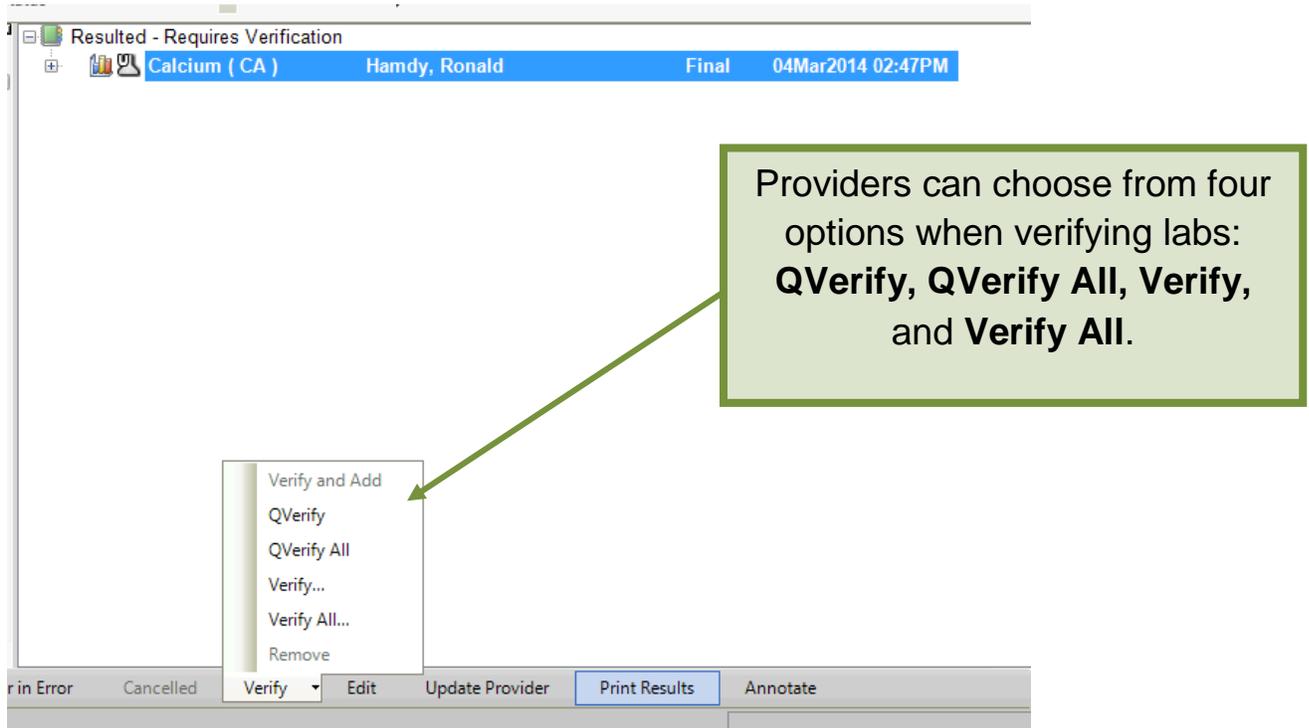## Documenting Verification of Results

When providers verify labs in the EHR, they are presented with four options for documentation: QVerify, QVerify All, Verify, and Verify All.

Providers can choose from four options when verifying labs: **QVerify, QVerify All, Verify, and Verify All.**

If the only documentation needed on the result(s) is an acknowledgement that the provider has seen the results, **QVerify** and **QVerify All** are the best choices for quickly verifying labs.

If the provider needs to document more than an acknowledgement, he or she should select **Verify** or **Verify All**. The Results Verification Dialog Box will pop up. The following is an explanation of each of the options available to the provider:

Last updated 3/11/2014

Typing in the **Call Pt with Results** box will trigger a task to the **nurse**. She will be able to see the message that you type in this field on the task.

Checking the **Call Pt with Results** box also triggers the creation of a note which can be mailed to the patient. This note will require a signature.

This is the task that your nurse will get:

Typing in the **Schedule Results F/U** box will trigger a task to the **front desk.** They will be able to see the message that you type in this field.

This is the task that the front desk will receive:

| | Y | Schedule Results F/Up | SUPERUSER,BERT | Logan,Jennifer | Logan,Jennifer | 02/28/2014 03:03 | Active |
| | | Schedule Appointment | SUPERUSER,BERT | ICTM Asst Tasse | Phelps,Amber | 05/01/2012 02:33 | Active |

Logan,Jennifer

Comments:	Task About:
Logan,Jennifer - 28 Feb 2014 3:03 PM Patient needs to come back for a f/u HbgA1c in 3 weeks.	No information available.

Typing in the **Mail Results to Patient** box will trigger the creation of a note, called a Results Note. The lab values that you are verifying will automatically pull into the note (UNLESS you uncheck the Show verified results box).

ResultsVerificationDialog

SUPERUSER, BERT 45 YO F DOB: 01Jan1969 Non-Appointment 02/28/2014

Patient Communications

☑ Call Pt with Results [   ] [TT]

☐ Schedule Results F/U [   ] [TT]

☐ Mail Results To Patient

☐ Discussed results with patient
☐ No patient communication needed at this time

Assign delegated task to: [Morris, Lawrence ▼]   Task Priority : [Routine ▼]

Result Document   ☑ Show verified results in Result Document

○ None ● Incomplete : [<< Current Note in Context >> ▼]

○ New: 📄

[To/CC]

Messages

Message to Staff [   ] [TT]   Message to Patient [   ] [TT]

☑ Append Staff Message to Task Comment

Annotations to Apply to All Results Being Verified

[   ] [TT]

[Verify & Go To Note] [Verify & Next Patient] [Verify] [Cancel]

NEVER change the **Assigned delegated task to:** field. The ordering physician's name should flow into this field. The system is designed to send this to your nurse automatically. If you change the name in this field, the task will NOT go to your nurse!

ResultsVerificationDialog

SUPERUSER, BERT 45 YO F DOB: 01Jan1969

Patient Communications

☐ Call Pt with Results [   ] [TT]

☐ Schedule Results F/U [   ] [TT]

☐ Mail Results To Patient

☑ Discussed results with patient
☐ No patient communication needed at this time

ResultsVerificationDialog

SUPERUSER, BERT 45 YO F DOB: 01Jan1969 Non-Appointment 02/28/2014

Patient Communications

☐ Call Pt with Results [   ] [TT]

☐ Schedule Results F/U [   ] [TT]

☐ Mail Results To Patient

☐ Discussed results with patient
☑ No patient communication needed at this time

The **Discussed Results with patient** and **No patient communication needed at this time** boxes will simply mark the lab as verified. No tasks/notes will be generated.

Anything you type in the **Message to Staff** box will pull into the note, so we do not recommend that you type in here. For information that you want your nurse to see, type in the Call Pt with Results field at the top.

Typing in the **Message to Patient** field will show up at the top of the note.

Results Note

This is the message to the patient field which will show up on the note

Collected/Examined: Feb 28, 2014 2:57PM

Test	Result	Flag	Acceptable

Ferritin
[Feb 28, 2014 3:03PM Logan, Jennifer]
This box will append this message to all results being verified

Ferritin   78

All Results [Data Includes: Last 6 Months]
28 Feb 2014 02:57 PM
Ferritin
    Ferritin: 78
28 Feb 2014 02:56 PM
Hemoglobin A1C
    Estimated Average Glucose (C): 122 Abnormal
    Hemoglobin A1C: 6.8

Plan
    1. Ferritin Done: 28Feb2014 02:57PM
    2. Hemoglobin A1C Done: 28Feb2014 02:56PM
    3. Vitamin D, 25 Hydroxy, Total Done: 28Feb2014

Message
    This is the message to staff field. If the below box is checked, it will show up in the comment field in the task