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ETSU Population Health: QI Weekly

UHC MA - Pre-Visit Planning 2022

For our 2022 United Healthcare Medicare Advantage Program, Pre-Visit Planning (PVP) will be integrated as a component of a new Access to Care reporting measure. UHC MA will no longer provide the additional \$75 reimbursement offered in 2021 for Pre-Visit Planning completion. However, since Pre-Visit Planning will impact our overall performance percentage for the Access to Care measure, we encourage you to continue to perform Pre-Visit Planning prior to the patient's Annual Wellness Exam.

How should Pre-Visit Planning be done?

We recommend that Pre-Visit Planning be completed using the Pre-Visit Planning note type. The PVP note is the preferred method since it is easy to find, especially if the appointment is rescheduled. To track performance, we will be sending a monthly report to the office managers with the total number of Pre-Visit Planning notes completed for UHC MA patients by clinic. Pre-Visit Planning can also be completed by using the PVP task, and these will be included in our Access to Care measure reporting to UHC MA. However, PVP tasks will not be reflected in the monthly total reports that will be distributed to the office managers.

