

## Citrix Install & External Allscripts Access (Windows)

### *INSTALL*

1. Go to this link and click the “**Download Citrix Workspace App**”.  
<https://www.citrix.com/downloads/workspace-app/windows/workspace-app-for-windows-latest.html>
  2. The install file will download and either show a pop up inside of the browser or in your downloads folder. Click that file to begin the install.
  3. Once the install begins just follow the prompts. Below are the current selections but can change.
    - a. Click “**Start**”
    - b. Check the “**I accept the license agreement**” box and then click “**Next**”.
    - c. Click “**Install**” and then give it a few minutes to install.
    - d. After it shows Installation Successful click “**Finish**”. You **Do Not** need to add an account here to access Allscripts.
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### *External Access*

4. Go to the following link to access the external version of Citrix / Allscripts EMR. After the above Citrix is installed, this will be the step you repeat daily.  
<https://mea.allscriptscloud.com/>
5. Your login will be your standard ETSU email username and password.
6. Once logged into Citrix you will need to select “**Touchworks EHR Live**”.
7. A Chrome session will launch, and you will be able to use the Allscripts EMR.