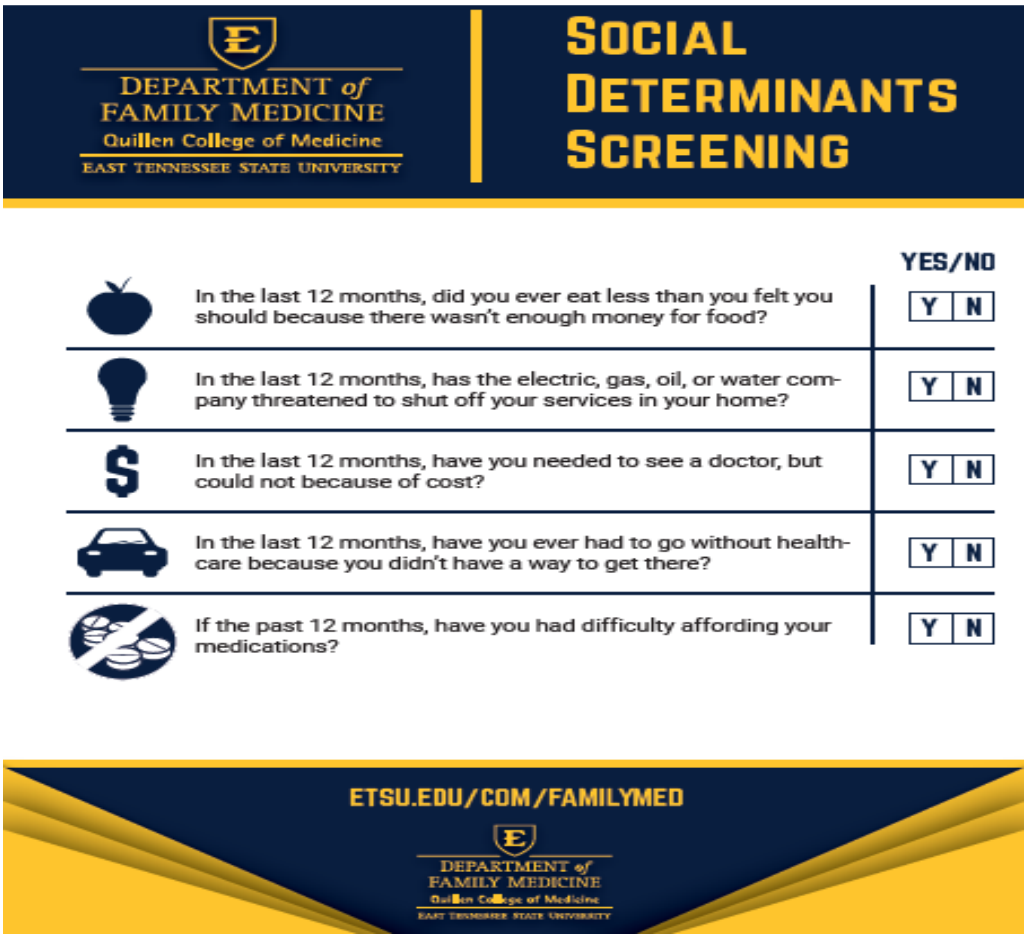
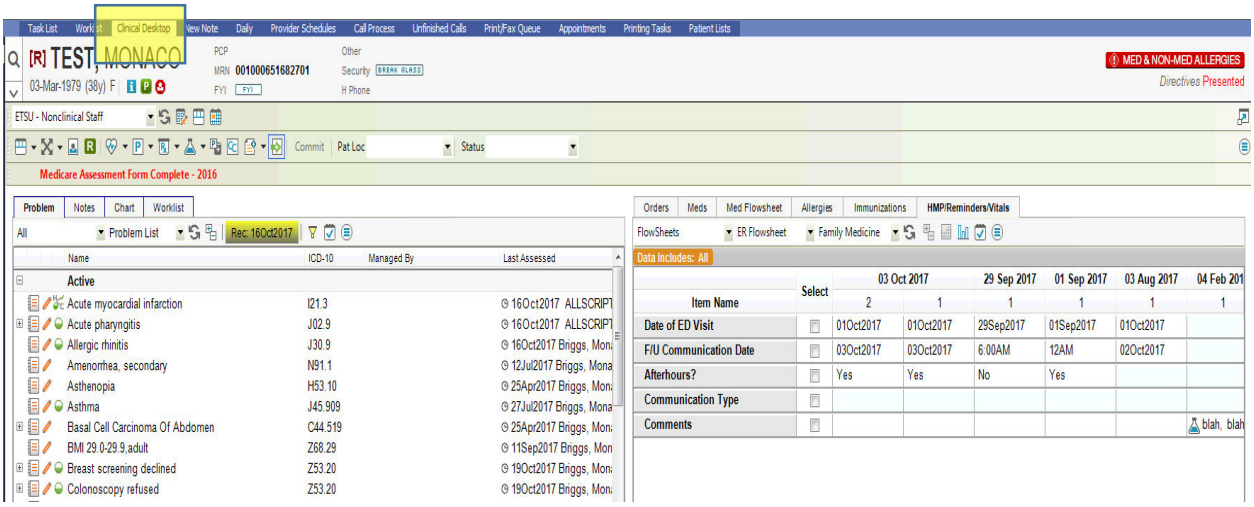
Social Determinants

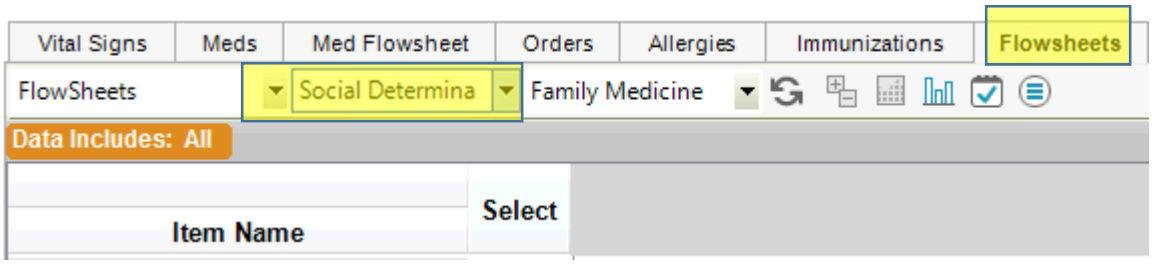
1. Front desk staff will provide the Social Determinants handout to **all patients**, every **6months**.



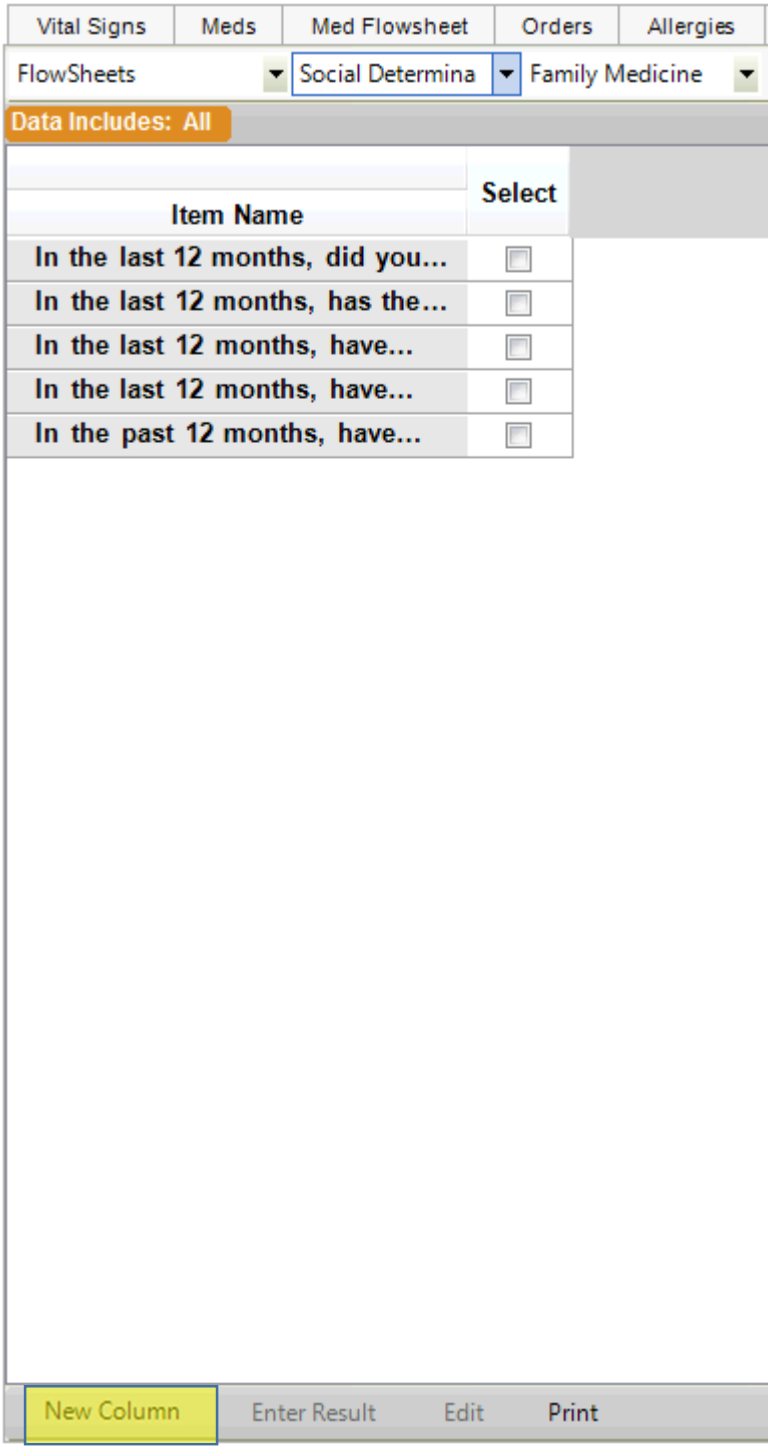
2. Nurse will collect the social determinants sheet and complete the **Social Determinants Flowsheet** by going to the **Clinical Desktop.**

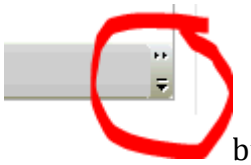


3. Next, go to the **Flowsheets tab** and change the next dropdown to **Social Determinants Flowsheet.**



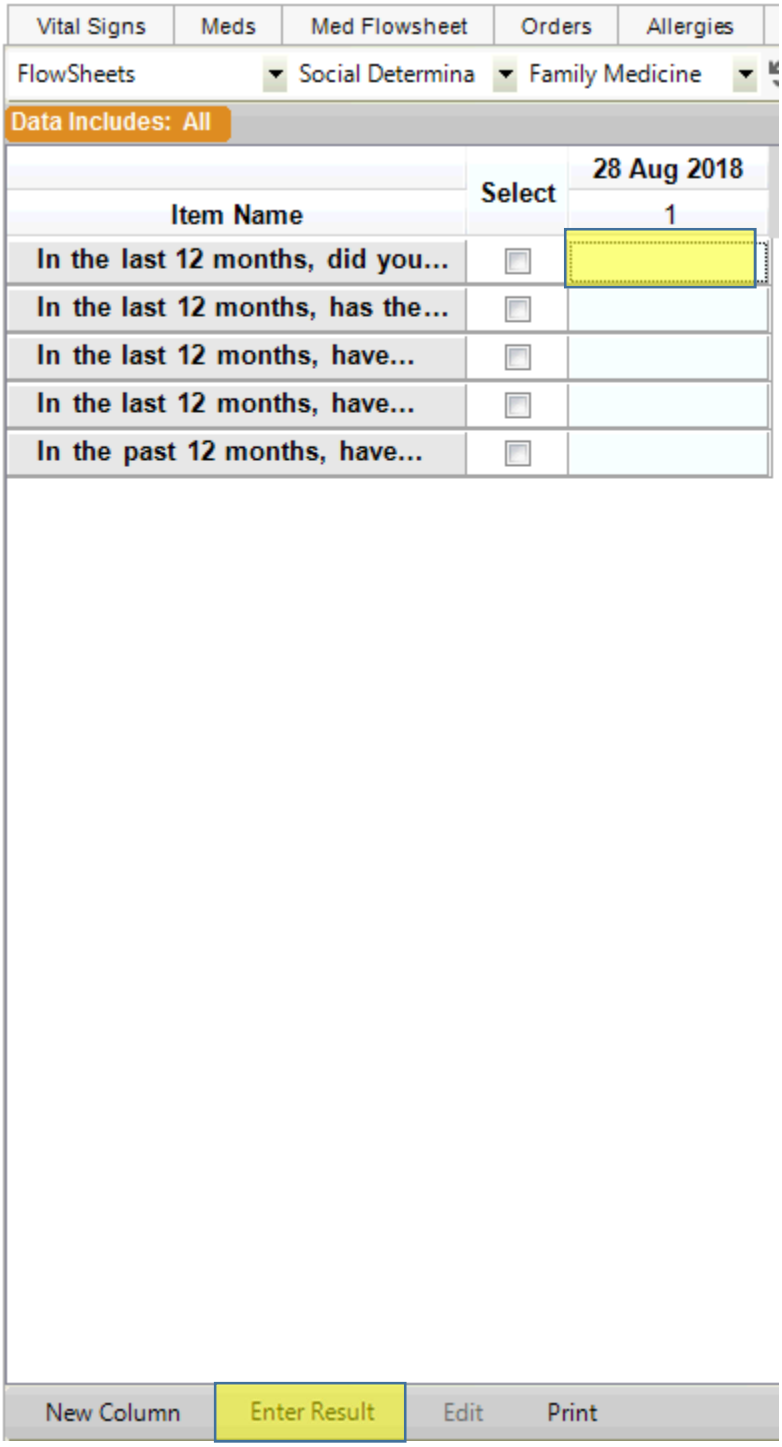
4. Once on the Social Determinant flowsheet, click on the **New Column** button on the bottom toolbar.



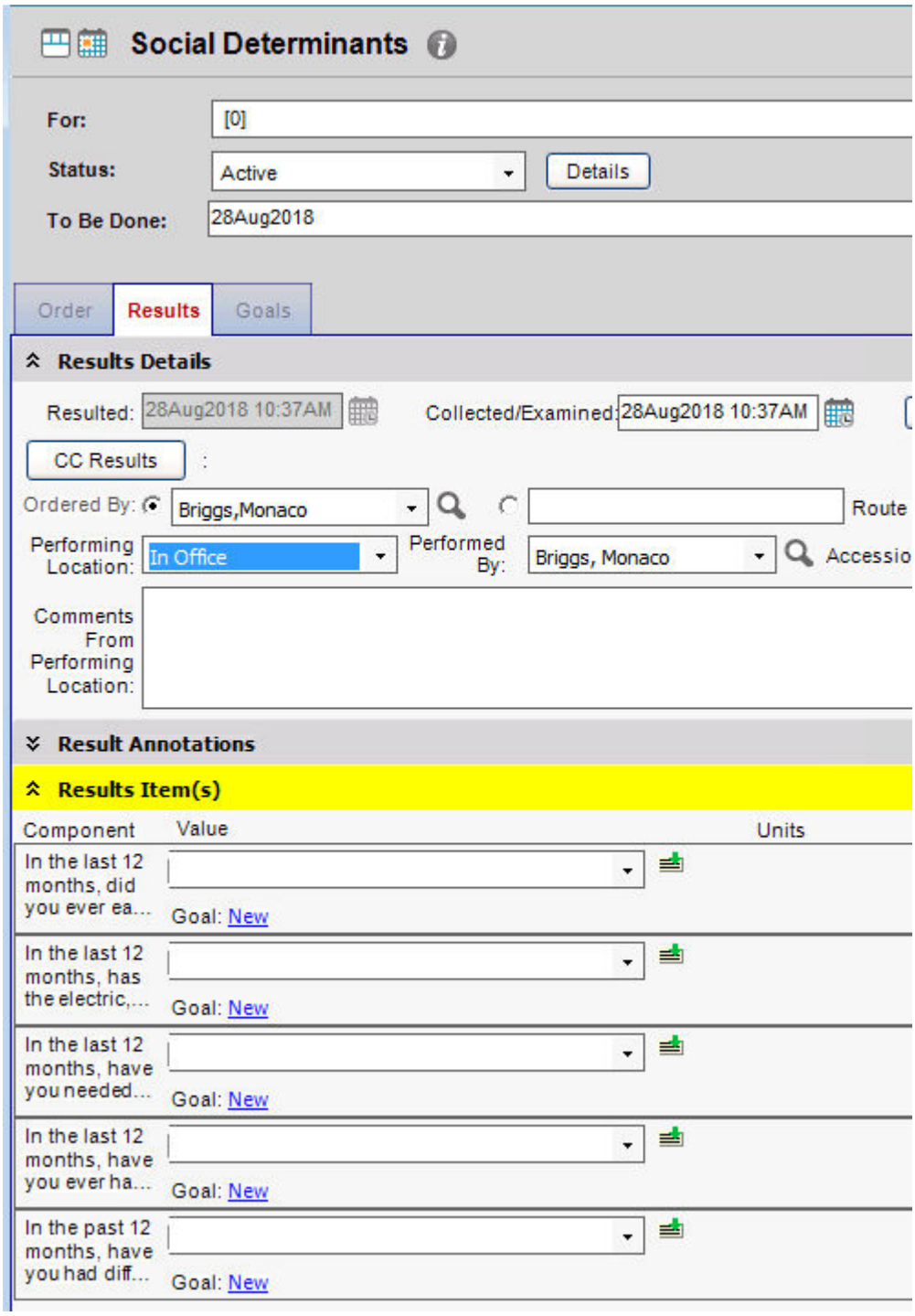


*You may need to click on the button (bottom, right side) before you see New Column and Enter Result.

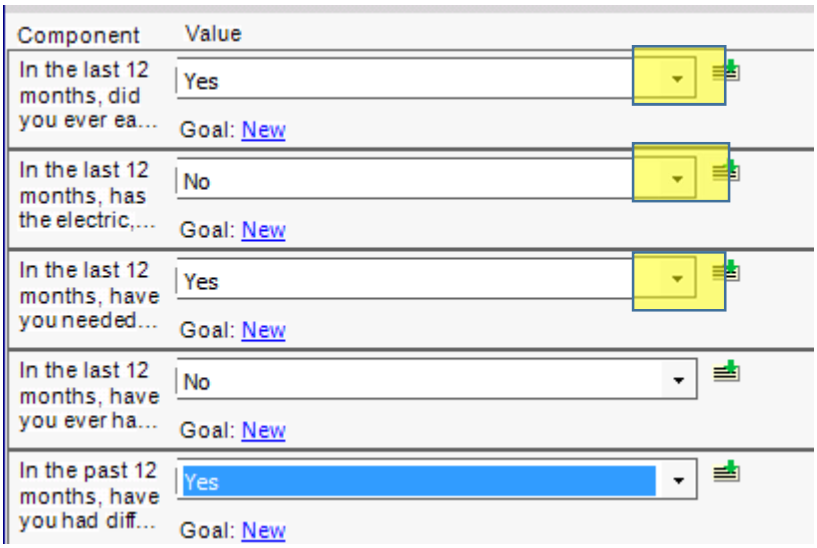
5. Click in one of the empty boxes and choose **Enter Result.**



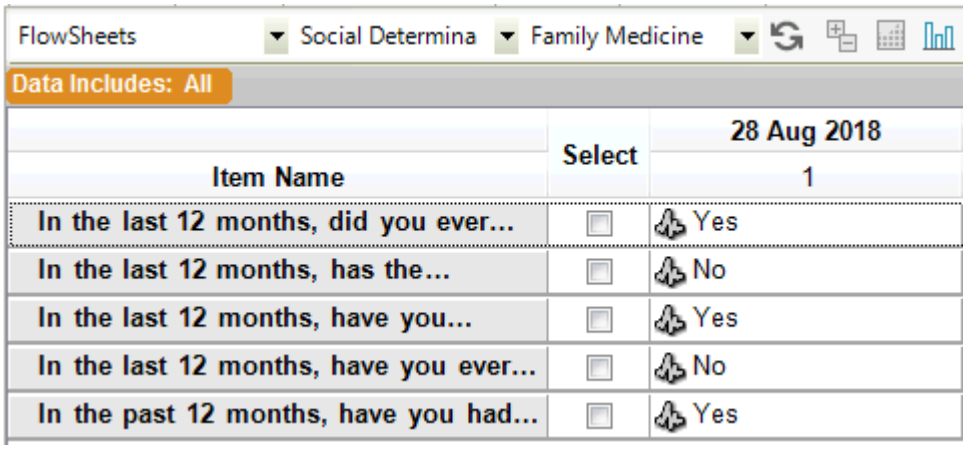
6. The following page will display. This is where the designated staff will enter the information. Once the information is entered, click OK.



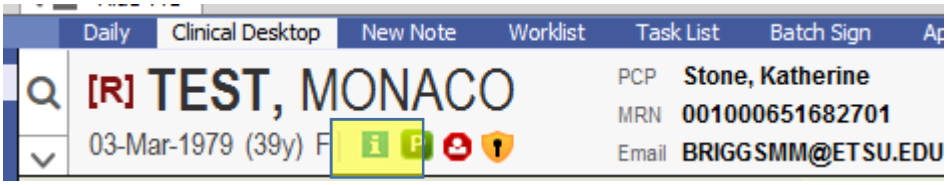
7. Fill the form out by using the dropdown boxes.

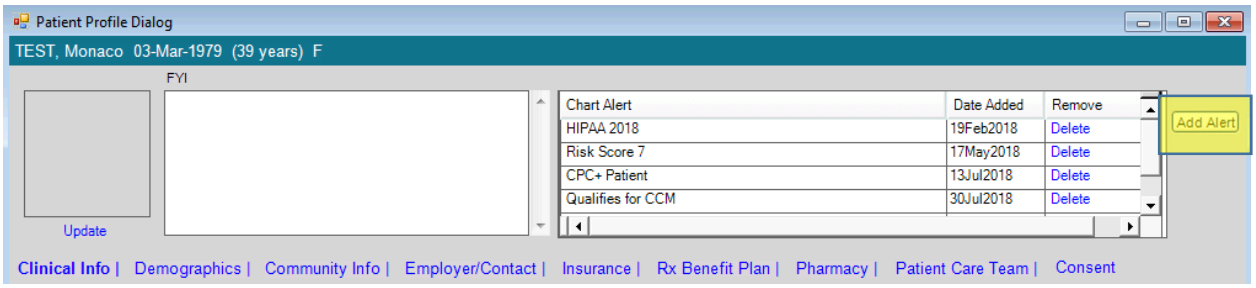


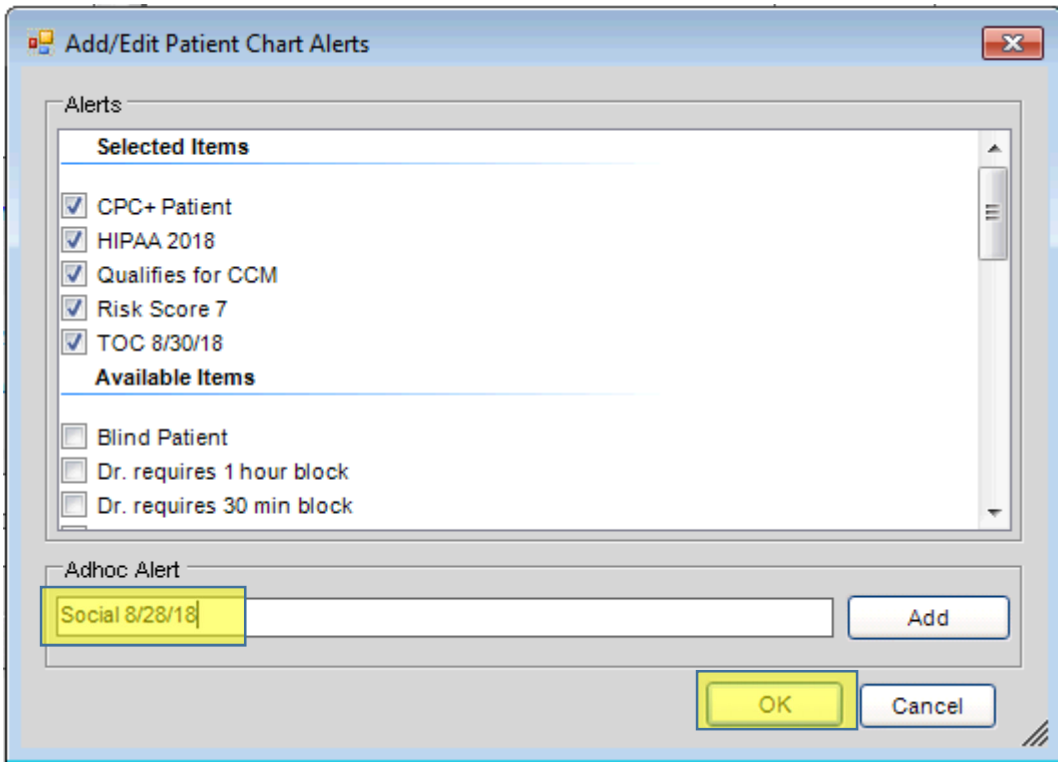
8. Click Ok and Commit. The following is what the flowsheet will look like



9. Nurse will go into the "I" button on the Patient Banner and add a Chart Alert that says, **"Social, date"** This date will be the date the form was filled out.







10. If the patient identifies a social determinant, the nurse will give the patient the **social determinant resource sheet**.

DEPARTMENT of FAMILY MEDICINE
Quillen College of Medicine
EAST TENNESSEE STATE UNIVERSITY

ETSU FAMILY PHYSICIANS OF BRISTOL COMMUNITY RESOURCES

FOOD ASSISTANCE

Bristol Food Pantry 276-466-2312

Bristol Nutrition Program for the Elderly 423-764-6041

Bristol Neighborhood Service Food Bank 423-968-3951

American Red Cross 276-645-6650

Faith in Action 276-466-8292

Second Harvest Food Bank - Tennessee 423-279-0430

Second Harvest Food Bank – Virginia 276-628-9266

Highlands Fellowship Church 276-669-7400

FOOD PANTRY

Friendship Chapel Baptist
5109 Highway 421
Bristol, TN 37620
423-968-1488
Third Thursday from 6:00-7:00. Please call ahead.

House of Prayer Worship Center
1537 Maryland Avenue
Bristol, TN 37620
423-989-0931
3rd Thursday of month from 5:00 to 6:30 pm. Please bring Photo ID, proof of income or Food Stamps.

Sinking Springs Baptist Church
300 Sinking Springs Rd
Bristol, TN 37620
423-366-2827
Third Tuesday of month from 2 to 4.
For emergencies, call first.

Virginia Avenue United Methodist Church
1127 Virginia Avenue
Bristol, TN 37620
423-968-1353
1st and 3rd Mon, Tues and Wed 2-4pm. Please provide Proof of Address and Income.

Salvation Army Bristol
137 Martin Luther King Blvd
Bristol, TN 37621
423-764-6156
Open weekdays 8:30 am-4:30 pm. Meal times; B-7:30-8am (M-Sat), L-11:45-12:30pm (M-Sat.), D-5-5:30pm (M-Fri.). Please bring Photo ID, Proof of address and income and most recent utility bill.

Haven of Rest
624 Anderson Street
Bristol, TN 37620
423-968-2011
Mon, Tues, Thurs, Fri 9:00-11:00. Please bring ID, Proof of address, Food Stamp Letter and SSN.

Grace Point Church
1119 Commonwealth Avenue
Bristol, VA 24201
276-644-4494
Mon-Thurs 9-1. Bring ID and proof of address.

Rockhold United Methodist
1736 Mt Holston Rd
Bluff City, TN 37618
423-538-7190
3rd Saturday of month 7:30-9:30 am

New Life Baptist Church
1000 Hendrickson Lane
Bluff City, TN 37618
423-764-1656
2 days a month, call for details. Bring ID, Proof of income and SNAP.

ADDITIONAL FOOD RESOURCES

Farmers Market Double SNAP Benefits

Meals On Wheels

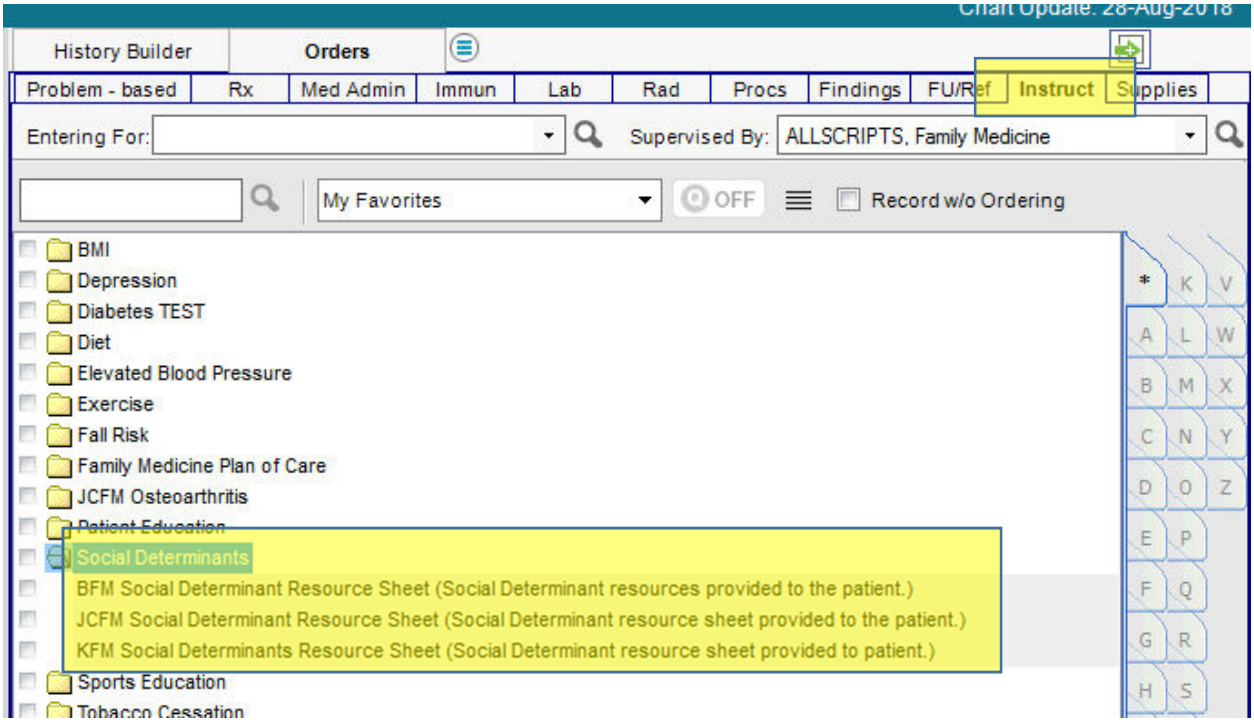
Congregate Meals through senior Center

Salvation Army Meals (Food Pantry and Meal Programs)
423.764.6156 5. Full Food Pantry list on www.suntopia.org

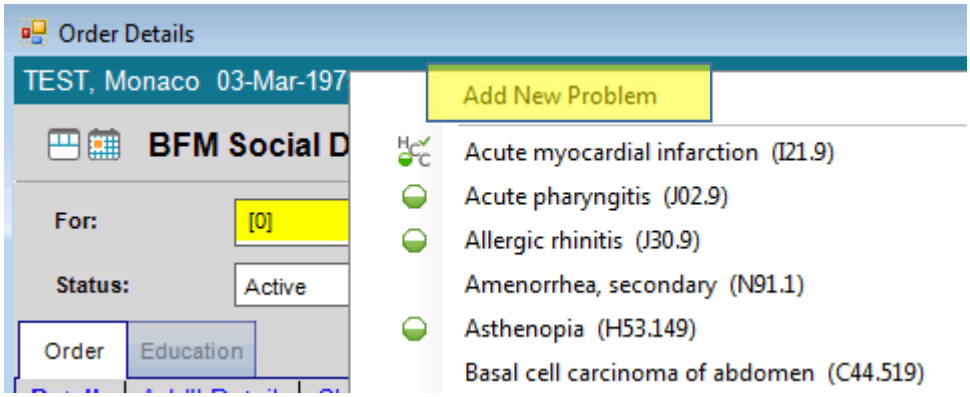
11. If several social determinants are identified, staff will use clinical judgement as to refer/warm hand off the patient to the social worker/educator. ***See instructions below***

12. The nurse will go into Allscripts and order the **social determinant resource sheet.**

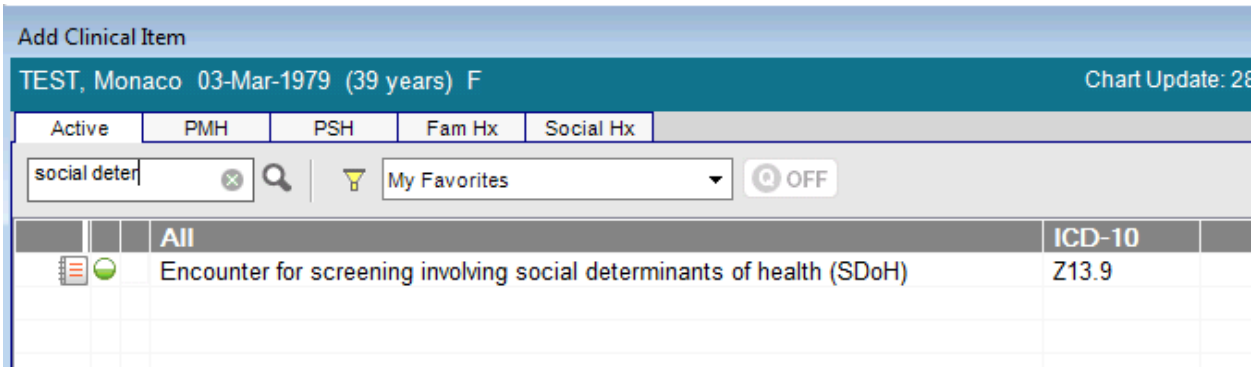
13. Click on the beaker  , and go to the **Instruct** and click on the **Social Determinants** order group and choose the site specific resource sheet.



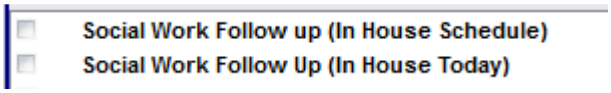
14. You will need to link the instructions to a code. Click on **Add New Problem**



15. The nurse will link it to **Z13.9 Encounter for screening involving social determinants of health.** Click Save and Close.



If several social determinants are identified, staff will use clinical judgement as to refer/warm hand off the patient to the social worker/educator. If a warm hand off is completed or an appointment needs to be scheduled, the following orders need to be placed in Allscripts.



Social Work Follow up (In House Schedule)

When this referral type is ordered, it is assuming that you would like the patient to see our in house social worker in the future (not a warm hand off).

Social Work Follow Up (In House Today)

When this referral type is ordered, it is assuming that the patient saw someone **today** and no appointment is needed. The purpose of this order is for recording accurate information for reporting.