

Social Determinants of Health

1. The Social Determinants of Health screener is given out yearly to patients to determine which patients may be at risk. The front desk hands a paper screener consisting of these questions:
 - a) In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?
 - b) In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?
 - c) In the last 12 months, have you ever felt unsafe in your home?
 - d) In the last 12 months, have you had difficulty affording medication or seeing a doctor?
 - e) In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?
2. If the patient answers "Yes" to the "In the last 12 months, have you ever felt unsafe in your home?" refer to Case Management. If the patient answers "Yes" to **any 2** of the other questions then refer to Case Management. To refer to Case Management, from the *Daily Schedule*, change the Pt Status to Case Management.

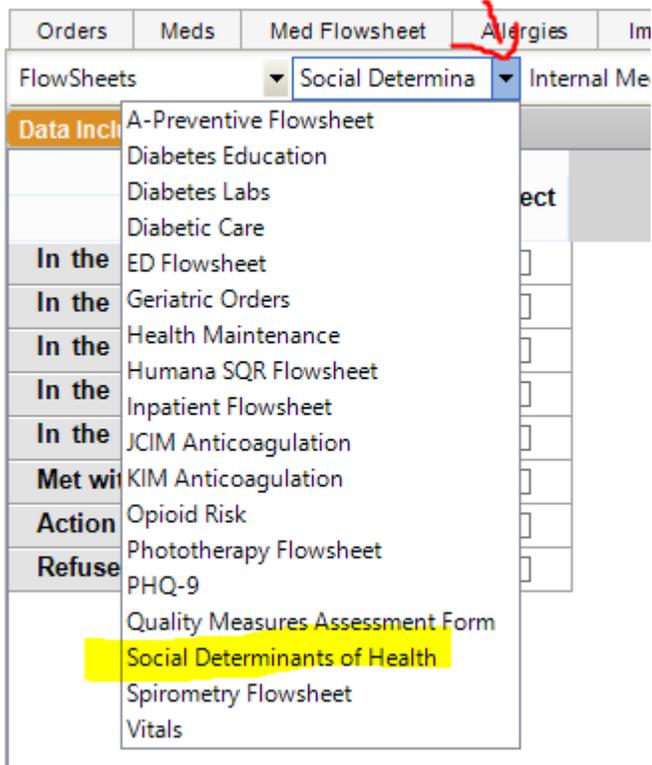
The screenshot shows the EHR interface for a patient named SUPERUSER, WOLVERINE. The patient's information includes MRN 001000643520001 and HPhone (423)123-4567. The 'Daily Schedule' is displayed for 24 Oct 2019, with the patient's status set to 'Waiting Room Case Management' at 03:00 PM. A red arrow points to the 'Daily' tab in the top navigation bar.

3. If the patient needs to be referred to Case Management then the screener needs to be entered into Allscripts while the patient is still in the waiting room.
 - a) If the patient does not need to be referred to Case Management then the screener can be entered at any time before the end of the business day.
4. To enter the answers, double click on the patient's name on the *Daily Schedule*.
 - a) This opens up the patient's chart on the *Clinical Desktop*.
5. On the right side, go the *HMP/Reminders/Vitals* tab. The first dropdown needs to be *Flowsheets*, the middle dropdown needs to be *Social Determinants of Health*, and the third dropdown needs to be *Internal Medicine*.

The screenshot shows the 'HMP/Reminders/Vitals' tab in the EHR. The 'Flowsheets' dropdown is set to 'Social Determinants of Health' and the 'Internal Medicine' dropdown is selected. A table of screening questions is visible, with a red arrow pointing to the 'HMP/Reminders/Vitals' tab.

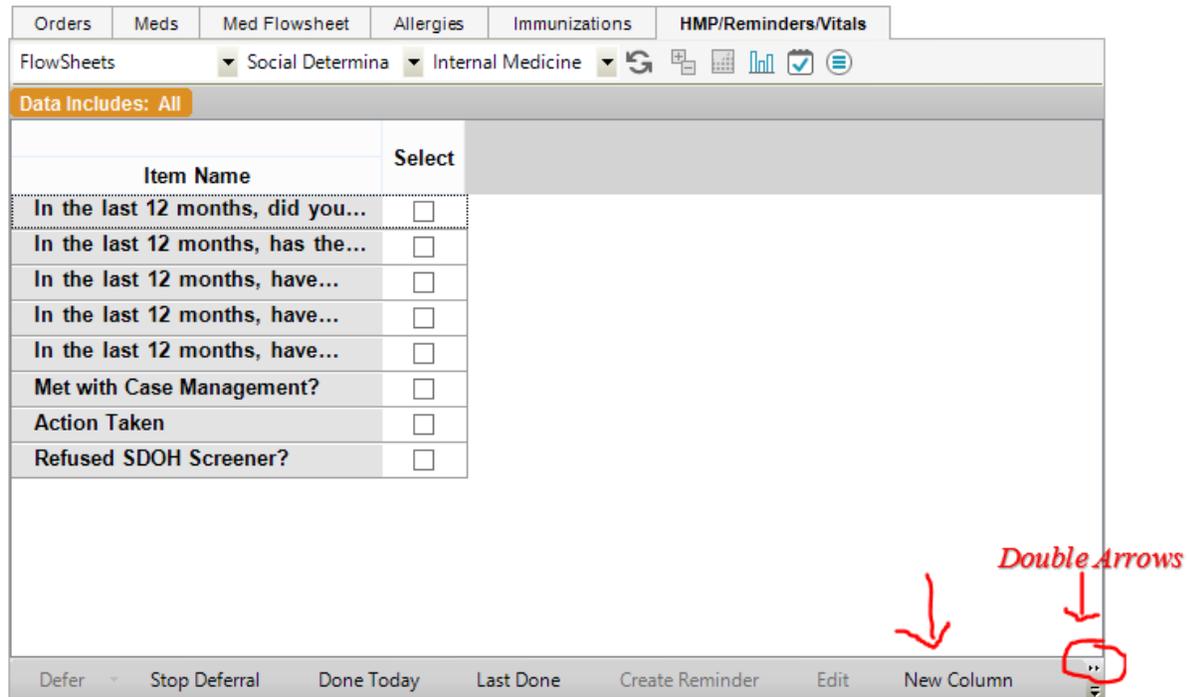
Item Name	Select
In the last 12 months, did you...	<input type="checkbox"/>
In the last 12 months, has the...	<input type="checkbox"/>
In the last 12 months, have...	<input type="checkbox"/>
In the last 12 months, have...	<input type="checkbox"/>
In the last 12 months, have...	<input type="checkbox"/>
Met with Case Management?	<input type="checkbox"/>
Action Taken	<input type="checkbox"/>
Refused SDOH Screener?	<input type="checkbox"/>

a) To use the dropdown, click the arrow and make your choice from the menu.

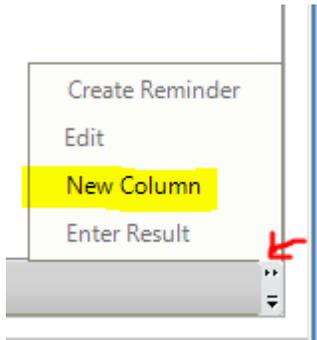


6. Enter the patient's responses into a *New Column*.

a) To add a new column, choose *New Column* from your bottom menu.



- a) If you can't find the *New Column* selection in the bottom menu, click the double arrows on the right and select *New Column* in the menu. This should also add it to your bottom menu.

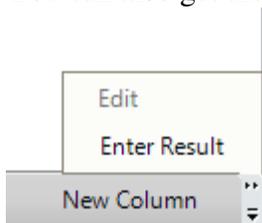


7. Select the first row in the column with your mouse and choose *Enter Result* from the bottom menu.

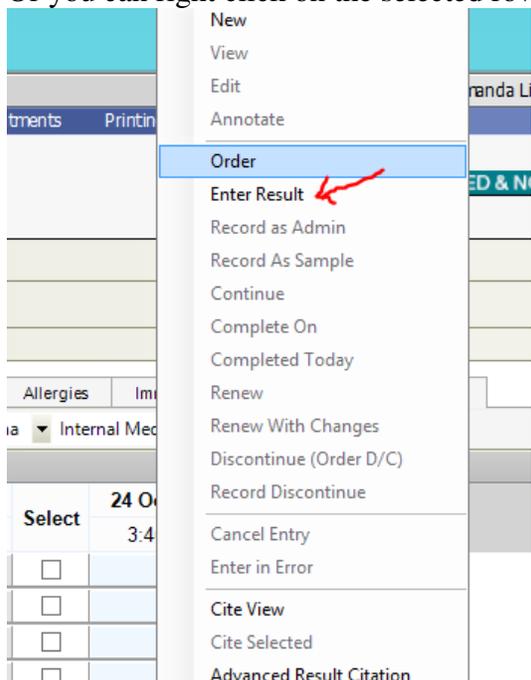
Item Name	Select	24 Oct 2019 3:40 PM
In the last 12 months, did you...	<input type="checkbox"/>	
In the last 12 months, has the...	<input type="checkbox"/>	
In the last 12 months, have...	<input type="checkbox"/>	
In the last 12 months, have...	<input type="checkbox"/>	
In the last 12 months, have...	<input type="checkbox"/>	
Met with Case Management?	<input type="checkbox"/>	
Action Taken	<input type="checkbox"/>	
Refused SDOH Screener?	<input type="checkbox"/>	

Defer Stop Deferral Done Today Last Done Create Reminder Edit New Column Enter Result

- a) You can also get the *Enter Result* choice from the double arrows.



b) Or you can right click on the selected row and get the *Enter Result* from a menu.



8. Enter the results from the screener by utilizing the drop down boxes.

a) Case management will fill in the “*Met with Case Management?*” and “*Action Taken:*” questions.

Order Details

SUPERUSER, Wolverine 01-Jan-1979 (40 years) M Appointment: 24-Oct-2019

Social Determinants of Health

For: [0] Status: Active Details To Be Done: 28Oct2019

Order Results Do Not Release Record w/o Ordering

Performing Location: In Office By: Livingston, Amanda Accession #: [] Billing Provider: [] Billing Location: []

Comments From Performing Location: []

Result Annotations

Result History

Results Item(s)

Component	Value	Units	Flag	Ref Range	Stage
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	No				Final
In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	Yes				Final
In the last 12 months, have you ever felt unsafe in your home?	No				Final
In the last 12 months, have you had difficulty affording medication or seeing a doctor?	No				Final
In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?	Yes				Final
Met with Case Management?					Final
Action Taken					Final
Refused SDOH Screener?	No				Final

OK Cancel

- b) If the patient refuses the SDOH screener, document the *Yes* in the dropdown. That would be the only response.

Refused SDOH Screener?: 

9. When you are done entering the data, click *Ok*.

Order Details Appointment: 24-Oct-2019

SUPERUSER, Wolverine 01-Jan-1979 (40 years) M

Social Determinants of Health

For: [0]
 Status: Active
 To Be Done: 28Oct2019

Order Results Do Not Release Record w/o Ordering

Performing Location: In Office
 Performed By: Livingston, Amanda
 Accession #:
 Billing Provider:
 Billing Location:
 Comments From Performing Location:

Result Annotations

Result History

Results Item(s)

Component	Value	Units	Flag	Ref Range	Stage
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	No				Final
In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	Yes				Final
In the last 12 months, have you ever felt unsafe in your home?	No				Final
In the last 12 months, have you had difficulty affording medication or seeing a doctor?	No				Final
In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?	Yes				Final
Met with Case Management?					Final
Action Taken					Final
Refused SDOH Screener?	No				Final



OK Cancel

10. Click *Commit* on the *Clinical Desktop*.

Task List Worklist Clinical Desktop New Note Daily Provider Schedules Call Process

SUPERUSER, WOLVERINE PCP
 01-Jan-1979 (40y) M MRN: 0010006435200
 FYI: FYI

ETSU - Nonclinical Staff

Commit Pat Loc: Waiting Room Status: Case Management

Goes by Logan Doesn't want Spiderman in MCU

Problem Notes Chart Worklist

11. Click *Save and continue*.

Encounter Summary
 SUPERUSER, Wolverine 01-Jan-1979 (40 years) M Appointment: 24-Oct-2019

Appointment Type: AW Reason For Visit: ANNUAL Billing: ALLSCRIPTS, Provi... Performing: ALLSCRIPTS,...

View By: Problem Pat Loc: Waiting Room Status: Case Management

Alert Last Updated: 24-Oct-2019 3:28 pm
 Alert Displayed: Active for Livingston, Amanda

My Alerts

- MU** Allergies list is not reconciled for encounter
- MU** Meds list is not reconciled for encounter
- !** Aspirin 81 MG Oral Tablet Chewable; CHEW AND SWALLOW 1 TABLET DAILY;
 Therapy: 21Feb2018 to (Evaluate:21Nov2018) Requested for: 02Aug2019; Last Rx:04Jun2018; Status: ACTIVE Ordered
- !** Methotrexate 2.5 MG Oral Tablet; TAKE 3 TABLET Weekly;
 Therapy: 03Jul2018 to (Evaluate:01Oct2018) Requested for: 03Jul2018; Last Rx:03Jul2018; Status: ACTIVE Ordered
- !** Nitrofurantoin Monohyd Macro 100 MG Oral Capsule (Macrobid); TAKE 1 CAPSULE DAILY WITH FOOD;
 Therapy: 03May2019 to (Evaluate:10May2019); Last Rx:03May2019; Status: ACTIVE Ordered
- !** Riluzole 50 MG Oral Tablet (Rilutek); TAKE 1 TABLET EVERY 12 HOURS DAILY;
 Therapy: 10May2019 to (Evaluate:13May2019); Last Rx:10May2019; Status: ACTIVE Ordered
- !** metFORMIN HCl - 850 MG Oral Tablet; TAKE 1 TABLET Before meals;
 Therapy: 20Jun2019 to (Evaluate:19Aug2019); Last Rx:21Jun2019; Status: ACTIVE Ordered
- !** Nitrofurantoin Monohyd Macro 100 MG Oral Capsule (Macrobid); TAKE 1 CAPSULE EVERY 12 HOURS DAILY;
 Therapy: 05Jul2019 to (Evaluate:19Jul2019); Last Rx:08Jul2019; Status: ACTIVE Ordered

New Rx - For Internal Use Only*

Patient Education Content
 CareGuide Patient Instructions Ad Hoc Patient Instructions
 CareGuide Patient Monographs Medication Profile
 Print Monographs in Spanish Provide Clinical Summary
 Edit Clinical Summary

Print options
 Use Default Rx Printer
 Use Default Order Requisition Printer

Reporting
 Transition of Care
 Summary of Care Received

Print Pt Ed Continue Save and continue Save Delete Unsaved

12. If you didn't enter all of the SDOH responses on the date of service for any reason: snow, EHR downtime, low staff, you can enter the responses on the following business day.

a) From inside the *Order Details* screen for the *Social Determinants*, open up the *Results Details* window.

Order Details

SUPERUSER, Wolverine 01-Jan-1979 (40 years) M

Social Determinants of Health

For: [ID] Status: Active Details To Be Done: 28Oct2019

Order Results Do Not Release Record w/o Ordering

Results Details

Resulted: 24Oct2019 03:00PM Collected/Examined: 24Oct2019 03:00PM Now Verification Required Attach Docs

CC Results

Ordered By: Livingston, Amanda Route To:

Performing Location: In Office Performed By: Livingston, Amanda Accession #: Billing Provider: Billing Location:

Comments From Performing Location:

Result Annotations

Result History

Results Item(s)

Component	Value
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	No
In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	Yes

13. Change the Collected/Examined date using the little calendar.
 - a) Select the correct date.
 - b) The time doesn't matter as much.
 - c) Click Ok.

Order **Results** Do Not Release Record w/o Ordering

Results Details

Resulted: 24Oct2019 03:00PM **Collected/Examined: 28Oct2019 09:04AM** Verification Required

CC Results :

Ordered By:

Performing Location: Performed By:

Comments From Performing Location:

Result Annotations

Result History

Results Item(s)

Component	Value
In the last 12 months, did you ever eat less than you felt you should because there wasn't enough money for food?	No
In the last 12 months, has the electric, gas, oil, or water company threatened to shut off your services in your home?	Yes
In the last 12 months, have you ever felt unsafe in your home?	No
In the last 12 months, have you had difficulty affording medication or seeing a doctor?	No
In the last 12 months, have you ever had to go without healthcare because you didn't have a way to get there?	Yes

Select a Date and Time

Oct 24 2019 09:04 AM

October 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
29	30	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30	31		

November 2019

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
1	2	3	4	5	6	7

Jump: months

Selection: 24OCT2019 09:04 AM

14. Scan the patient's paper screener into Allscripts Live Scan under the Social Determinants folder.

