








Social Determinants

1. Front desk staff will provide the Social Determinants handout to **all patients**, every **6months**.

 DEPARTMENT of FAMILY MEDICINE Quillen College of Medicine EAST TENNESSEE STATE UNIVERSITY		SOCIAL DETERMINANTS SCREENING
	In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	YES/NO <input type="checkbox"/> Y <input type="checkbox"/> N
	In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	<input type="checkbox"/> Y <input type="checkbox"/> N
	In the last 12 months, have you needed to see a doctor, but could not because of cost?	<input type="checkbox"/> Y <input type="checkbox"/> N
	In the last 12 months, have you ever had to go without health-care because you didn't have a way to get there?	<input type="checkbox"/> Y <input type="checkbox"/> N
	If the past 12 months, have you had difficulty affording your medications?	<input type="checkbox"/> Y <input type="checkbox"/> N

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2. Nurse will collect the social determinants sheet and complete the **Social Determinants Flowsheet** by going to the **Clinical Desktop**.

The screenshot shows a medical software interface for a patient named TEST, MONACO. The patient's MRN is 001000651682701. The interface includes a navigation bar with tabs like Task List, Worklist, Clinical Desktop, etc. A search bar at the top left shows the patient's name. Below the search bar, there are various filters and a list of active problems. The 'Problem List' tab is selected, showing a list of conditions such as Acute myocardial infarction, Acute pharyngitis, Allergic rhinitis, Amenorrhea, secondary, Asthenopia, Asthma, Basal Cell Carcinoma Of Abdomen, BM 29 0-29 9 adult, Breast screening declined, and Colonoscopy refused. To the right, the 'Flowsheets' tab is active, displaying a table with columns for dates (03 Oct 2017, 29 Sep 2017, 01 Sep 2017, 03 Aug 2017, 04 Feb 2017) and rows for various data points like Date of ED Visit, FIU Communication Date, Afterhours?, and Communication Type.

3. Next, go to the **Flowsheets** tab and change the next dropdown to **Social Determinants Flowsheet**.

The screenshot shows the 'Flowsheets' tab selected in the medical software interface. The 'Social Determinants' dropdown menu is highlighted, and the 'Family Medicine' dropdown is also visible. The interface includes a toolbar with various icons and a table with columns for 'Item Name' and 'Select'.

4. Once on the Social Determinant flowsheet, click on the **New Column** button on the bottom toolbar.

Vital Signs	Meds	Med Flowsheet	Orders	Allergies
FlowSheets	Social Determina	Family Medicine		
Data Includes: All				
		Select		
Item Name				
In the last 12 months, did you...		<input type="checkbox"/>		
In the last 12 months, has the...		<input type="checkbox"/>		
In the last 12 months, have...		<input type="checkbox"/>		
In the last 12 months, have...		<input type="checkbox"/>		
In the past 12 months, have...		<input type="checkbox"/>		
New Column	Enter Result	Edit	Print	






*You may need to click on the  button (bottom, right side) before you see New Column and Enter Result.

5. Click in one of the empty boxes and choose **Enter Result**.

Vital Signs	Meds	Med Flowsheet	Orders	Allergies
FlowSheets	▼ Social Determina	▼ Family Medicine	▼	▼
Data Includes: All				
	Select	28 Aug 2018		
Item Name		1		
In the last 12 months, did you...	<input type="checkbox"/>			
In the last 12 months, has the...	<input type="checkbox"/>			
In the last 12 months, have...	<input type="checkbox"/>			
In the last 12 months, have...	<input type="checkbox"/>			
In the past 12 months, have...	<input type="checkbox"/>			
New Column Enter Result Edit Print				

6. The following page will display. This is where the designated staff will enter the information. Once the information is entered, click OK.

  **Social Determinants** 



For:

Status:


To Be Done:



Order
Results
Goals

Results Details

Resulted:  Collected/Examined: 

:











Ordered By: 

Performing Location:  Performed By: 






Comments From Performing Location:

Result Annotations






Results Item(s)

Component	Value	Units
In the last 12 months, did you ever ea...	<input type="text"/>  	
	Goal: New	
In the last 12 months, has the electric,...	<input type="text"/>  	
	Goal: New	
In the last 12 months, have you needed...	<input type="text"/>  	
	Goal: New	
In the last 12 months, have you ever ha...	<input type="text"/>  	
	Goal: New	
In the past 12 months, have you had diff...	<input type="text"/>  	
	Goal: New	

7. Fill the form out by using the dropdown boxes.


Component	Value	
In the last 12 months, did you ever ea...	Yes	
	Goal: New	
In the last 12 months, has the electric,...	No	
	Goal: New	
In the last 12 months, have you needed...	Yes	
	Goal: New	
In the last 12 months, have you ever ha...	No	
	Goal: New	
In the past 12 months, have you had diff...	Yes	
	Goal: New	





8. Click Ok and Commit. The following is what the flowsheet will look like

FlowSheets		
Social Determina		
Family Medicine		
Data Includes: All		
		28 Aug 2018
Item Name	Select	1
In the last 12 months, did you ever...	<input type="checkbox"/>	 Yes
In the last 12 months, has the...	<input type="checkbox"/>	 No
In the last 12 months, have you...	<input type="checkbox"/>	 Yes
In the last 12 months, have you ever...	<input type="checkbox"/>	 No
In the past 12 months, have you had...	<input type="checkbox"/>	 Yes

9. Nurse will go into the “I” button on the Patient Banner and add a Chart Alert that says, “**Social, date**” This date will be the date the form was filled out.

Daily | Clinical Desktop | New Note | Worklist | Task List | Batch Sign | Ap

 [R] TEST, MONACO


03-Mar-1979 (39y) F    

PCP Stone, Katherine
 MRN 001000651682701
 Email BRIGGSMM@ETSU.EDU

Patient Profile Dialog
 TEST, Monaco 03-Mar-1979 (39 years) F

FYI

Chart Alert	Date Added	Remove
HIPAA 2018	19Feb2018	Delete
Risk Score 7	17May2018	Delete
CPC+ Patient	13Jul2018	Delete
Qualifies for CCM	30Jul2018	Delete



[Update](#)

[Clinical Info](#) | [Demographics](#) | [Community Info](#) | [Employer/Contact](#) | [Insurance](#) | [Rx Benefit Plan](#) | [Pharmacy](#) | [Patient Care Team](#) | [Consent](#)

Add/Edit Patient Chart Alerts

Alerts

Selected Items

- CPC+ Patient
- HIPAA 2018
- Qualifies for CCM
- Risk Score 7
- TOC 8/30/18

Available Items

- Blind Patient
- Dr. requires 1 hour block
- Dr. requires 30 min block

Adhoc Alert

Social 8/28/18

Add

OK Cancel

10. If the patient identifies a social determinant, the nurse will give the patient the **social determinant resource sheet**.



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ETSU FAMILY PHYSICIANS OF BRISTOL COMMUNITY RESOURCES

FOOD ASSISTANCE

Bristol Food Pantry 276-466-2312
Bristol Nutrition Program for the Elderly 423-764-6041
Bristol Neighborhood Service Food Bank 423-968-3951
American Red Cross 276-645-6650
Faith in Action 276-466-8292
Second Harvest Food Bank - Tennessee 423-279-0430
Second Harvest Food Bank - Virginia 276-628-9266
Highlands Fellowship Church 276-669-7400

FOOD PANTRY

Friendship Chapel Baptist
5109 Highway 421
Bristol, TN 37620
423-968-1488
Third Thursday from 6:00-7:00. Please call ahead.

House of Prayer Worship Center
1537 Maryland Avenue
Bristol, TN 37620
423-969-0931
3rd Thursday of month from 5:00 to 6:30 pm. Please bring Photo ID, proof of income or Food Stamps.

Sinking Springs Baptist Church
300 Sinking Springs Rd
Bristol, TN 37620
423-966-2827
Third Tuesday of month from 2 to 4.
For emergencies, call first.

Virginia Avenue United Methodist Church
1127 Virginia Avenue
Bristol, TN 37620
423-968-1353
1st and 3rd Mon, Tues and Wed 2-4pm. Please provide Proof of Address and Income.

Salvation Army Bristol
137 Martin Luther King Blvd
Bristol, TN 37621
423-764-6156
Open weekdays 8:30 am-4:30 pm. Meal times; B-7:30-8am (M-Sat), L-11:45-12:30pm (M-Sat.), D-5-5:30pm (M-Fri.). Please bring Photo ID, Proof of address and income and most recent utility bill.

Haven of Rest
624 Anderson Street
Bristol, TN 37620
423-968-2011
Mon, Tues, Thurs, Fri 9:00-11:00. Please bring ID, Proof of address, Food Stamp Letter and SSN.

Grace Point Church
1119 Commonwealth Avenue
Bristol, VA, 24201
276-648-4494
Mon-Thurs 9-1. Bring ID and proof of address.

Rockhold United Methodist
1735 Mt Holston Rd
Bluff City, TN 37618
423-538-7190
3rd Saturday of month 7:30-9:30 am


New Life Baptist Church
1000 Hendrickson Lane
Bluff City, TN 37618
423-764-1656
2 days a month, call for details. Bring ID, Proof of income and SNAP.

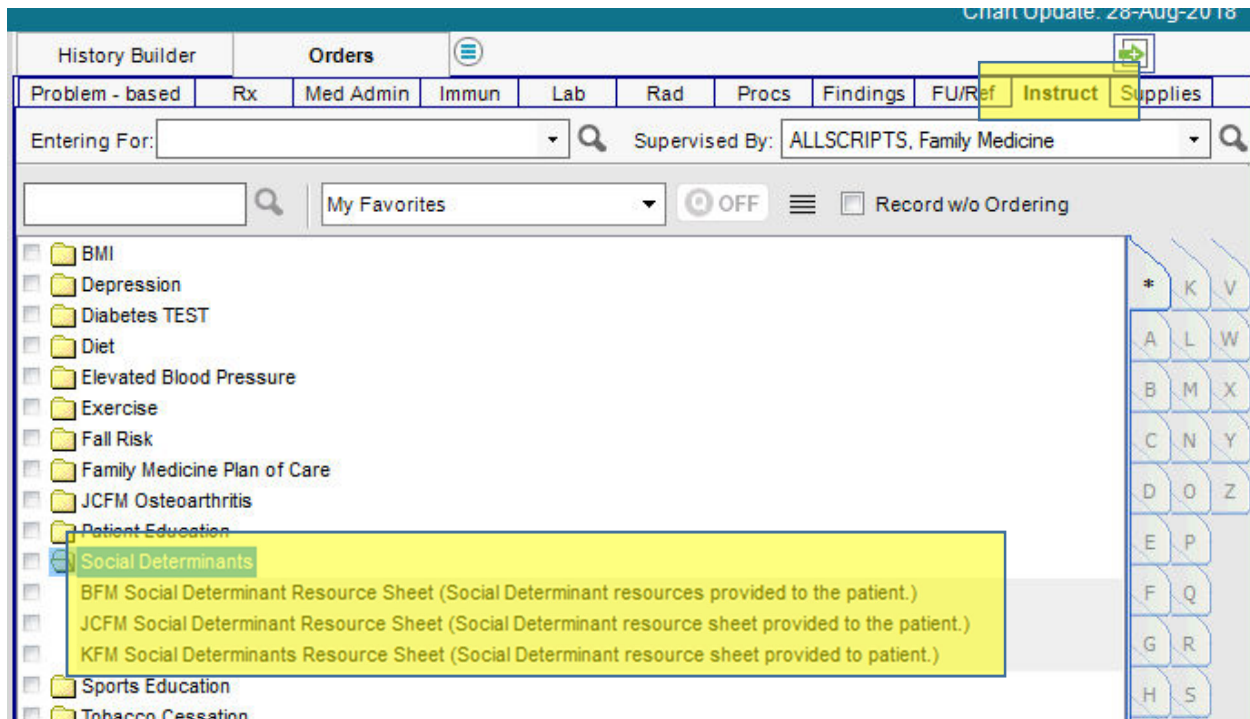
ADDITIONAL FOOD RESOURCES

Farmers Market Double SNAP Benefits
Meals On Wheels
Congregate Meals through senior Center
Salvation Army Meals (Food Pantry and Meal Programs)
423.764.6156 5. Full Food Pantry list on www.suntopia.org

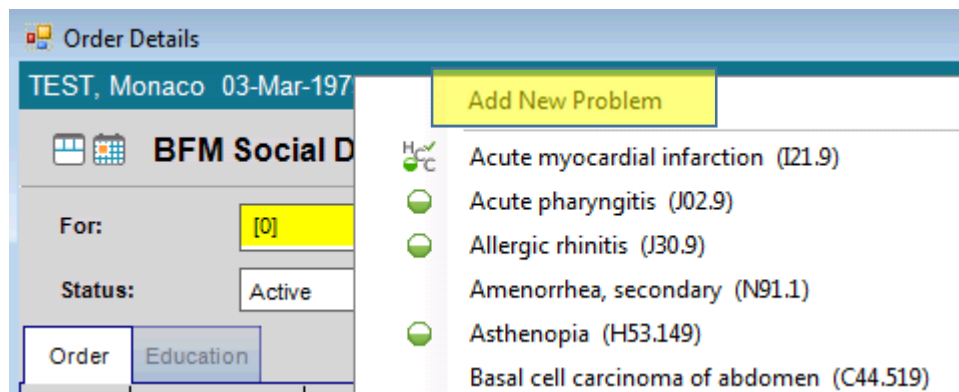
11. If several social determinants are identified, staff will use clinical judgement as to refer/warm hand off the patient to the social worker/educator. ***See instructions below***

12. The nurse will go into Allscripts and order the **social determinant resource sheet**.

13. Click on the beaker , and go to the **Instruct** and click on the **Social Determinants** order group and choose the site specific resource sheet.



14. You will need to link the instructions to a code. Click on **Add New Problem**





15. The nurse will link it to **Z13.9 Encounter for screening involving social determinants of health**. Click Save and Close.

Add Clinical Item

TEST, Monaco 03-Mar-1979 (39 years) F Chart Update: 28

Active | PMH | PSH | Fam Hx | Social Hx

social deter My Favorites

	All	ICD-10
 	Encounter for screening involving social determinants of health (SDoH)	Z13.9

If several social determinants are identified, staff will use clinical judgement as to refer/warm hand off the patient to the social worker/educator. If a warm hand off is completed or an appointment needs to be scheduled, the following orders need to be placed in Allscripts.

- Social Work Follow up (In House Schedule)
- Social Work Follow Up (In House Today)

Social Work Follow up (In House Schedule)

When this referral type is ordered, it is assuming that you would like the patient to see our in house social worker in the future (not a warm hand off).

Social Work Follow Up (In House Today)

When this referral type is ordered, it is assuming that the patient saw someone **today** and no appointment is needed. The purpose of this order is for recording accurate information for reporting.