Documenting Verification of Results

When providers verify labs in the EHR, they are presented with four options for documentation: QVerify, QVerify All, Verify, and Verify All.

If the only documentation needed on the result(s) is an acknowledgement that the provider has seen the results, **QVerify** and **QVerify All** are the best choices for quickly verifying labs.

If the provider needs to document more than an acknowledgement, he or she should select **Verify** or **Verify All**. The Results Verification Dialog Box will pop up. The following is an explanation of each of the options available to the provider:

Last updated 3/11/2014
Typing in the **Call Pt with Results** box will trigger a task to the nurse. She will be able to see the message that you type in this field on the task.

Checking the **Call Pt with Results** box also triggers the creation of a note which can be mailed to the patient. This note will require a signature.

---

This is the task that your nurse will get:

*Call Patient with results*

SUPERUSER, BERT

Logan, Jennifer

Logan, Jennifer

02/28/2014 03:03 AM

Active

21276

001000064365540

**Comments:**

Pam, please call this patient and tell her the iron was normal, but her Hgb was a little high.

**Task About:**

Note Date: 28 Feb 2014 03:03 PM

Note Type: Results Note

Note Owner: Morris, Lawrence
Typing in the Schedule Results F/U box will trigger a task to the front desk. They will be able to see the message that you type in this field.

This is the task that the front desk will receive:

<table>
<thead>
<tr>
<th>Y</th>
<th>Schedule Results F/U</th>
<th>SUPERUSER.BERT</th>
<th>Logan, Jennifer</th>
<th>Logan, Jennifer</th>
<th>02/29/2014 03:03</th>
<th>Active</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Schedule Appointment</td>
<td>SUPERUSER.BERT</td>
<td>IDCM, Jennifer</td>
<td>IDCM, Jennifer</td>
<td>02/29/2014 03:03</td>
<td>Active</td>
</tr>
</tbody>
</table>

Comments:
Logan, Jennifer - 26 Feb 2014 3:03 PM
Patient needs to come back for a f/u HgbA1c in 3 weeks.

Task About:
No information available.
Typing in the Mail Results to Patient box will trigger the creation of a note, called a Results Note. The lab values that you are verifying will automatically pull into the note (UNLESS you uncheck the Show verified results box).
NEVER change the Assigned delegated task to: field. The ordering physician’s name should flow into this field. The system is designed to send this to your nurse automatically. If you change the name in this field, the task will NOT go to your nurse!

The Discussed Results with patient and No patient communication needed at this time boxes will simply mark the lab as verified. No tasks/notes will be generated.
Anything you type in the **Message to Staff** box will pull into the note, so we do not recommend that you type in here. For information that you want your nurse to see, type in the **Call Pt with Results** field at the top.

Typing in the **Message to Patient** field will show up at the top of the note.
Collected/Examined: Feb 28, 2014 2:57PM

<table>
<thead>
<tr>
<th>Test</th>
<th>Result</th>
<th>Flag</th>
<th>Acceptable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ferritin</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>[Feb 28, 2014 3:03PM Logan, Jennifer]</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>This box will append this message to all results being verified</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ferritin</td>
<td>78</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

All Results [Data Includes: Last 6 Months]
28 Feb 2014 02:57 PM
Ferritin
Ferritin: 78

28 Feb 2014 02:56 PM
Hemoglobin A1C
  | Estimated Average Glucose (C): 122 Abnormal |
  | Hemoglobin A1C: 6.8 |

Plan
1. Ferritin Done: 28 Feb 2014 02:57 PM
2. Hemoglobin A1C Done: 28 Feb 2014 02:56 PM
3. Vitamin D, 25 Hydroxy, Total Done: 28 Feb 2014

Message
This is the message to staff field. If the below box is checked, it will show up in the comment field in the task