Social Determinants of Health

1. The Social Determinants of Health screener is given out yearly to patients to determine which patients may be at risk. The front desk hands a paper screener consisting of these questions:
   a) In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?
   b) In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?
   c) In the last 12 months, have you ever felt unsafe in your home?
   d) In the last 12 months, have you had difficulty affording medication or seeing a doctor?
   e) In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?

2. If the patient answers "*Yes*" to the "*In the last 12 months, have you ever felt unsafe in your home?*" refer to Case Management. If the patient answers "*Yes*" to any 2 of the other questions then refer to Case Management. To refer to Case Management, from the *Daily Schedule*, change the Pt Status to Case Management.

3. If the patient needs to be referred to Case Management then the screener needs to be entered into Allscripts while the patient is still in the waiting room.
   a) If the patient does not need to be referred to Case Management then the screener can be entered at any time before the end of the business day.

4. To enter the answers, double click on the patient's name on the *Daily Schedule*.
   a) This opens up the patient's chart on the *Clinical Desktop*.

5. On the right side, go the *HMP/Reminders/Vitals* tab.
   The first dropdown needs to be *Flowsheets*, the middle dropdown needs to be *Social Determinants of Health*, and the third dropdown needs to be *Internal Medicine*.

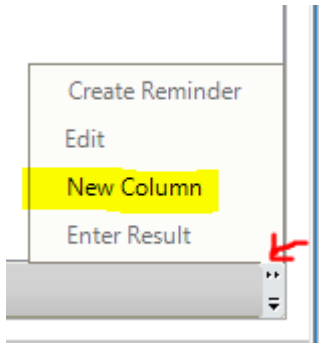a) To use the dropdown, click the arrow and make your choice from the menu.
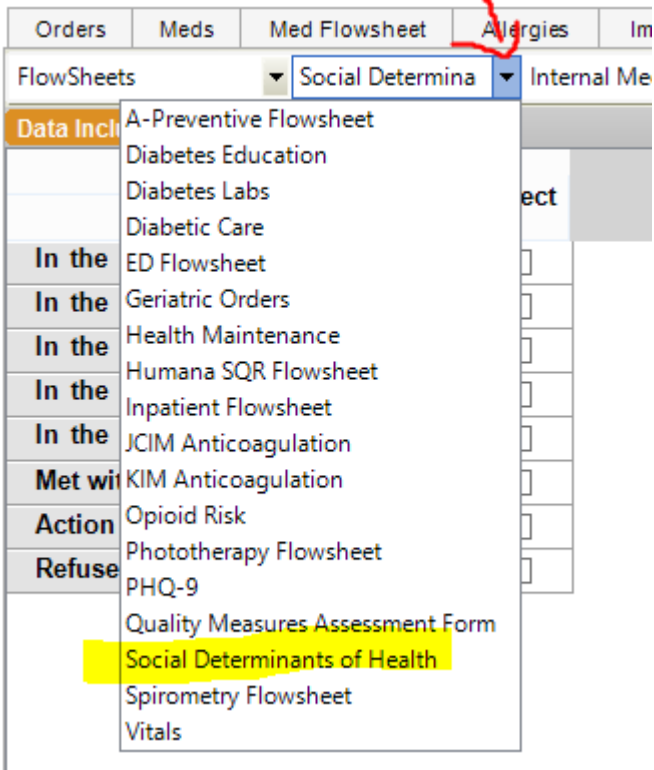
6. Enter the patient's responses into a *New Column*.

a) To add a new column, choose *New Column* from your bottom menu.
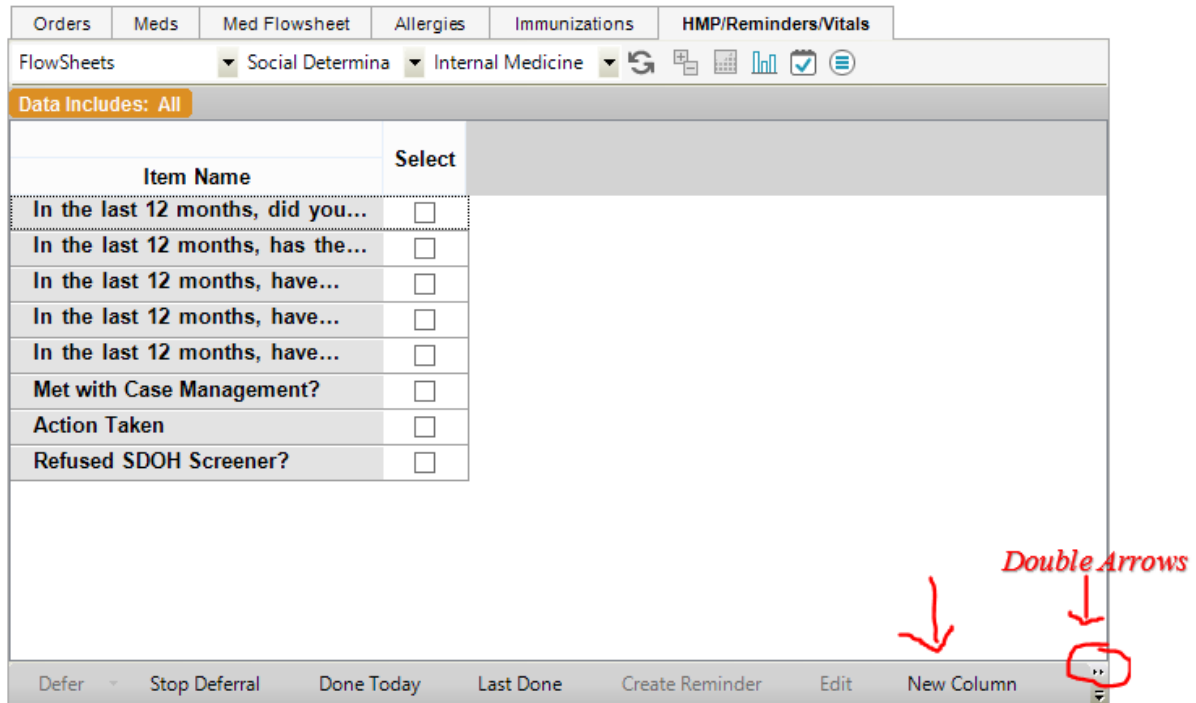
a) If you can't find the *New Column* selection in the bottom menu, click the double arrows on the right and select *New Column* in the menu. This should also add it to your bottom menu.
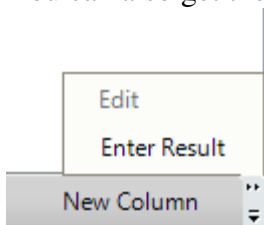

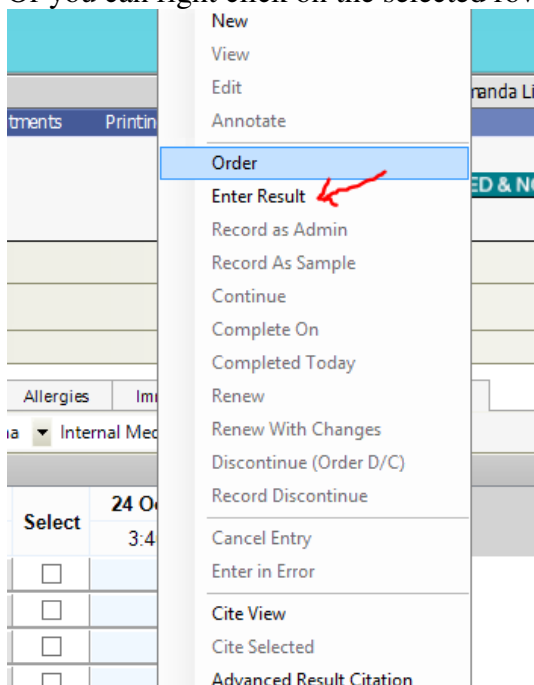7. Select the first row in the column with your mouse and choose *Enter Result* from the bottom menu.

a) You can also get the *Enter Result* choice from the double arrows.

b) Or you can right click on the selected row and get the *Enter Result* from a menu.

8. Enter the results from the screener by utilizing the drop down boxes.

a) Case management will fill in the "*Met with Case Management?*" and "*Action Taken:*" questions.

b) If the patient refuses the SDOH screener, document the *Yes* in the dropdown. That would be the only response.

Refused SDOH Screener?: | Yes

9. When you are done entering the data, click *Ok*.

Order Details

SUPERUSER, Wolverine 01-Jan-1979 (40 years) M   Appointment: 24-Oct-2019

Social Determinants of Health

For: [0]

Status: Active   Details

To Be Done: 28Oct2019

Order | Results   ☑ Do Not Release   ☑ Record w/o Ordering

Performing Location: In Office   Performed By: Livingston, Amanda   Accession #:   Billing Provider: Billing Location:

Comments From Performing Location:

⌄ Result Annotations

⌄ Result History

⌃ Results Item(s)

Component	Value	Units	Flag	Ref Range	Stage
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	No				Final
In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	Yes				Final
In the last 12 months, have you ever felt unsafe in your home?	No				Final
In the last 12 months, have you had difficulty affording medication or seeing a doctor?	No				Final
In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?	Yes				Final
Met with Case Management?					Final
Action Taken					Final
Refused SDOH Screener?	No				Final

OK   Cancel

10. Click *Commit* on the *Clinical Desktop*.

11. Click *Save and continue*.

12. If you didn't enter all of the SDOH responses on the date of service for any reason: snow, EHR downtime, low staff, you can enter the responses on the following business day.
    a) From inside the *Order Details* screen for the *Social Determinants*, open up the *Results Details* window.

13. Change the Collected/Examined date using the little calendar.
    a) Select the correct date.
    b) The time doesn't matter as much.
    c) Click Ok.

14. Scan the patient's paper screener into Allscripts Live Scan under the Social Determinants folder.